Clearview Series DVR
Quick Start Guide

Version 1.1.1

Welcome

Thank you for purchasing our DVR!
This quick start guide will help you become familiar with our DVR in a very short time.
Before installation and operation, please read the following safeguard and warning carefully!

Important Safeguard and Warning

- All installation and operation here should conform to your local electrical safety codes.
- We assume no liability or responsibility for all the fires or electrical shock caused by improper handling or installation.
- We are not liable for any problems caused by unauthorized modifications or attempted repair.
- Improper battery use may result in fire, explosion, or personal injury!
- When replace the battery, please make sure you are using the same model!

Note: All the installation and operations here should conform to your local electric safety rules.

1. Check Unpacked DVR

When you receive the DVR from the forwarding agent, please check whether there is any visible damage. The protective materials used for the package of the DVR can protect most accidental clashes during transportation. Then you can open the box to check the accessories.
Please check the items in accordance with the list. (Remote control is optional). Finally you can remove the protective film of the DVR.

2. About Front Panel and Rear Panel

For detailed information of the function keys in the front panel and the ports in the rear panel, please refer to the *User's Manual* included in the resource CD.
The model in the front panel is very important; please check according to your purchase order.
The label in the rear panel is very important too. Usually we need you to represent the serial number when we provide the service after sales.

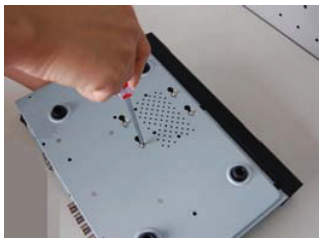
3. HDD Installation

This series DVR has only one SATA HDD. Please use HDD of 7200rpm or higher.
You can refer to the *User's Manual* for recommended HDD brand.
Please follow the instructions below to install hard disk.
All figures listed here are for reference only.

1. Loosen the screws of the upper cover and side panel.

2. Fix four screws in the HDD (Turn just three rounds).

3. Place the HDD in accordance with the four holes in the bottom.



4. Turn the device upside down and then turn the screws in firmly.	5. Fix the HDD firmly.	6. Connect the HDD cable and power cable.

7. Put the cover in accordance with the clip and then place the upper cover back.	8. Secure the screws in the rear panel and the side panel.

Note:

- You can connect the HDD data cable and the power cable first and then fix the HDD in the device.
- Please pay attention to the front cover. It adopts the vertical sliding design. You need to push the clip first and then put down.

4. Front Panel

The front panel is shown as in Figure 1.

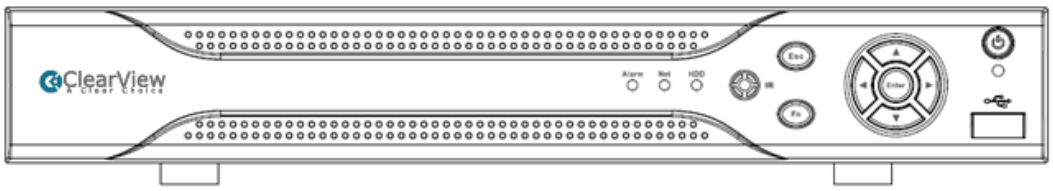


Figure 1

Please refer to the following sheet for detailed information.

Name	Icon	Function
Power button		Power button, press this button for three seconds to boot up or shut down DVR.
Up/ Down	▲、▼	Activate current control, modify setup, and then move up and down.

		Increase/decrease numeral.
		Assistant function such as PTZ menu.
Left/ Right	◄ ►	Shift current activated control,
		When playback, click these buttons to control playback bar.
ESC	ESC	Go to previous menu, or cancel current operation.
		When playback, click it to restore real-time monitor mode.
Enter	ENTER	Confirm current operation
		Go to default button
		Go to menu
Assistant	Fn	One-window monitor mode, click this button to display assistant function: PTZ control and image color.
		Backspace function: in numeral control or text control, press it for 1.5seconds to delete the previous character before the cursor.
		In motion detection setup, working with Fn and direction keys to realize setup.
		In text mode, click it to switch between numeral, English character(small/capitalized) and etc.
		Realize other special functions.
USB port		To connect USB storage device, USB mouse.
Network abnormal indication light	Net	Network error occurs or there is no network connection, the light becomes red to alert you.
HDD abnormal indication light	HDD	HDD error occurs or HDD capacity is below specified threshold value, the light becomes red to alert you.
IR Receiver	IR	It is to receive the signal from the remote control.
Alarm indication light	Alarm	Here you can view there is external alarm input or not. The light becomes on when there is an external alarm. The light become off when the external alarm stops.

5. Rear Panel

Here we take the 4-channel series product rear panel as an example. See Figure 2.

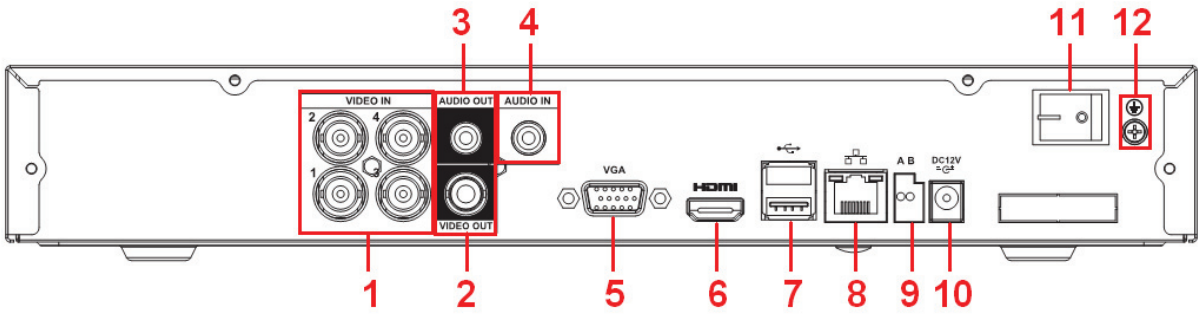


Figure 2

Please refer to the following sheet for detailed information.

SN	Name	SN	Name	SN	Name
1	Video input	2	Video output	3	Audio output
4	Audio input	5	Video VGA output	6	HDMI port
7	USB port	8	Network port	9	RS-485 input port
10	Power socket	11	On/Off button	12	GND port

6. Local Login

After system booted up, default video display is in multiple-window mode.

Click Enter or left click mouse, you can see the login interface. See Figure 3.

System consists of four accounts:

- **Username:** admin. **Password:** admin. (administrator, local and network)
- **Username:** 888888. **Password:** 888888. (administrator, local only)
- **Username:** 666666. **Password:** 666666(Lower authority user who can only monitor, playback, backup and etc.)
- Username: default. Password: default(hidden user)

Note:

For security reason, please modify password after you first login.

Within 30 minutes, three times login failure will result in system alarm and five times login failure will result in account lock!

Figure 3

7. Web

Open IE and input DVR address in the address column. For example, if your DVR IP is 10.10.3.16, then please input http:// 10.10.3.16 in IE address column.

System pops up warning information to ask you whether install webrec.cab control or not. Please click yes button.

If you can't download the ActiveX file, please modify your IE security setup.

After installation, the interface is shown as below. See Figure 4.

Please input your user name and password.

Default factory name is admin and password is admin.

Note: For security reasons, please modify your password after you first login.

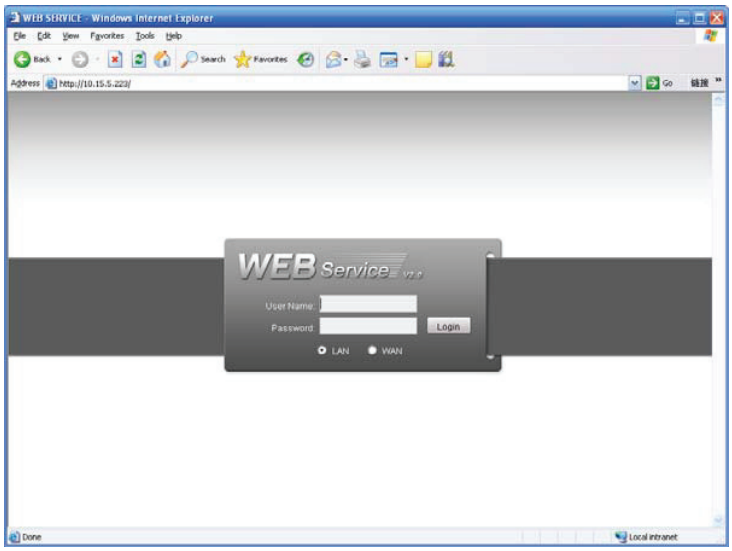


Figure 4

For detailed operation information, please refer to the *User's Manual* included in the resources CD.

Appendix Toxic or Hazardous Materials or Elements

Component Name	Toxic or Hazardous Materials or Elements					
	Pb	Hg	Cd	Cr VI	PBB	PBDE
Sheet Metal(Case)	○	○	○	○	○	○
Plastic Parts（Panel）	○	○	○	○	○	○
Circuit Board	○	○	○	○	○	○
Fastener	○	○	○	○	○	○
Wire and Cable/AC Adapter	○	○	○	○	○	○
Packing Material	○	○	○	○	○	○
Accessories	○	○	○	○	○	○

Note

O: Indicates that the concentration of the hazardous substance in all homogeneous materials in the parts is below the relevant threshold of the SJ/T11363-2006 standard.

X: Indicates that the concentration of the hazardous substance of at least one of all homogeneous materials in the parts is above the relevant threshold of the SJ/T11363-2006 standard. During the environmental-friendly use period (EFUP) period, the toxic or hazardous substance or elements contained in products will not leak or mutate so that the use of these (substances or elements) will not result in any severe environmental pollution, any bodily injury or damage to any assets. The consumer is not authorized to process such kind of substances or elements, please return to the corresponding local authorities to process according to your local government statutes.

Note

- **For detailed operation introduction, please refer to our resource CD included in your package for electronic version of the *User's Manual*.**
- **This quick start guide is for reference only. Slight difference may be found in the user interface.**
- **All the designs and software here are subject to change without prior written notice.**
- **All trademarks and registered trademarks mentioned are the properties of their respective owners.**
- **If there is any uncertainty or controversy, please refer to the final explanation of us.**
- **Please visit our website or contact your local service engineer for more information.**

Clearview Series Standalone DVR

User's Manual

Version 1.1.1

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Welcome

Thank you for purchasing our DVR!
This user's manual is designed to be a reference tool for the installation and operation of your system.
Here you can find information about this series DVR features and functions, as well as a detailed menu tree.
Before installation and operation please read the following safeguards and warnings carefully!

Important Safeguards and Warnings

1．Electrical safety

All installation and operation here should conform to your local electrical safety codes.
We assume no liability or responsibility for all the fires or electrical shock caused by improper handling or installation.

2．Transportation security

Heavy stress, violent vibration or water splash are not allowed during transportation, storage and installation.

3．Installation

Keep upwards. Handle with care.
Do not apply power to the DVR before completing installation.
Do not place objects on the DVR

4．Qualified engineers needed

All the examination and repair work should be done by the qualified service engineers.
We are not liable for any problems caused by unauthorized modifications or attempted repair.

5．Environment

The DVR should be installed in a cool, dry place away from direct sunlight, inflammable, explosive substances and etc.
This series product shall be transported, storage and used in the environment ranging from 0℃ to 40 ℃

6. Accessories

Be sure to use all the accessories recommended by manufacturer.
Before installation, please open the package and check all the components are included.
Contact your local retailer ASAP if something is broken in your package.

7. Lithium battery

Improper battery use may result in fire, explosion, or personal injury!
When replace the battery, please make sure you are using the same model!

1 FEATURES AND SPECIFICATIONS

1.1 Overview

This series product is an excellent digital monitor product. It adopts embedded Linux OS to maintain reliable operation. Popular H.264 compression algorithm and G.711 audio compression technology realize high quality, low bit stream. Unique frame by frame play function is suitable for detailed analysis. It has various functions such as record, playback, monitor at the same time and can guarantee audio video synchronization. This series product has advanced technology and strong network data transmission function.

This series device adopts embedded design to achieve high security and reliability. It can work in the local end, and at the same time, when connecting it to the professional surveillance software (PSS), it can connect to security network to realize strong network and remote monitor function.

This series product can be widely used in various areas such as banking, telecommunication, electric power, interrogation, transportation, intelligent resident zone, factory, warehouse, resources, and water conservancy.

1.2 Features

This series product has the following features:

- **Real-time monitor**

It has analog output port, VGA, HDMI port. You can use monitor or displayer to realize surveillance function.
System supports TV/VGA output at the same time.

- **Storage function**

Special data format to guarantee data security and can avoid vicious data modification.

- **Compression format**

Support multiple-channel audio and video. An independent hardware decodes the audio and video signal from each channel to maintain video and audio synchronization.

- **Backup function**

Support backup operation via USB port (such as flash disk, portable HDD, burner)
Client-end user can download the file to local HDD to backup via network.

- **Record playback function**

Support each channel real-time record independently, and at the same time it can support search, forward play, network monitor, record search, download and etc.
Support various playback modes: slow play, fast play, backward play and frame by frame play.
Support time title overlay so that you can view event accurate occurred time
Support specified zone enlargement.

- **Network operation**

Support network remote real-time monitor, remote record search and remote PTZ control.

- **Communication port**

RS485 port can realize PTZ control.
Standard Ethernet port can realize network access function.

- **PTZ control**

Support PTZ decoder via RS485.
Support various decode protocols to allow the PTZ to control the speed dome.

- **Intelligent operation**

Mouse operation function
In the menu, support copy and paste setup function

- **UPnP**

It is to establish the mapping relationship between the LAN and the WAN via the UPnP protocol.
Slight function differences may be found due to different series.

1.3 Specifications

	Parameter	Hawk-04	Hawk-08	Hawk-16
System	Main Processor	High-performance industrial embedded micro controller		
	OS	Embedded LINUX		
	System Resources	Multiplex operations: Multiple-channel record, multiple-channel playback and network operation simultaneously		
	Interface	User-friendly graphical user interface		
	Input Devices	USB mouse		
	Input Method	Arabic number, English character, donation and extension Chinese (optional)		
	Shortcut Function	Copy/paste operation, USB mouse right-key shortcut menu, double click USB mouse to switch screen.		
Compression Standard	Video Compression	H.264		
	Audio Compression	G.711A		
Video monitor	Video Input	4-CH composite video input: (NTSC/PAL) BNC ($1.0V_{P-P,}$ 75Ω)	8-CH composite video input: (NTSC/PAL) BNC ($1.0V_{P-P,}$ 75Ω)	16-CH composite video input: (NTSC/PAL) BNC ($1.0V_{P-P,}$ 75Ω)
	Video Output	1-ch PAL/NTSC, BNC (1.0VP- P, 75Ω) composite video signal output. 1-ch HDMI output 1-ch VGA output. Support TV/VGA/HDMI video output at the same time.		
	Video Standard	PAL (625 line, 50f/s), NTSC (525 line, 60f/s)		

	Record Speed	Real-time Mode: PAL 1f/s to 25f/s per channel and NTSC 1f/s to 30f/s per channel		
	Video Partition	1/4 windows(Optional)	1/4/9 windows	1/4/8/9 /16 windows
	Monitor Touring	Support monitor tour functions such as motion detection, and schedule auto control.		
	Resolution (PAL/NTSC)	PAL（625TV Line，50f/s），NTSC（525TV line，60f/s）		
		Real-time monitor： D1 704×576/704×480		
		Playback **All-channel** : D1 704×576/704×480, HD1 704×288/704×240, 2CIF 352×576/352×480, CIF 352×288/ 352×240, QCIF 176×144/176×120	Playback **1/2-ch**: D1 704×576/704×480, 2CIF 352×576/352×480, HD1 704×288/704×240, CIF 352×288/ 352×240, QCIF 176×144/176×120 **3-8-ch**: CIF 352×288/ 352×240， QCIF 176×144/176×120	Playback： **All-channel**： CIF 352×288/ 352×240， QCIF 176×144/176×120
		Support dual streams. Extra stream resolution： CIF 352×288/ 352×240， QCIF 176×144/176×120	Support dual streams. Extra stream resolution：QCIF 176×144/176×120	
	Image Quality	6-level image quality (Adjustable)		
	Privacy mask	Support one privacy mask of user-defined size in full screen. Support max 4 zones.		
	Image Information	Channel information, time information and privacy mask zone.		
	TV Adjust	Adjust TV output zone suitable to anamorphic video.		
	Channel Lock	Cover secret channel with blue screen though system is encoding normally. Screen-lock function to prevent unauthorized user seeing secret video.		
	Channel Information	Channel name, screen lock status, video loss status and motion detection status are shown on the bottom left of display screen.		
	Color Configuration	Hue, brightness, contrast, saturation and gain setup for each channel.		
Audio	Audio Input	1-ch 200-2000mV 10KΩ（BNC）		
	Audio Output	1-ch audio output 200-3000mv 5KΩ(BNC)		
	Bidirectional Audio	Reuse the first channel audio input port to realize bidirectional talk function.		
	Hard Disk	1 built-in SATA port. Support 1 HDD.		

Hard disk	Hard Disk Occupation	Audio：PCM 28.8MByte/h Video：56-900MByte/h		
Record and playback	Recording Mode	Manual recording, motion detection recording, schedule recording and alarm recording Priority: Manual recording> alarm recording>motion detection recording>schedule recording.		
	Recording Length	1 to 120 minutes single record duration (Default setup is 60 minutes)		
	Playback Repeat Way	When hard disk is full, system can overwrite previous video file.		
	Record Search	Various search engines such as time, type and channel.		
	Playback Mode	Various fast play, slow play speeds, manual frame by frame playback and reverse play mode.		
	Various File Switch Ways	Can switch to previous or next file or any file in current play list. Can switch to file on other channel of the same time. (If there is a file) Support file continuous play, when file is end system auto plays the next file in the current channel		
	Multi-channel Playback	There are two playback modes: 1-chanel and 4-channel.	There are three playback modes: 1-chanell, 4-channel and 8-channel.	There are four playback modes: 1-chanell, 4-channel, 8-channel and 16-channel.
	Window Zoom	Switch between self-adaptive screen/full screen when playback		
	Partial Enlargement	When in one-window full-screen playback mode, you can select any zone to activate partial enlargement function.		
Backup function	Backup Mode	HDD backup		
		Support peripheral USB backup device. (Flash disk, portable disk and etc.)		
		Support USB burner (extension function).		
		Support network download and backup		
Network Function	Network control	View monitor channel remotely.		
		DVR configuration through client-end and web browser		
		Upgrade via client-end or browser to realize remote maintenance.		
		View alarm information such as external motion detection and video loss via client.		
		Support network PTZ lens control		
		File download backup and playback		
		Multiple devices share information via corresponding software such as professional surveillance software (PSS)		
		Duplex transparent COM		
		Network alarm input and output		
		Bidirectional audio.		
Motion Detection and Alarm	Motion Detection	Zone setup: support 396((PAL 22×18, NTSC 22×15)) detection zones. Various sensitivity levels. Alarm can activate record or external alarm or screen message prompt.		
	Video Loss	Alarm can activate screen message prompt.		
	External Alarm	N/A		
	Manual Alarm Control	N/A		
	Alarm Input	N/A		

	Alarm Output	N/A
	Alarm Relay	N/A
Interface	USB Interface	One USB 2.0 port (max rated current 800mA).
	Network connection	RJ45 10M/100M self-adaptable Ethernet port
	RS485	PTZ control port Support various PTZ control protocols.
	RS232	N/A
System Information	Hard Disk Information	Display HDD current status
	Data Stream Statistics	Data stream statistics for each channel (in wave mode)
	Log statistics	Backup to 1024 log files. Support various search engines such as time and type.
	Version	Display version information: channel amount, system version and release date.
	On-line user	Display current on-line user
User Management	User Management	Multi-lever user management; various management modes Integrated management for local user, serial port user and network user. Configurable user power.
		Support user /group and its corresponding rights modification. No limit to the user or group amount.
	Password Authentication	Password modification Administrator can modify other user's password.
		Account lock strategy Three times login failure may result in buzzer beeps. Five times login failure in thirty minutes may result in account lock.
Upgrade		USB, client-end or upgrade tool.
Login, Logout and Shutdown		Password login protection to guarantee safety
		User-friendly interface when login. Provide the following options: Logout /shutdown/ restart and etc.
		Right authentication when shut down to make sure only those proper people can turn off DVR
General Parameter	Power	DC +12V
	Power Consumption	≤15W (With power adapter, exclude HDD)
	Working Temperature	0℃－＋55℃
	Working Humidity	10%－90%
	Air Pressure	86kpa－106kpa
	Dimension (W*D*H)	325 x242 x55mm (The height includes feet.)
	Weight	1.25KG(Exclude HDD)
	Installation Mode	Desktop installation

2 Overview and Controls

This section provides information about front panel and rear panel. When you install this series DVR for the first time, please refer to this part first.

2.1 Front Panel

The front panel is shown as in Figure 2-1.

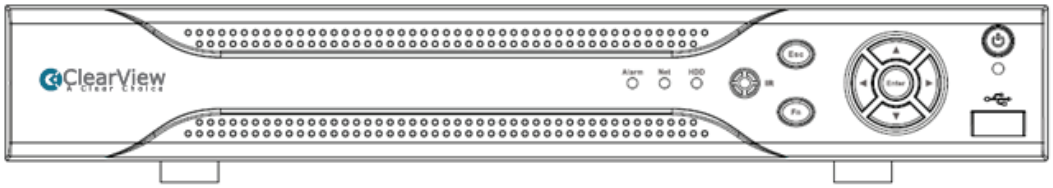


Figure 2-1

Please refer to the following sheet for detailed information.

Name	Icon	Function
Power button	⏻	Power button, press this button for three seconds to boot up or shut down DVR.
Up/ Down	▲、▼	Activate current control, modify setup, and then move up and down.
		Increase/decrease numeral.
		Assistant function such as PTZ menu.
Left/ Right	◄ ►	Shift current activated control,
		When playback, click these buttons to control playback bar.
ESC	ESC	Go to previous menu, or cancel current operation.
		When playback, click it to restore real-time monitor mode.
Enter	ENTER	Confirm current operation
		Go to default button
		Go to menu
Assistant	Fn	One-window monitor mode, click this button to display assistant function: PTZ control and image color.
		Backspace function: in numeral control or text control, press it for 1.5seconds to delete the previous character before the cursor.
		In motion detection setup, working with Fn and direction keys to realize setup.
		In text mode, click it to switch between numeral, English character(small/capitalized) and etc.
		Realize other special functions.

USB port		To connect USB storage device, USB mouse.
Network abnormal indication light	Net	Network error occurs or there is no network connection, the light becomes red to alert you.
HDD abnormal indication light	HDD	HDD error occurs or HDD capacity is below specified threshold value, the light becomes red to alert you.
IR Receiver	IR	It is to receive the signal from the remote control.
Alarm indication light	Alarm	Here you can view there is external alarm input or not. The light becomes on when there is an external alarm. The light become off when the external alarm stops.

2.2 Rear Panel

The 4-channel series product rear panel is shown as in Figure 2-2.

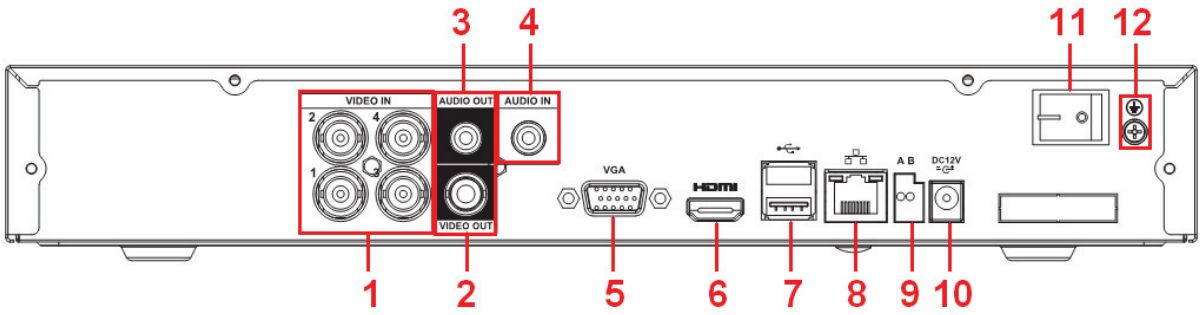


Figure 2-2

Please refer to the following sheet for detailed information.

SN	Name	SN	Name	SN	Name
1	Video input	2	Video output	3	Audio output
4	Audio input	5	Video VGA output	6	HDMI port
7	USB port	8	Network port	9	RS-485 input port
10	Power socket	11	On/off button	12	GND port

The 8-channel series product rear panel is shown as in Figure 2-3.

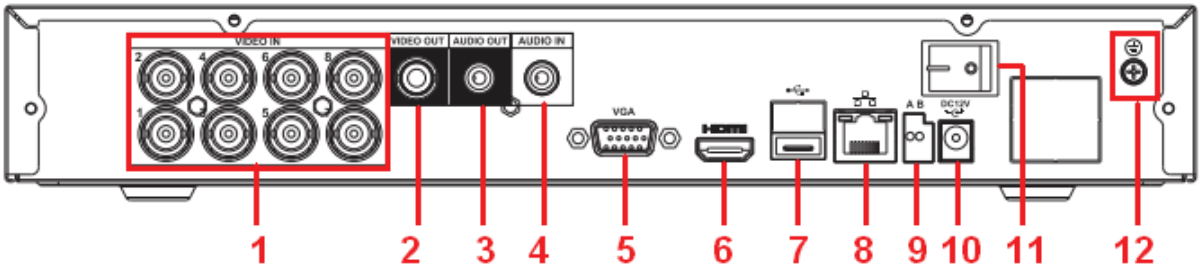


Figure 2-3

Please refer to the following sheet for detailed information.

SN	Name	SN	Name	SN	Name
1	Video input	2	Video output	3	Audio output
4	Audio input	5	Video VGA output	6	HDMI port
7	USB port	8	Network port	9	RS-485 input port
10	Power socket	11	On/off button	12	GND port

The 16-channel series product rear panel is shown as in Figure 2-4.

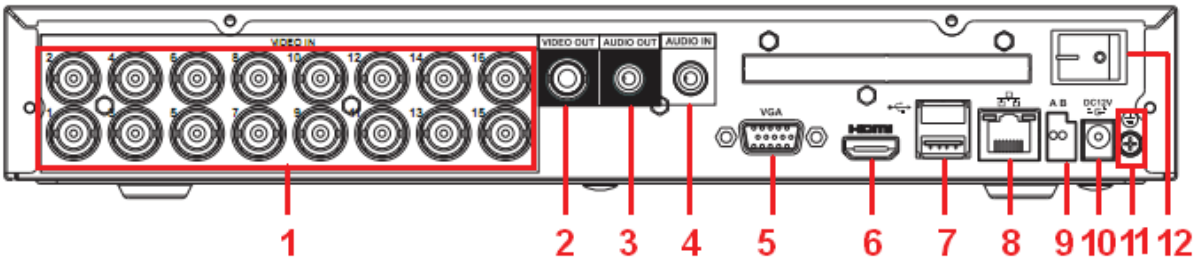


Figure 2-4

Please refer to the following sheet for detailed information.

SN	Name	SN	Name	SN	Name
1	Video input	2	Video output	3	Audio output
4	Audio input	5	Video VGA output	6	HDMI port
7	USB port	8	Network port	9	RS-485 input port
10	Power socket	11	GND port	12	On/off button

When connect the Ethernet port, please use crossover cable to connect the PC and use the straight cable to connect to the switcher or router.

2.3 Connection Sample

The connection sample is shown as below. See Figure 2-5.
The following figure is based on the 4-channel series product.

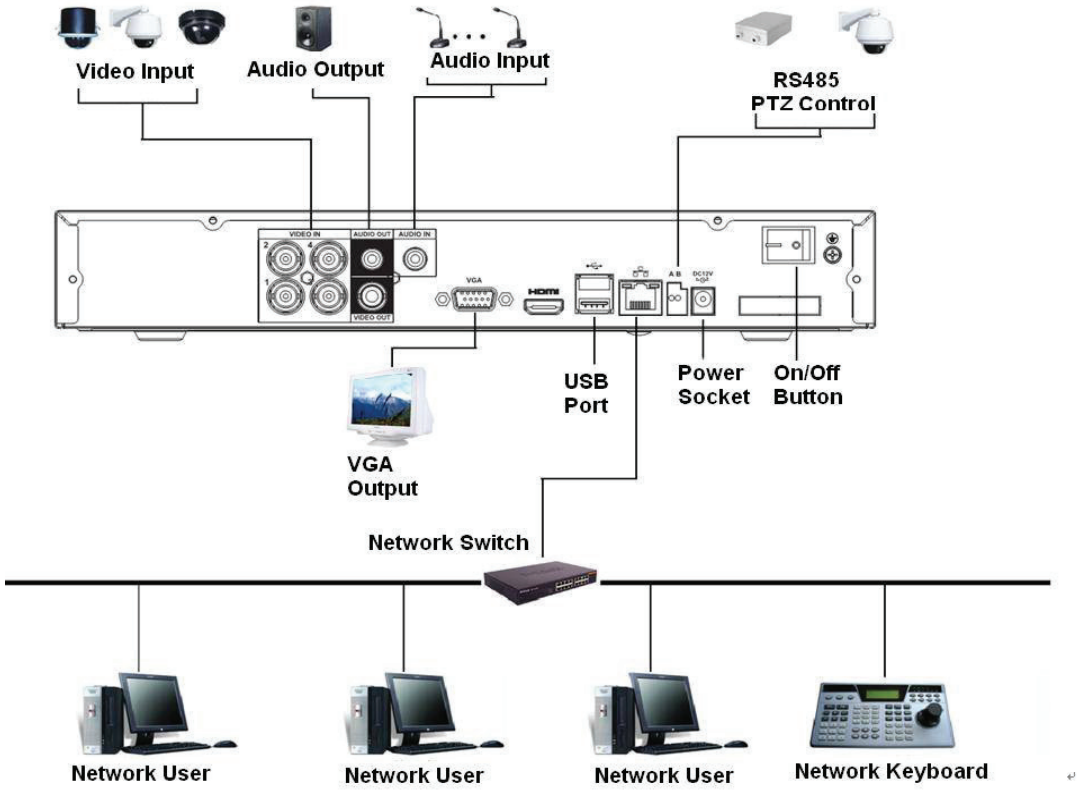


Figure 2-5

2.4 Remote Control

The remote control interface is shown as in Figure 2-6.

Please note remote control is not our standard accessory and it is not included in the accessory bag.

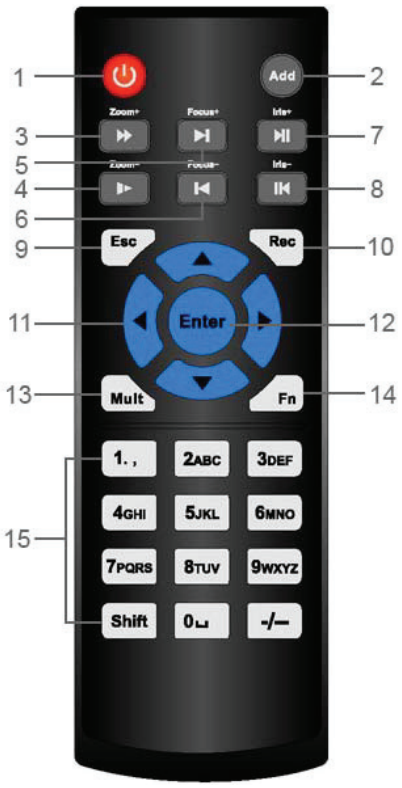


Figure 2-6

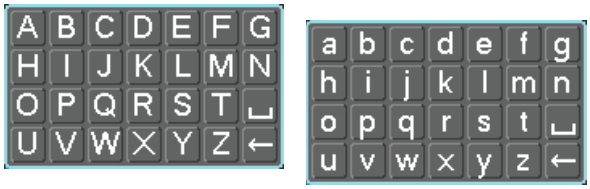
Serial Number	Name	Function
1	Power button	Click it to boot up or shut down the device.
2	Address	Click it to input device number, so that you can control it.
3	Forward	Various forward speeds and normal speed playback.
4	Slow play	Multiple slow play speeds or normal playback.
5	Next record	In playback mode, playback the next video.
6	Previous record	In playback mode, playback the previous video.
7	Play/Pause	In pause mode, click this button to realize normal playback.
		In normal playback click this button to pause playback.
		In real-time monitor mode, click this button to enter video search menu.
8	Reverse/pause	Reverse playback pause mode, click this button to realize normal playback.
		In reverse playback click this button to pause playback.

9	Cancel	Go back to previous menu or cancel current operation (close upper interface or control)
10	Record	Start or stop record manually In record interface, working with the direction buttons to select the record channel.
11	Direction keys	Switch current activated control, go to left or right. In playback mode, it is to control the playback process bar. Aux function(such as switch the PTZ menu)
12	Confirm /menu key	go to default button go to the menu
13	Multiple-window switch	Switch between multiple-window and one-window.
14	Auxiliary key	In 1-ch monitor mode: pop up assistant function：PTZ control and Video color.
		Switch the PTZ control menu in PTZ control interface.
		In motion detection interface, working with direction keys to complete setup.
15	0-9 number key	Input password, channel or switch channel.
		Shift is the button to switch the input method.

2.5 Mouse Control

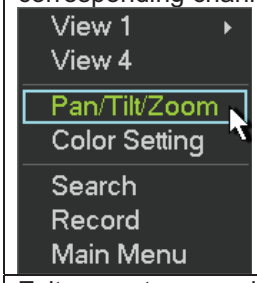
Left click mouse	System pops up password input dialogue box if you have not logged in. In real-time monitor mode, you can go to the main menu.
	When you have selected one menu item, left click mouse to view menu content.
	Implement the control operation.
	Modify checkbox or motion detection status.
	Click combo box to pop up drop down list

<table>
<tr><td></td><td>In input box, you can select input methods. Left click the corresponding button on the panel you can input numeral/English character (small/capitalized). Here ← stands for backspace button. __ stands for space button.

In English input mode: _stands for input a backspace icon and ← stands for deleting the previous character.
 

In numeral input mode: _ stands for clear and ← stands for deleting the previous numeral.

When input special sign, you can click corresponding numeral in the front panel to input. For example, click numeral 1 you can input“/” , or you can click the numeral in the on-screen keyboard directly.

</td></tr>
<tr><td rowspan="2">Double left click mouse</td><td>Implement special control operation such as double click one item in the file list to playback the video.</td></tr>
<tr><td>In multiple-window mode, double left click one channel to view in full-window. Double left click current video again to go back to previous multiple-window mode.</td></tr>
<tr><td rowspan="2">Right click mouse</td><td>In real-time monitor mode, pops up shortcut menu: one-window, four-window, Pan/Tilt/Zoom, color setting, search, record, main menu.
Among which, Pan/Tilt/Zoom and color setting applies for current selected channel.
If you are in multiple-window mode, system automatically switches to the corresponding channel.
 
</td></tr>
<tr><td>Exit current menu without saving the modification.</td></tr>
<tr><td rowspan="3">Press middle button</td><td>In numeral input box: Increase or decrease numeral value.</td></tr>
<tr><td>Switch the items in the check box.</td></tr>
<tr><td>Page up or page down</td></tr>
<tr><td>Move mouse</td><td>Select current control or move control</td></tr>
<tr><td rowspan="2">Drag mouse</td><td>Select motion detection zone</td></tr>
<tr><td>Select privacy mask zone.</td></tr>
</table>

2.6 Virtual Keyboard & Front Panel

2.6.1 Virtual Keyboard

The system supports two input methods: numeral input and English character (small and capitalized) input.

Move the cursor to the text column, the text is shown as blue, input button pops up on the right. Click that button to switch between numeral input and English input (capitalized and small), Use > or < to shift between small character and capitalized character.

2.6.2 Front Panel

Move the cursor to the text column. Click Fn key and use direction keys to select number you wanted. Please click enter button to input.

3 Installation and Connections

Note: All the installation and operations here should conform to your local electric safety rules.

3.1 Check Unpacked DVR

When you receive the DVR from the forwarding agent, please check whether there is any visible damage. The protective materials used for the package of the DVR can protect most accidental clashes during transportation. Then you can open the box to check the accessories.
Please check the items in accordance with the list. (Remote control is optional). Finally you can remove the protective film of the DVR.

Note

Remote control is not a standard accessory and it is not included in the accessory bag.

3.2 About Front Panel and Real Panel

For detailed information of the function keys in the front panel and the ports in the rear panel, please refer to the appendix for detailed information.
The model in the front panel is very important; please check according to your purchase order.
The label in the rear panel is very important too. Usually we need you to represent the serial number when we provide the service after sales.

3.3 HDD Installation

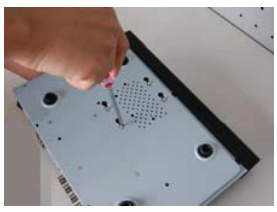
This series DVR has only one SATA HDD. Please use HDD of 7200rpm or higher.
You can refer to the Appendix for recommended HDD brand.
Please follow the instructions listed below to install hard disk.
All figures listed here are for reference only.

1. Loosen the screws of the upper cover and side panel.

2. Fix four screws in the HDD (Turn just three rounds).

3. Place the HDD in accordance with the four holes in the bottom.

4. Turn the device upside down and then turn the screws in firmly.



5. Fix the HDD firmly.

6. Connect the HDD cable and power cable.

7. Put the cover in accordance with the clip and then place the upper cover back.	8. Secure the screws in the rear panel and the side panel.

Note:

- You can connect the HDD data cable and the power cable first and then fix the HDD in the device.
- Please pay attention to the front cover. It adopts the vertical sliding design. You need to push the clip first and then put down.

3.4 Connecting Power Supply

Please check input voltage and device power button match or not.
We recommend you use UPS to guarantee steady operation, DVR life span, and other peripheral equipments operation such as cameras.

3.5 Connecting Video Input and Output Devices

Please note the following figure is based on the general series product.

3.5.1 Connecting Video Input

The video input interface is BNC. The input video format includes: PAL/NTSC BNC（$1.0V_{P-P}$，75Ω.
The video signal should comply with your national standards.
The input video signal shall have high SNR, low distortion; low interference, natural color and suitable lightness.

Guarantee the stability and reliability of the camera signal:

The camera shall be installed in a cool, dry place away from direct sunlight, inflammable, explosive substances and etc.
The camera and the DVR should have the same grounding to ensure the normal operation of the camera.

Guarantee stability and reliability of the transmission line

Please use high quality, sound shielded BNC. Please select suitable BNC model according to the transmission distance.
If the distance is too long, you should use twisted pair cable, and you can add video compensation devices or use optical fiber to ensure video quality.
You should keep the video signal away from the strong electromagnetic interference, especially the high tension current.

Keep connection lugs in well contact

The signal line and shielded wire should be fixed firmly and in well connection. Avoid dry joint, lap welding and oxidation.

3.5.2 Connecting Video Output

Video output includes a BNC(PAL/NTSC1.0V_{P-P}，75Ω）output ,a VGA output and HDMI output. System supports BNC, VGA and HDMI output at the same time.

When you are using pc-type monitor to replace the monitor, please pay attention to the following points:

- To defer aging, do not allow the pc monitor to run for a long time.
- Regular demagnetization will keep device maintain proper status.
- Keep it away from strong electromagnetic interference devices.

Using TV as video output device is not a reliable substitution method. You also need to reduce the working hour and control the interference from power supply and other devices. The low quality TV may result in device damage.

3.6 Connecting Audio Input & Output, Bidirectional Audio

3.6.1 Audio Input

These series products adopt RCA port.

Due to high impedance of audio input, please use active sound pick-up.

Audio transmission is similar to video transmission. Try to avoid interference, dry joint, loose contact and it shall be away from high tension current.

3.6.2 Audio Output

The audio output signal parameter is usually over 200mv 1KΩ (BNC). It can directly connect to low impedance earphone, active sound box or amplifier-drive audio output device.

If the sound box and the pick-up cannot be separated spatially, it is easy to arouse squeaking. In this case you can adopt the following measures:

- Use better sound pick-up with better directing property.
- Reduce the volume of the sound box.
- Using more sound-absorbing materials in decoration can reduce voice echo and improve acoustics environment.
- Adjust the layout to reduce happening of the squeaking.

3.7 RS485

When the DVR receives a camera control command, it transmits that command up the coaxial cable to the PTZ device. RS485 is a single-direction protocol; the PTZ device can't return any data to the unit. To enable the operation, connect the PTZ device to the RS485 (A,B) input on the DVR. See Figure 3-1.

Since RS485 is disabled by default for each camera, you must enable the PTZ settings first. This series DVRs support multiple protocols such as Pelco-D, Pelco-P.

To connect PTZ devices to the DVR:

1. Connect RS485 A,B on the DVR rear panel.
2. Connect the other end of the cable to the proper pins in the connector on the camera.
3. Please follow the instructions to configure a camera to enable each PTZ device on the DVR.

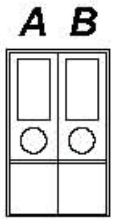


Figure 3-1

3.8 Other Interfaces

There are still other interfaces on the DVR, such as USB ports.

4 Overview of Navigation and Controls

Important

- Slight difference may be found in the interface. All the interfaces listed below are based on the 4-channel series product.

Before operation, please make sure:

- You have properly installed HDD and connect all the cable connections.
- The provided input power and the device power are matched.
- The external power shall be DC +12V.
- Always use the stable current, if necessary UPS is a best alternative measure.

4.1 Login, Logout & Main Menu

4.1.1 Login

After system booted up, system pops up the startup wizard.

Click the Cancel button; you can go to the system login interface.

Click the Next Step button; you can go to the startup wizard interface. Here you can set the system basic information. See Figure 4-1.

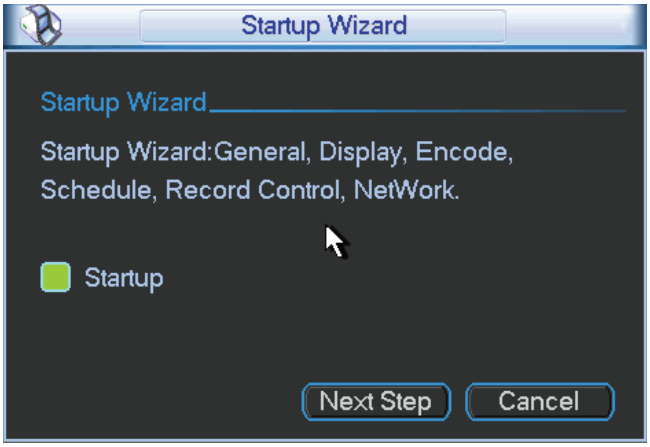


Figure 4-1

The system login interface is shown as in Figure 4-2.

System consists of four accounts:

- **Username:** admin. **Password:** admin. (administrator, local and network)
- **Username:** 888888. **Password:** 888888. (administrator, local only)
- **Username:** 666666. **Password:** 666666(Lower authority user who can only monitor, playback, backup and etc.)
- **Username**: default. **Password**: default(hidden user)

You can use USB mouse, front panel, remote control or keyboard to input. About input method:

Click to switch between numeral, English character (small/capitalized) and denotation.

Note:

For security reason, please modify password after you first login.

Within 30 minutes, three times login failure will result in system alarm and five times login failure will result in account lock!

Figure 4-2

4.1.2 Main Menu

After you logged in, the system main menu is shown as below. See Figure 4-3.
There are total six icons: search, information, setting, backup, advanced and shutdown.
You can move the cursor to highlight the icon, and then double click mouse to enter the sub-menu.

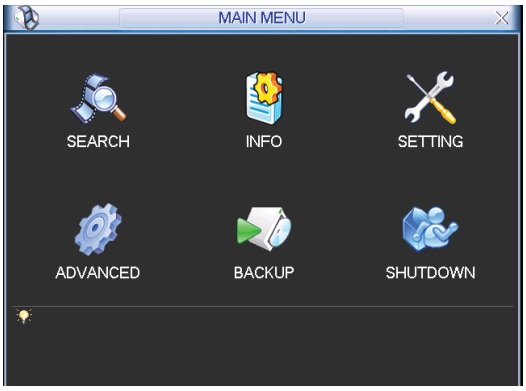


Figure 4-3

4.1.3 Logout

There are two ways for you to log out.
One is from menu option:

In the main menu, click shutdown button, you can see an interface is shown as below. See Figure 4-4. There are several options for you.

Figure 4-4

4.1.4 Auto Resume after Power Failure

The system can automatically backup video and resume previous working status after power failure.

4.1.5 Replace Button Battery

Please make sure to use the same battery model if possible.

We recommend replace battery regularly (such as one-year) to guarantee system time accuracy.

Note:

Before replacement, please save the system setup, otherwise, you may lose the data completely!

4.1.6 Preview Zoom Function

Move your mouse to the left top corner of the preview interface; you can see the preview zoom button. See Figure 4-5. Left click the icon; you can see a hook icon. Now you have enabled the preview zoom function. You can drag the mouse to zoom in the image.

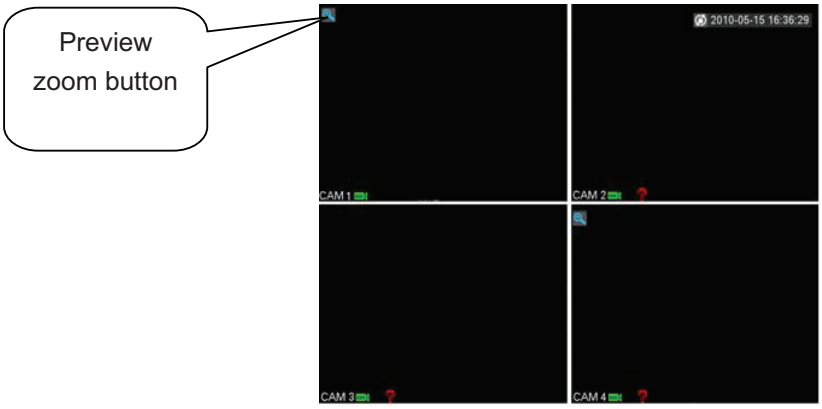


Figure 4-5

4.2 Record

4.2.1 Live Viewing

After you logged in, the system is in live viewing mode. You can see system date, time and channel name. If you want to change system date and time, you can refer to general settings (Main Menu->Setting->General). If you want to modify the channel name, please refer to the display settings (Main Menu->Setting->Display)

1		Recording status	3		Video loss
2		Motion detection	4		Camera lock

4.2.2 Record

Note:

You need to have proper rights to implement the following operations. Please make sure the HDD has been properly installed.

4.2.2.1 Record menu

Right click mouse or in the main menu, Advanced->Manual Record. You can see the manual record interface is shown as in Figure 4-6.

4.2.2.2 Basic operation

There are three statuses: schedule/manual/stop. Please highlight icon “○” to select corresponding channel.

- Manual: The highest priority. After manual setup, all selected channels will begin ordinary recording.
- Schedule: Channel records as you have set in recording setup (Main Menu->Setting->Schedule)
- Stop: All channels stop recording.

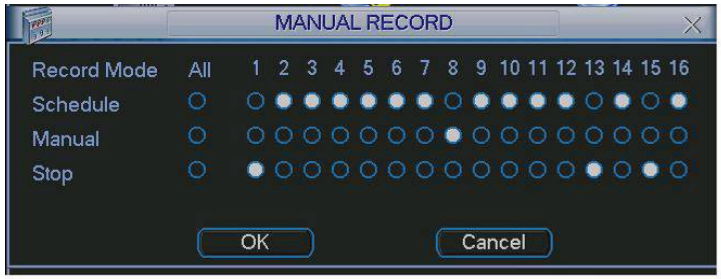


Figure 4-6

4.2.2.3 Enable/disable record

Please check current channel status: "○" means it is not in recording status, "●" means it is in recording status.

You can use mouse or direction key to highlight channel number. See Figure 4-7.

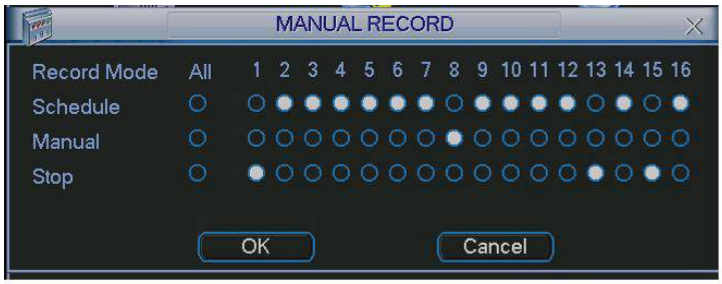


Figure 4-7

4.2.2.4 Enable all channel recording

Highlight ○ below All, you can enable all channel recording.

- All channel schedule record

Please highlight "ALL" after "Schedule". See Figure 4-8.

When system is in schedule recording, all channels will record as you have previously set (Main menu->Setting->Schedule).

The corresponding indication light in front panel will turn on.

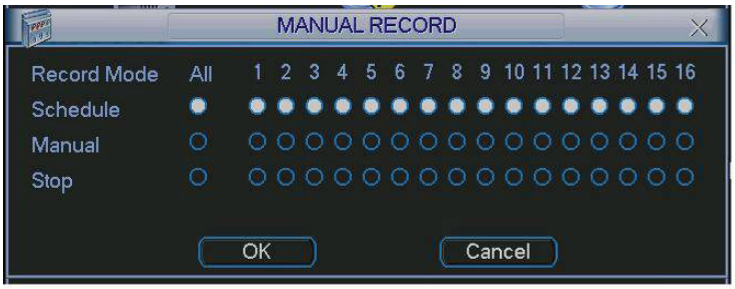


Figure 4-8

- All channel manual record

Please highlight “ALL” after “Manual.” See Figure 4-9.

When system is in manual recording, all scheduled set up you have set in will be null ((Main menu->Setting->Schedule)).

You can see indication light in front panel turns on, system begins manual record now.

Figure 4-9

4.2.2.5 Stop all channel recording

Please highlight “ALL” after “Stop”. See Figure 4-10.

System stops all channel recording no matter what mode you have set in the menu (Main menu->Setting->Schedule)

Figure 4-10

4.3 Search & Playback

4.3.1 Search Menu

Click search button in the main menu, search interface is shown as below. See Figure 4-11.

Usually there are three file types:

- R: Regular recording file.
- A: External alarm recording file.
- M: Motion detection recording file.

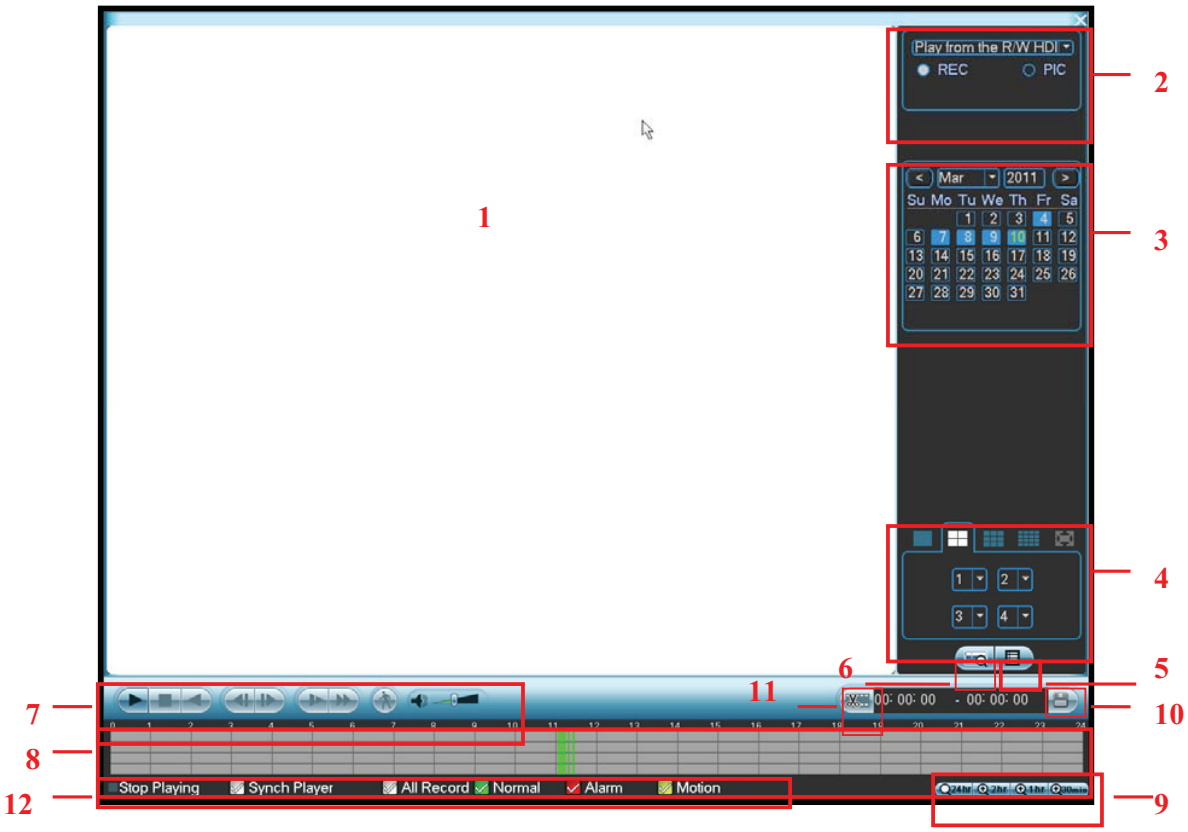
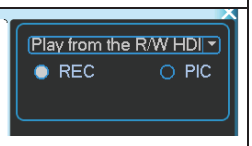
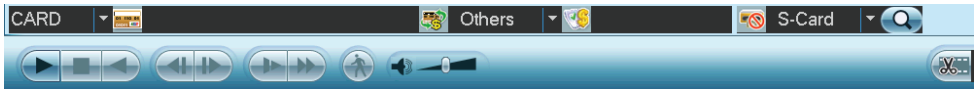


Figure 4-11

Please refer to the following sheet for more information.

SN	Name	Function
1	Display window	●Here is to display the searched picture or file. ●Support 1/4/9/16-window playback.
2	Search type	●Here you can select to search the picture or the recorded file. ●When there is displayed picture on the left pane, you can set the corresponding setup 
3	Calendar	●The blue highlighted date means there is picture or file. Otherwise, there is no picture or file. ●In any play mode, click the date you want to see, you can see the corresponding record file trace in the time bar.
4	Playback mode and channel selection pane.	●Playback mode：1/4/9/16. (It may vary due to different series.) ✧ In 1-window playback mode: you can select 1-16 channels. ✧ In 4-window playback mode: you can select 4 channels according to your requirement. ✧ In 9-window playback mode, you can switch between 1-9 and 10-16 channels. ✧ In 16-window playback mode, you can switch between1-16 channels. ●The time bar will change once you modify the playback mode or the channel option.

Play from the R/W HDD
REC
PIC

<table>
<tr><td>5</td><td>File list switch button</td><td colspan="2">●Double click it, you can view the picture/record file list of current day.
●The file list is to display the first channel of the record file.
●The system can display max 128 files in one time. Use the ▲/▼ or the mouse to view the file. Select one item, and then double click the mouse or click the ENTER button to playback.
●You can input the period in the following interface to begin accurate search.
●File type：R—regular record； A—external alarm record；M—Motion detect record.
 </td></tr>
<tr><td>6</td><td>Card number search</td><td colspan="2">The card number search interface is shown as below.
  </td></tr>
<tr><td rowspan="10">7</td><td rowspan="10">Playback control pane.</td><td>►/ II</td><td>Play/Pause
There are three ways for you to begin playback.
● The play button
● Double click the valid period of the time bar.
● Double click the item in the file list.
In slow play mode, click it to switch between play/pause.</td></tr>
<tr><td>■</td><td>Stop</td></tr>
<tr><td>◄</td><td>Backward play
In normal play mode, left click the button, the file begins backward play. Click it again to pause current play.
In backward play mode, click ►/ II to restore normal play.</td></tr>
<tr><td>|◄/ ►|</td><td>In playback mode, click it to play the next or the previous section. You can click continuously when you are watching the files from the same channel.
In normal play mode, when you pause current play, you can click ◄| and |► to begin frame by frame playback.
In frame by frame playback mode, click ►/ II to restore normal playback.</td></tr>
<tr><td>▶·</td><td>Slow play
In playback mode, click it to realize various slow play modes such as slow play 1, slow play 2, and etc.</td></tr>
<tr><td>▶▶</td><td>Fast forward
In playback mode, click to realize various fast play modes such as fast play 1,fast play 2 and etc.</td></tr>
<tr><td colspan="2">Note: The actual play speed has relationship with the software version.</td></tr>
<tr><td> </td><td>Smart search</td></tr>
<tr><td> </td><td>The volume of the playback</td></tr>
<tr><td> </td><td>Click the snapshot button in the full-screen mode, the system can snapshot 1 picture per second.</td></tr>
<tr><td>8</td><td>Time bar</td><td colspan="2">●It is to display the record type and its period in current search criteria.
●In 4-window playback mode, there are corresponding four time bars. In other playback mode, there is only one time bar.
●Use the mouse to click one point of the color zone in the time bar, system begins playback.
●The time bar is beginning with 0 o'clock when you are setting the configuration. The time bar zooms in the period of the current playback time when you are playing the file.
●The green color stands for the regular record file. The red color stands for the external alarm record file. The yellow stands for the motion detect record file.</td></tr>
<tr><td>9</td><td>Time bar</td><td colspan="2">●The option includes: 24H, 12H, 1H and 30M. The smaller the unit, the larger the</td></tr>
</table>

	unit	zoom rate. You can accurately set the time in the time bar to playback the record. ●The time bar is beginning with 0 o'clock when you are setting the configuration. The time bar zooms in the period of the current playback time when you are playing the file.
10	Backup	Select the file(s) you want to backup from the file list. System max supports files from four channels. Then click the backup button, now you can see the backup menu. Click the start button to begin the backup operation. Check the file again you can cancel current selection. System max supports to display 32 files from one channel.
11	Clip	●It is to edit the file. ●Please play the file you want to edit and then click this button when you want to edit. You can see the corresponding slide bar in the time bar of the corresponding channel. You can adjust the slide bar or input the accurate time to set the file end time. Click this button again and then save current contents in a new file. .
12	Record type	In any play mode, the time bar will change once you modify the search type.
13	Smart search	● When system is playing, you can select a zone in the window to begin motion detect. Click the motion detect button to begin play. ● Current button is null once the motion detect play has begun. ● The system will take the whole play zone as the motion detect region by default. ● The motion detect play stopped once you switch the play file. ● Operations such as set time bar, click the play button, or any file list operation will stop current motion detect play.
Other Functions		
14	Other channel synchronization switch to play when playback	When playing the file, click the number button, system can switch to the same period of the corresponding channel to play.
15	Digital zoom	When the system is in full-screen playback mode, left click the mouse in the screen. Drag your mouse in the screen to select a section and then left click mouse to realize digital zoom. You can right click mouse to exit.

Note:

All the operations here (such as playback speed, channel, time and progress) have relationship with hardware version. Some series DVRs do not support some functions or playback speeds.

4.4 Schedule

After system booted up, it is in default 24-hour regular mode. You can set record type and time in schedule interface.

4.4.1 Schedule Menu

In the main menu, from setting to schedule, you can go to schedule menu. See Figure 4-12.

Channel: Please select the channel number first. You can select "all" if you want to set for the whole channels.

- Week day: There are eight options: ranges from Saturday to Sunday and all.
- Pre-record: System can pre-record the video before the event occurs into the file. The value ranges from 1 to 30 seconds depending on the bit stream.
- Snapshot: You can enable this function to snapshoot image when alarm occurs.
- Redundancy: The redundancy backup function allows you backup recorded file in two disks. You can highlight Redundancy button to activate this function. Please note, before enable

this function, please set at least one HDD as redundant. (Main menu->Advanced->HDD Management). **Please note this function is null if there is one HDD.**

- Record types: There are four types: regular, motion detection (MD), Alarm, MD & alarm.

Please highlight icon to select the corresponding function. After completing all the setups please click save button, system goes back to the previous menu.
At the bottom of the menu, there are color bars for your reference. Green color stands for regular recording, yellow color stands for motion detection and red color stands for alarm recording. The white means the MD and alarm record is valid. Once you have set to record when the MD and alarm occurs, system will not record neither motion detect occurs nor the alarm occurs.

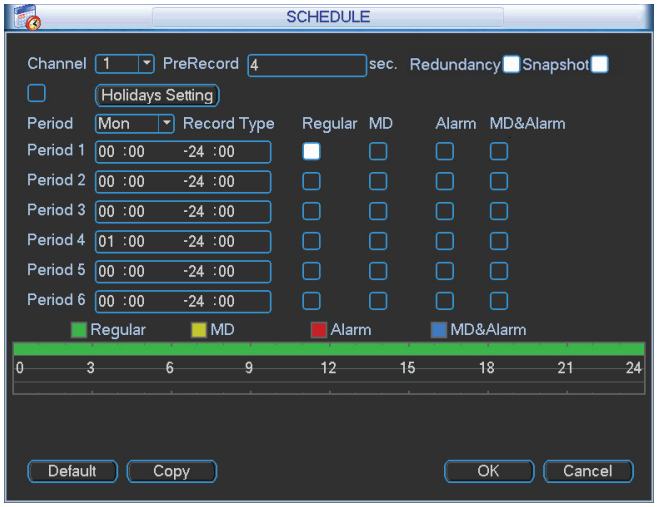

SCHEDULE
Channel 1 PreRecord 4 sec. Redundancy Snapshot
Holidays Setting
Period Mon Record Type Regular MD Alarm MD&Alarm
Period 1 00 :00 -24 :00
Period 2 00 :00 -24 :00
Period 3 00 :00 -24 :00
Period 4 01 :00 -24 :00
Period 5 00 :00 -24 :00
Period 6 00 :00 -24 :00
Regular MD Alarm MD&Alarm
0 3 6 9 12 15 18 21 24
Default Copy OK Cancel

Figure 4-12

4.4.1.1 Quick Setup

This function allows you to copy one channel setup to another. After setting in channel 1, you can click paste button and turn to channel 2 and then click copy button. You can finish setting for one channel and then click save button or you can finish all setup and then click save button to memorize all the settings.

4.4.2 Snapshot

4.4.2.1 Schedule Snapshot

In Encode interface, click snapshot button to input snapshot mode, size, quality and frequency.
In General interface please input upload interval.
In Schedule interface, please enable snapshot function.

Please refer to the following figure for detailed information. See Figure 4-13.

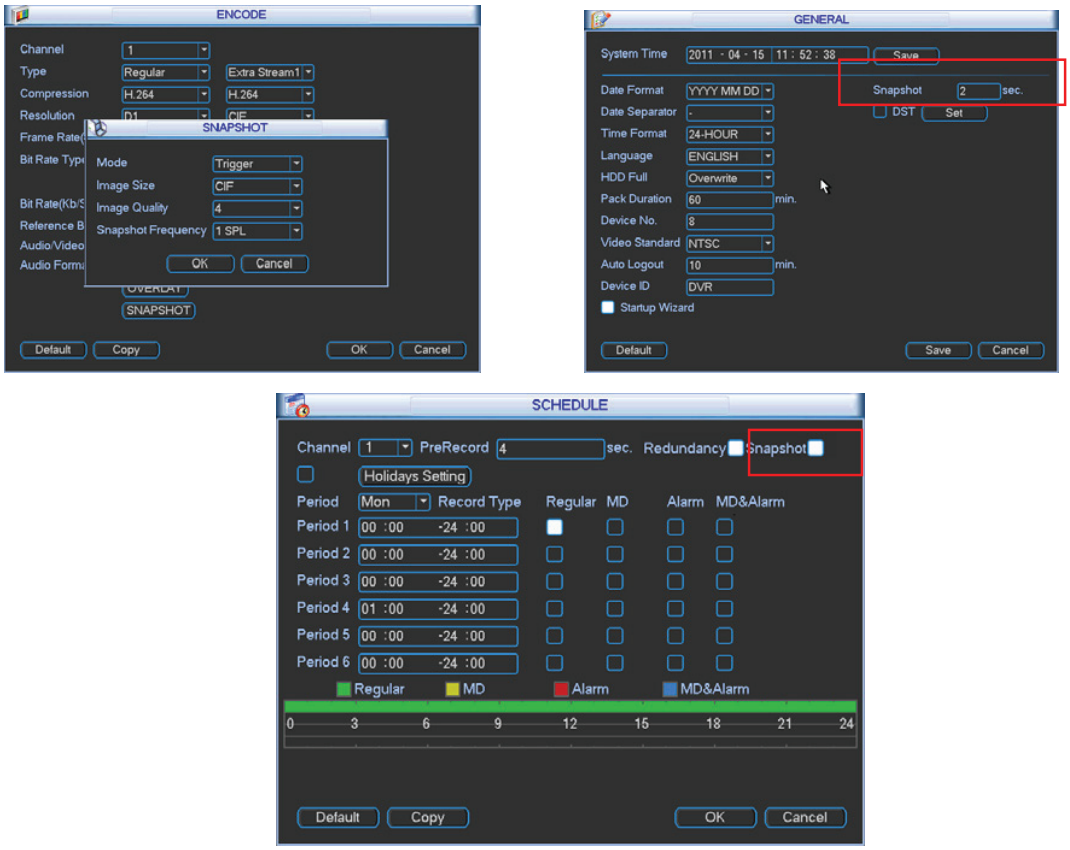


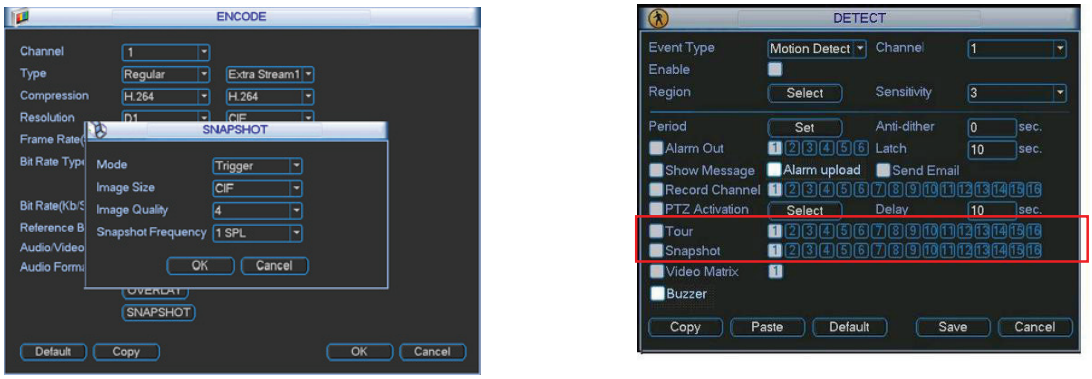
Figure 4-13

4.4.2.2 Activation Snapshot

Please follow the steps listed below to enable the activation snapshot function. After you enabled this function, system can snapshot when the corresponding alarm occurred.

- In Encode interface, click snapshot button to input snapshot mode, size, quality and frequency.
- In General interface please input upload interval.
- In Detect interface please enable snapshot function for specified channels.

Please refer to the following figure for detailed information. See Figure 4-14.



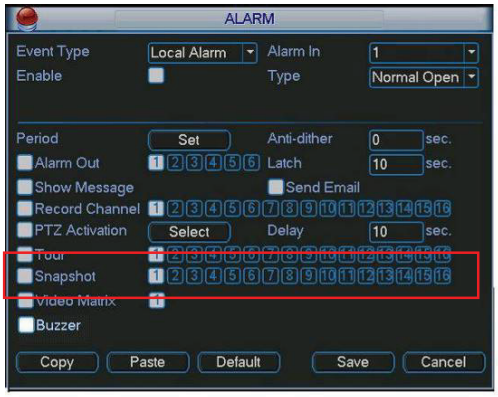


Figure 4-14

4.4.2.3 Priority

Please note the activation snapshot has the higher priority than schedule snapshot. If you have enabled these two types at the same time, system can activate the activation snapshot when alarm occurs, and otherwise system just operates the schedule snapshot.

4.4.3 Image FTP

In Network interface, you can set FTP server information. Please enable FTP function and then click save button. See Figure 4-15.

Please boot up corresponding FTP server.

Please enable schedule snapshot (Chapter 4.4.2.1) or activation snapshot (Chapter 4.4.2.2) first, now system can upload the image file to the FTP server.

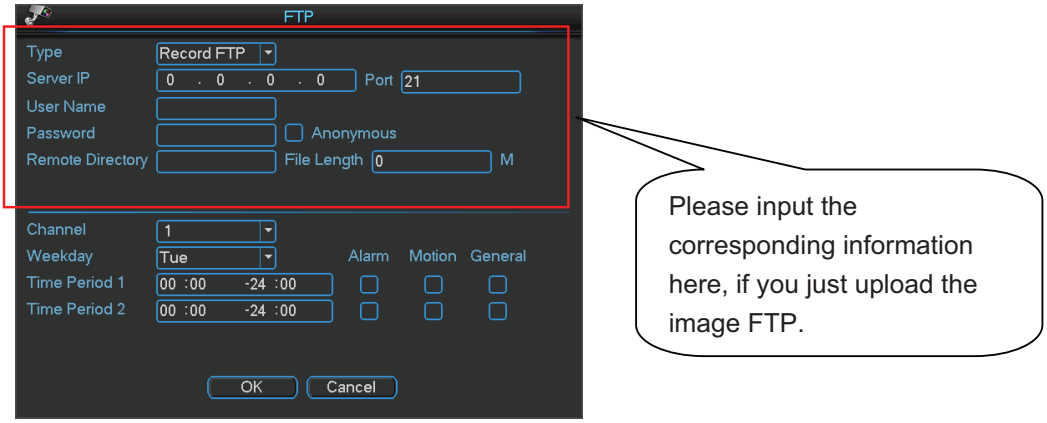


Figure 4-15

4.4.4 Snapshot Disk (For special series only)

Set one disk as snapshot (Main menu->Advanced->HDD management) and then click execute button. See Figure 4-16. System needs to reboot to get current setup activated.

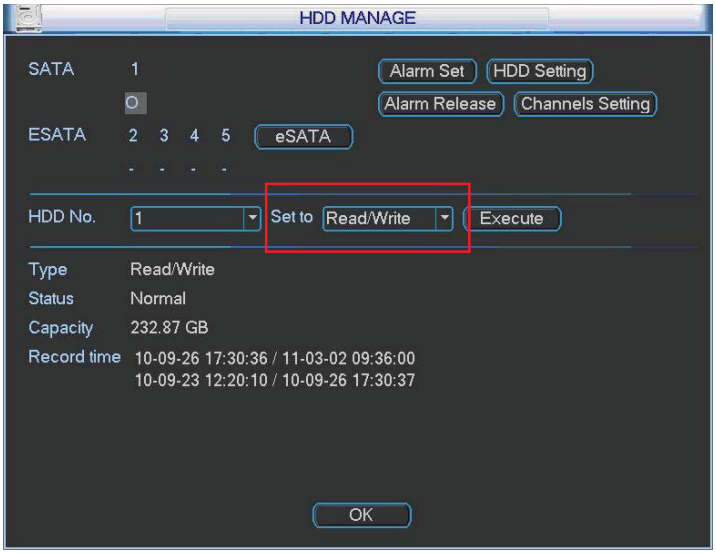


Figure 4-16

All scheduled snapshot files or activated snapshot files will be memorized in the snapshot disk.

You can search the corresponding images via Web. See Figure 4-17.

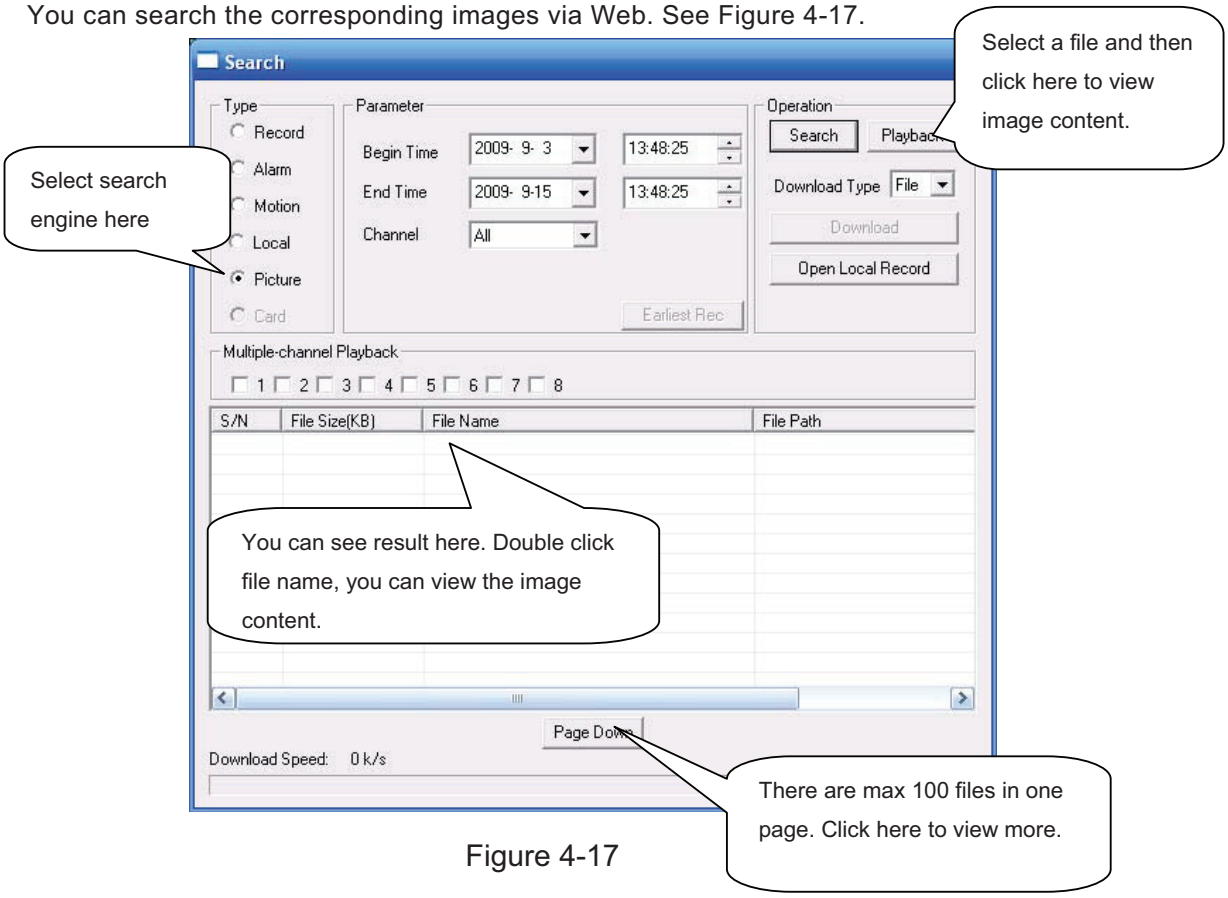


Figure 4-17

4.5 Detect

4.5.1 Go to Detect Menu

In the main menu, from Setting to Detect, you can see motion detect interface. See Figure 4-18. There are three detection types: motion detection, video loss, camera masking.

- The video loss has no detection region and sensitivity setup and camera masking has no detection region setup.
- You can see motion detect icon if current channel has enabled motion detect alarm.
- You can drag you mouse to set motion detect region without Fn button. Please click OK button to save current region setup. Right click mouse to exit current interface.

4.5.2 Motion Detect

Detection menu is shown as below. See Figure 4-18.

- Event type: From the dropdown list you can select motion detection type.
- Channel: Select a channel from the dropdown list to set motion detect function.
- Enable: Check the box here to enable motion detect function.
- Region: Click select button, the interface is shown as in Figure 4-19. Here you can set motion detection zone. There are 396(PAL)/330(NTSC) small zones. The green zone is current cursor position. Grey zone is the motion detection zone. Black zone is the disarmed zone. You can click Fn button to switch between the arm mode and disarm mode. In arm mode, you can click the direction buttons to move the green rectangle to set the motion detection zone. After you completed the setup, please click ENTER button to exit current setup. Do remember click save button to save current setup. If you click ESC button to exit the region setup interface system will not save your zone setup.
- Sensitivity: System supports 6 levels. The sixth level has the highest sensitivity.
- Period: Click set button, you can see an interface is shown as in Figure 4-21. Here you can set for business day and non-business day. In Figure 4-21 , click set button, you can see an interface is shown as in Figure 4-22. Here you can set your own setup for business day and non-business day.
- Anti-dither: System only memorizes one event during the anti-dither period. The value ranges from 5s to 600s.
- Alarm output: when an alarm occurs, system enables peripheral alarm devices.
- Latch: when motion detection complete, system auto delays detecting for a specified time. The value ranges from 1-300(Unit: second)
- Show message: System can pop up a message to alarm you in the local host screen if you enabled this function.
- Alarm upload: System can upload the alarm signal to the network (including alarm centre) if you enabled current function.
- Send email: System can send out email to alert you when alarm occurs.
- Record channel: System auto activates motion detection channel(s) to record once an alarm occurs. Please make sure you have set MD record in Schedule interface(Main Menu->Setting->Schedule) and schedule record in manual record interface(Main Menu->Advanced->Manual Record)
- PTZ activation: Here you can set PTZ movement when alarm occurs. Such as go to preset, tour &pattern when there is an alarm. Click “select” button, you can see an interface is shown as in Figure 4-20.
- Record Delay: System can delay the record for specified time after alarm ended. The value ranges from 10s to 300s.

- Tour: Here you can enable tour function when alarm occurs. It is a one-window tour. Please go to chapter 5.3.9 Display for tour interval setup.
- Snapshot: You can enable this function to snapshoot image when alarm occurs.
- Buzzer: Highlight icon to enable this function. The buzzer beeps when alarm occurs.

Please highlight icon to select the corresponding function. After all the setups please click save button, system goes back to the previous menu.

Note:

In motion detection mode, you can not use copy/paste to set channel setup since the video in each channel may not be the same.

In Figure 4-19, you can left click mouse and then drag it to set a region for motion detection. Click Fn to switch between arm/withdraw motion detection. After setting, click enter button to exit.

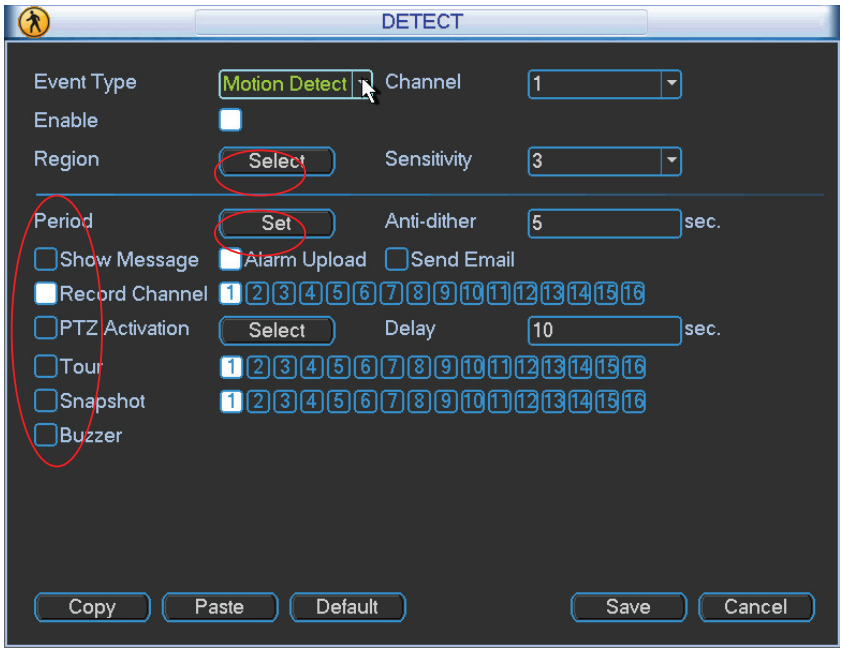


Figure 4-18

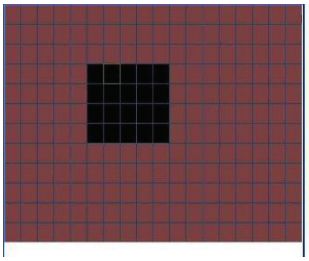


Figure 4-19

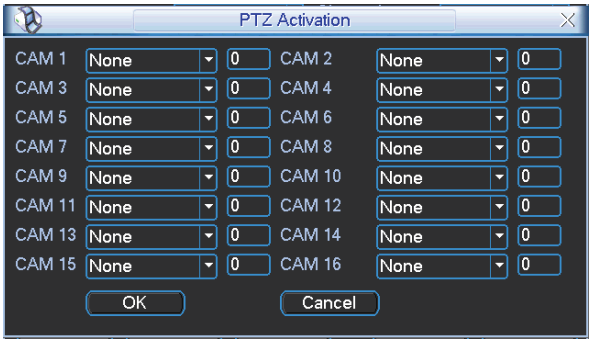


Figure 4-20

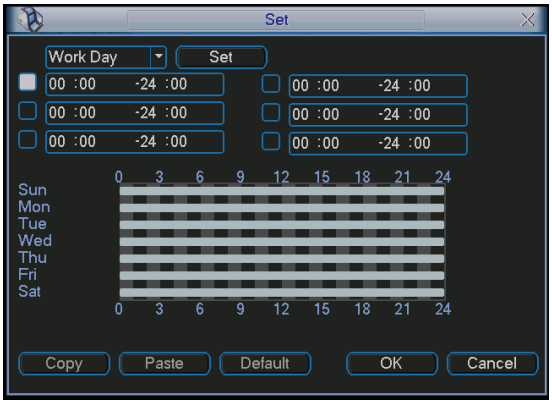


Figure 4-21

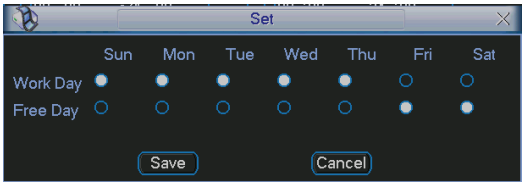


Figure 4-22

4.5.3 Video Loss

In Figure 4-18, select video loss from the type list. You can see the interface is shown as in Figure 4-23. This function allows you to be informed when video loss phenomenon occurred. You can enable show message function.

Tips:

You can enable preset/tour/pattern activation operation when video loss occurs.

Please refer to chapter 4.5.2 motion detection for detailed information.

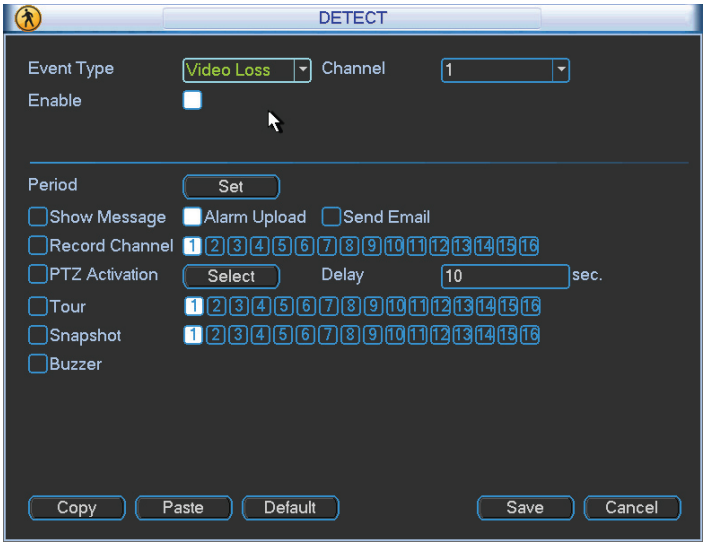


Figure 4-23

4.5.4 Camera Masking

When someone viciously masks the lens, or the output video is in one-color due to the environments light change, the system can alert you to guarantee video continuity. Camera masking interface is shown as in Figure 4-24. Here you can enable alarm output or show message in the screen.

Tips:

You can enable preset/tour/pattern activation operation when video loss occurs.

Please refer to chapter 4.5.2 motion detection for detailed information.

Note:

In Detect interface, copy/paste function is only valid for the same type, which means you can not copy a channel setup in video loss mode to camera masking mode.

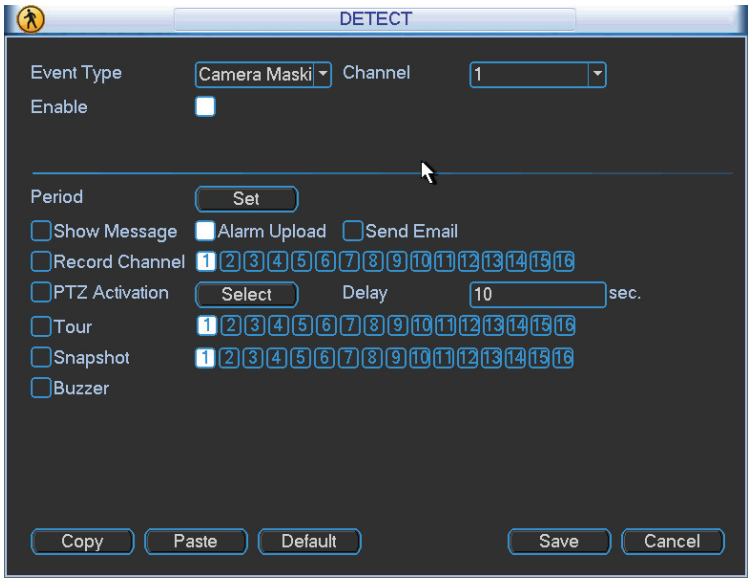


Figure 4-24

4.6 Backup

DVR support USB device backup and network download. Here we introduce USB backup first. You can refer to Chapter 7 Web Operation for network download backup operation.

4.7.1 Detect Device

Click backup button, you can see an interface is shown as in Figure 4-25.Here is for you to view devices information.

You can view backup device name and its total space and free space. The device includes USB burner, flash disk, SD card and portable HDD.

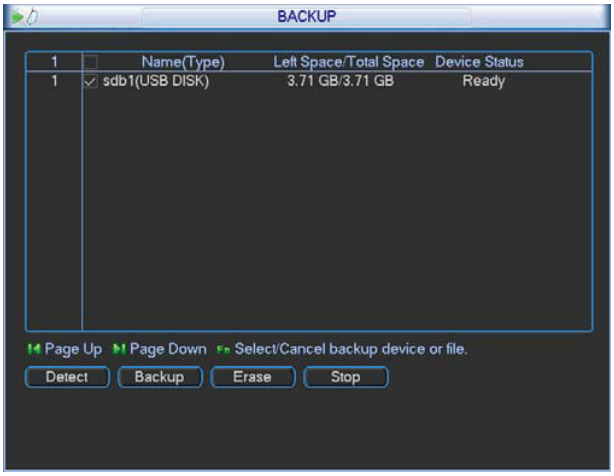


Figure 4-25

4.6.1 Backup

Select backup device and then set channel, file start time and end time.

Click add button, system begins search. All matched files are listed below. System automatically calculates the capacity needed and remained. See Figure 4-26.

system only backup files with a √ before channel name. You can use Fn or cancel button to delete √ after file serial number.

Click backup button, you can backup selected files. There is a process bar for you reference. When the system completes backup, you can see a dialogue box prompting successful backup.

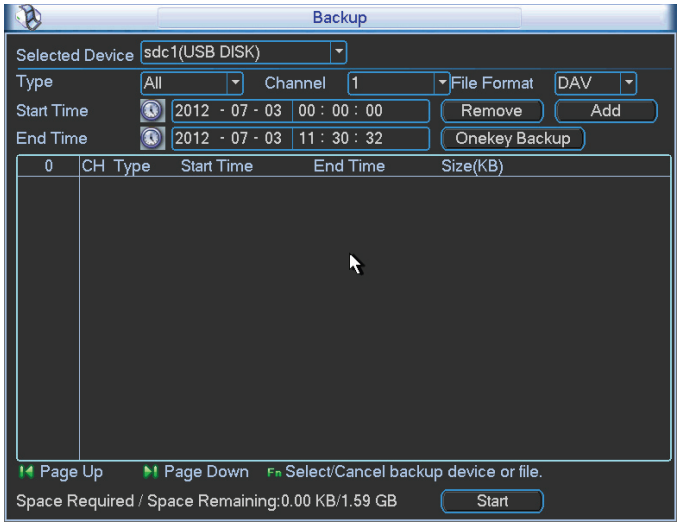


Figure 4-26

Select backup device and then set channel, file start time and end time.
Click add button, system begins search. All matched files are listed below. System automatically calculates the capacity needed and remained. See Figure 4-27.
system only backup files with a √ before channel name. You can use Fn or cancel button to delete √ after file serial number.
Click backup button, you can backup selected files. There is a process bar for you reference. When the system completes backup, you can see a dialogue box prompting successful backup.

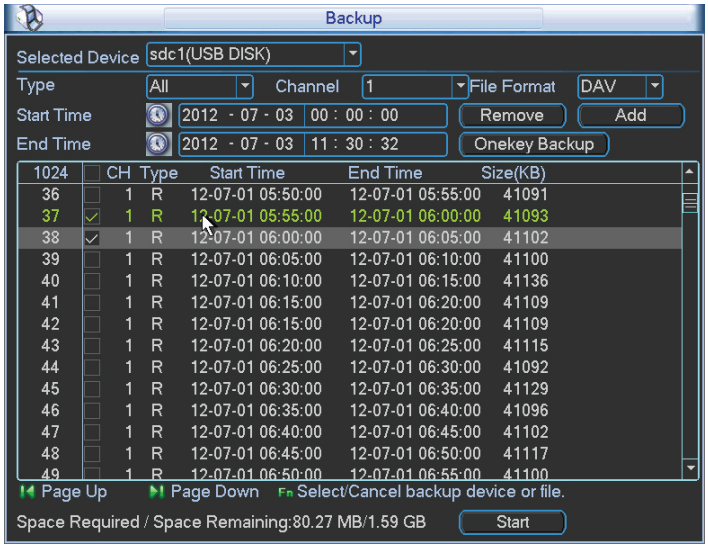


Figure 4-27

- File format: Click the file format; you can see there are two options: DAV/ASF.
- Picture backup: Please set the corresponding time, channel and then select the type as PIC from the dropdown list. See Figure 4-28. Please click the Add button and then select the pictures. Click the Start button; you can copy the specified pictures to the selected portable devices.

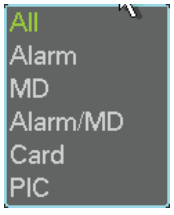


Figure 4-28

- One key backup: It includes three steps: the search, select all, start the backup. You can skip the above three steps and then copy all the searched files directly.

The file name format usually is: SN_CH+channel number+time Y+M+D+H+M+S. In the file name, the YDM format is the same as you set in general interface. (Main Menu ->Setting ->General).File extension name is .dav.

Tips:

During backup process, you can click ESC to exit current interface for other operation. The system will not terminate backup process.

Note:

When you click stop button during the burning process, the stop function becomes activated immediately. For example, if there are ten files, when you click stop system just backup five files, system only save the previous 5 files in the device (But you can view ten file names).

4.7 PTZ Control and Color Setup

Note: All the operations here are based on PELCOD protocol. For other protocols, there might be a little difference.

4.8.1 Cable Connection

Please follow the procedures below to go on cable connection

- Connect the dome RS485 port to DVR 485 port.
- Connect dome video output cable to DVR video input port.
- Connect power adapter to the dome.

4.8.2 PTZ Setup

Note: The camera video should be in the current screen. Before setup, please check the following connections are right:

- PTZ and decoder connection is right. Decoder address setup is right.
- Decoder A (B) line connects with DVR A (B) line.

Boot up the DVR, input user name and password.

In the main menu, click setting, and then click Pan/Tilt Control button. The interface is shown as in Figure 4-29. Here you can set the following items:

- Channel: select the current camera channel.
- Protocol: select corresponding PTZ protocol(such as PELCOD)
- Address: default address is 1.
- Baud rate: select corresponding baud rate. Default value is 9600.
- Data bits: select corresponding data bits. Default value is 8.
- Stop bits: select corresponding stop bits. Default value is 1.
- Parity: there are three options: odd/even/none. Default setup is none.

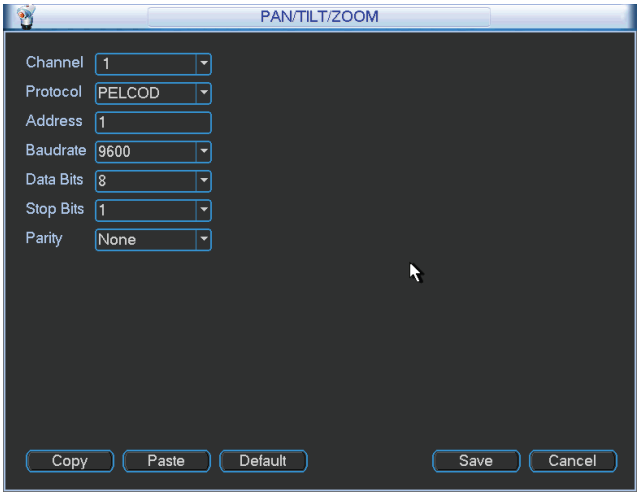


Figure 4-29

After completing all the setting please click save button.

In one window display mode, right click mouse. Click Pan/Tilt/Zoom, the interface is shown as below. See Figure 4-30.

Here you can set the following items:

- Step: value ranges fro 1 to 8.
- Zoom
- Focus
- Iris

Please click icon and to adjust zoom, focus and iris.

Figure 4-30

In Figure 4-30, please click direction arrows (See Figure 4-31) to adjust PTZ position. There are total 8 direction arrows.

Figure 4-31

4.8.3 3D Intelligent Positioning Key

In the middle of the eight direction arrows, there is a 3D intelligent positioning key. See Figure 4-32. Please make sure your protocol supports this function and you need to use mouse to control.

Click this key, system goes back to the single screen mode. Drag the mouse in the screen to adjust section size. The dragged zone supports 4X to 16X speeds. It can realize PTZ automatically. The smaller zone you dragged, the higher the speed.

Figure 4-32

Here is a sheet for you reference.

Name	Function key	function	Shortcut key	Function key	function	Shortcut Key

Zoom		Near			Far	
Focus		Near			Far	
Iris		close			Open	

4.8 Preset/ Patrol/Pattern/Scan

In Figure 4-30, please click the “set” button. The interface is shown as below. See Figure 4-33.
Here you can set the following items:

- Preset
- Tour
- Pattern
- Border

Figure 4-33

In Figure 4-30, click page switch button, the interface is shown as in Figure 4-34.
Here you can activate the following functions:

- Preset
- Tour
- Pattern
- Auto scan
- Auto pan
- Flip
- Reset
- Page switch

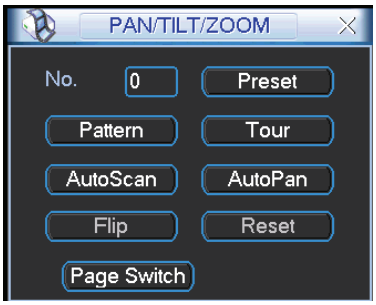


Figure 4-34

Note:

- Preset, tour and pattern all need the value to be the control parameter. You can define it as you require.
- You need to refer to your speed dome user’s manual for Aux definition. In some cases, it can be used for special process.

- The following setups are usually operated in the Figure 4-30, Figure 4-33 and Figure 4-34.

4.9.1 Preset Setup

In Figure 4-30, please use eight direction arrows to adjust camera to the proper position.
In Figure 4-33, click preset button and input preset number. The interface is shown as in Figure 4-35
Now you can add this preset to one tour.

Figure 4-35

4.9.2 Activate Preset

In Figure 4-34, please input preset number in the No. blank, and click preset button.

4.9.3 Patrol setup (Tour Setup)

In Figure 4-33, please click patrol button. The interface is shown as in Figure 4-36.Input preset number and add this preset to a patrol (tour). For each patrol (tour), you can input max 80 presets.

Figure 4-36

4.9.4 Activate Patrol (tour)

In Figure 4-36, input patrol (tour) number in the No. blank and click patrol button

4.9.5 Pattern Setup

In Figure 4-35 click pattern button and then click “begin” button. The interface is shown as in Figure 4-37. Then you can go to Figure 4-30 to modify zoom, focus, and iris.
Go back to Figure 4-37 and click “end” button. You can memorize all these operations as pattern 1.

Figure 4-37

4.9.6 Activate Pattern Function

In Figure 4-34, input mode value in the No. blank, and click pattern button.

4.9.7 Auto Scan Setup

In Figure 4-33, click border button. The interface is shown as in Figure 4-38. Please go to Figure 4-30, use direction arrows to select camera left limit

Then please go to Figure 4-38 and click left limit button

Repeat the above procedures to set right limit.

Figure 4-38

4.9.8 Activate Auto Scan

In Figure 4-34, click “Auto Scan” button, the system begins auto scan. Correspondingly, the auto scan button becomes Stop button. Click stop button to terminate scan operation.

4.9 Flip

In Figure 4-34, click page switch button, you can see an interface is shown as below. See Figure 4-39. Here you can set auxiliary function. The aux value has relation ship with the Aux button of the decoder.

Click page switch button again, system goes back to Figure 4-30.

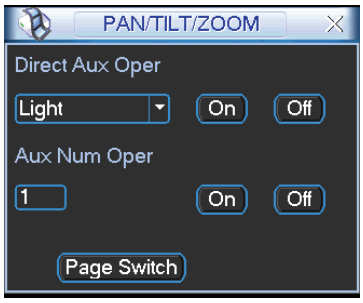
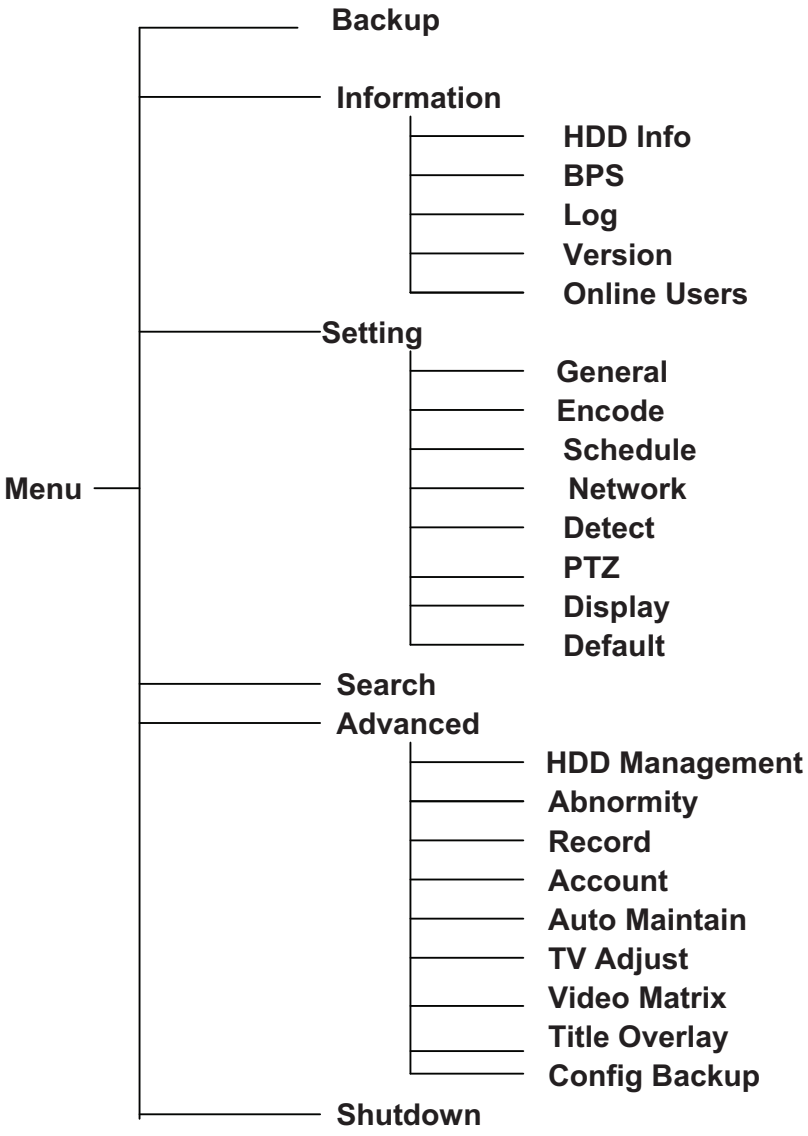


Figure 4-39

5 Understanding of Menu Operations and Controls

5.1 Menu Tree

This series DVR menu tree is shown as below.



5.2 Main Menu

After you logged in, the system main menu is shown as below. See Figure 5-1. There are total six icons: search, Information, setting, backup, advanced and shutdown. Move the cursor to highlight the icon, then double click mouse to enter the sub-menu.

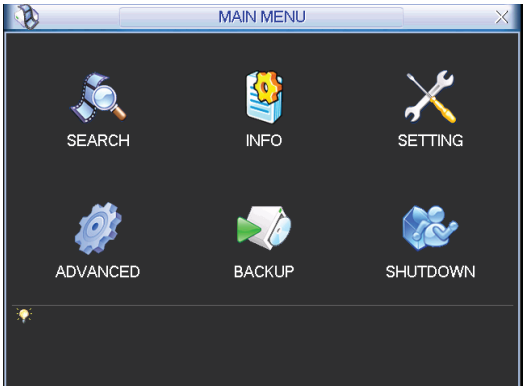


Figure 5-1

5.3 Setting

In main menu, highlight setting icon and double click mouse. System setting interface is shown as below. See Figure 5-2.

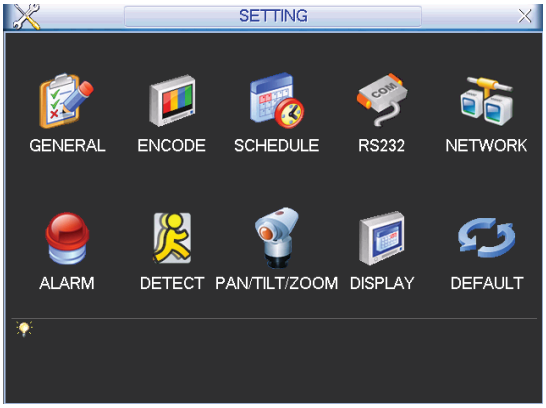


Figure 5-2

5.3.1 General

General setting includes the following items. See Figure 5-3.

- System time: Here is for you to set system time
- Date format: There are three types: YYYYY-MM-DD: MM-DD-YYYYY or DD-MM-YYYY.
- Date separator: There are three denotations to separate date: dot, beeline and solidus.
- DST: Here you can set DST time and date. Please enable DST function and then click set button. You can see an interface is shown as in Figure 5-4. Here you can set start time and end time by setting corresponding week setup. In Figure 5-4, enable date button, you can see an interface is shown as in Figure 5-5. Here you can set start time and end time by setting corresponding date setup.
- Time format: There are two types: 24-hour mode or 12-hour mode.
- Language: System supports various languages: Chinese (simplified), Chinese (Traditional), English, Italian, Japanese, French, Spanish (All languages listed here are optional. Slight difference maybe found in various series.)
- HDD full: Here is for you to select working mode when hard disk is full. There are two options: stop recording or rewrite. If current working HDD is overwritten or the current HDD is full

while the next HDD is no empty, then system stops recording, If the current HDD is full and then next HDD is not empty, then system overwrites the previous files.

- Pack duration: Here is for you to specify record duration. The value ranges from 1 to 120 minutes. Default value is 60 minutes.
- DVR No: When you are using one remote control (not included in the accessory bag) to control several DVRs, you can give a name to each DVR for your management.
- Video standard: There are two formats: NTSC and PAL.
- Auto logout: Here is for you to set auto logout interval once login user remains inactive for a specified time. Value ranges from 0 to 60 minutes.
- Startup wizard: Once you check the box here, system will go to the startup wizard directly when the system restarts the next time. Otherwise, it will go to the login interface.

Note:

Since system time is very important, do not modify time casually unless there is a must!

Before your time modification, please stop record operation first!

After completing all the setups please click save button, system goes back to the previous menu.

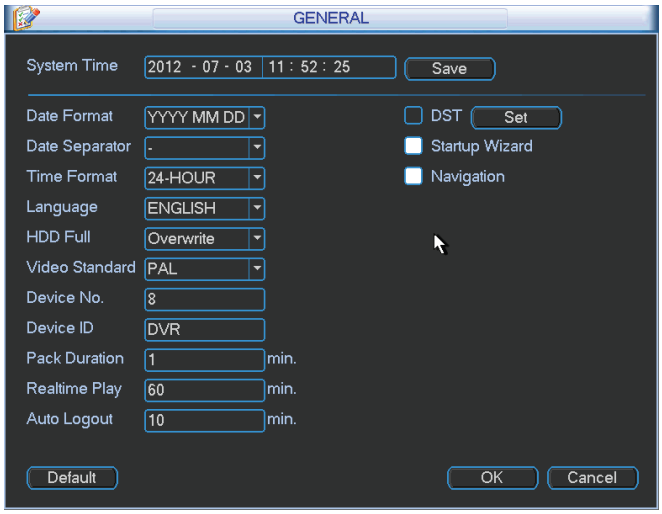


Figure 5-3

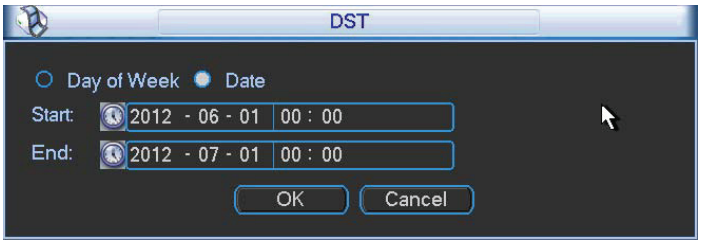


Figure 5-4

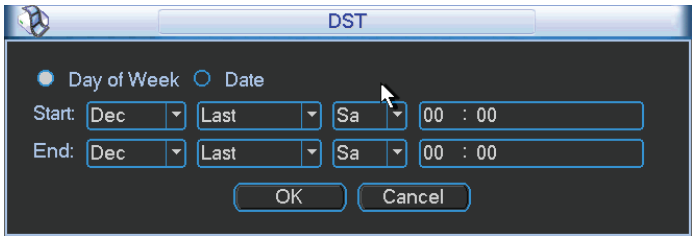


Figure 5-5

5.3.2 Encode

Encode setting includes the following items. See Figure 5-6.

Please note some series do not support extra stream.

- Channel: Select the channel you want.
- Compression: System supports H.264.
- Resolution: System supports various resolutions, you can select from the dropdown list. For this model, main stream supports D1/HD1/2CIF/CIF/QCIF.
  - ✧ For the 4-chahnel mode, the main stream supports D1/HD1/2CIF/CIF/QCIF and the extra stream supports CIF/QCIF.
  - ✧ For the 8/16-channel, the main stream supports D1/HD1/2CIF/CIF/QCIF and the extra stream supports QCIF.
- Frame rate: It ranges from 1f/s to 25f/s in PAL mode and 1f/s to 30f/s in NTSC mode.
  - ✧ For the 4-channel series product: All-channel supports D1/HD1/2CIF/CIF/QCIF and the frame rate ranges from 1f/s to 25f/s in PAL mode and 1f/s to 30f/s in NTSC mode.
  - ✧ For the 8-channel series product: The resolution of 1-channel and the 2-channel support D1/HD1/2CIF/CIF/QCIF (frame rate: 25/30fps), the resolution of rest channels (3-channel to 8-channel) support D1/HD1 (frame rate ≤12/13fps), 2CIF/CIF/QCIF(frame rate: 25/30fps).
  - ✧ For the 16-channel series product: All-channel support CIF/QCIF and the frame rate ranges from 1f/s to 25f/s in PAL mode and 1f/s to 30f/s in NTSC mode. All-channel support D1/HD1/2CIF and the frame rate ranges from 1f/s to 6f/s in PAL mode and 1f/s to 7f/s in NTSC mode.
- Bit rate type: System supports two types: CBR and VBR. In VBR mode, you can set video quality.
- Quality: There are six levels ranging from 1 to 6. The sixth level has the highest image quality.
- Video/audio: You can enable or disable the video/audio.
- Overlay: Click overlay button, you can see an interface is shown in Figure 5-7.
- Cover area (Privacy mask): Here is for you to set privacy mask section. You can drag you mouse to set proper section size. In one channel video, system max supports 4 zones.
  - ✧ Preview/monitor: privacy mask has two types. Preview and Monitor. Preview means the privacy mask zone can not be viewed by user when system is in preview status. Monitor means the privacy mask zone can not be view by the user when system is in monitor status.
  - ✧ Time display: You can select system displays time or not when you playback. Please click set button and then drag the title to the corresponding position in the screen.
  - ✧ Channel display: You can select system displays channel number or not when you playback. Please click set button and then drag the title to the corresponding position in the screen.

Please highlight icon to select the corresponding function.

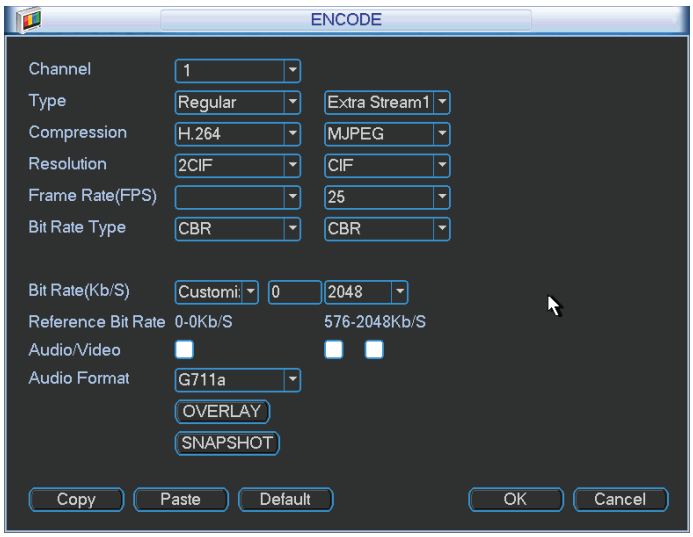


Figure 5-6

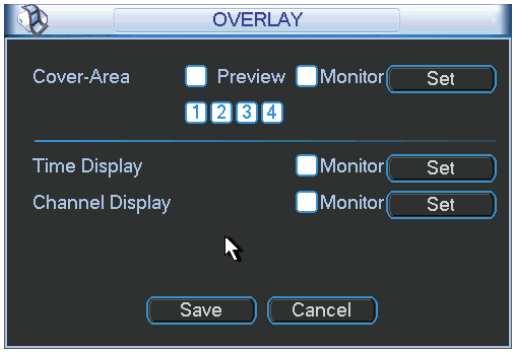


Figure 5-7

5.3.3 Schedule

Please refer to chapter 4.4 schedule.

5.3.4 Network

Here is for you to input network information. See Figure 5-8.

- IP address: Here you can input IP address.
- DHCP: It is to auto search IP. When enable DHCP function, you can not modify IP/Subnet mask /Gateway. These values are from DHCP function. If you have not enabled DHCP function, IP/Subnet mask/Gateway display as zero. You need to disable DHCP function to view current IP information. Besides, when PPPoE is operating, you can not modify IP/Subnet mask /Gateway.
- TCP port: Default value is 37777. You can change if necessary.
- UDP port: Default value is 37778. You can change if necessary.
- HTTP port: Default value is 80.
- RTSP port: Default value is 554.
- Max connection: system support maximal 20 users. 0 means there is no connection limit.
- Preferred DNS: DNS IP address.
- Alternative DNS: DNS alternative IP address.

- Transfer mode: Here you can select the priority between fluency/video qualities.
- LAN download: System can process the downloaded data first if you enable this function. The download speed is 1.5X or 2.0X of the normal speed.

After completing all the setups please click save button, system goes back to the previous menu.

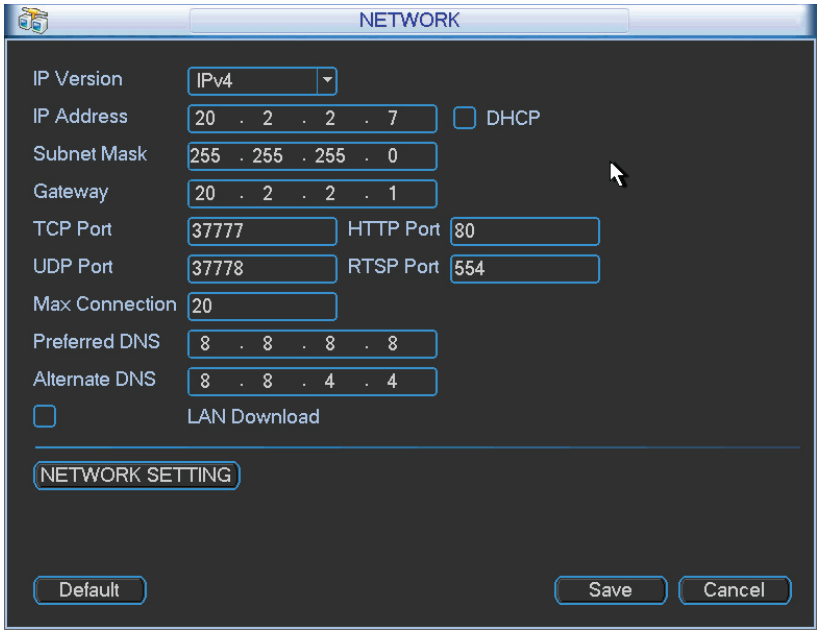


Figure 5-8

5.3.4.1 Advanced Setup

Advanced setup interface is shown as in Figure 5-9. Please draw a circle to enable corresponding function and then double click current item to go to setup interface.

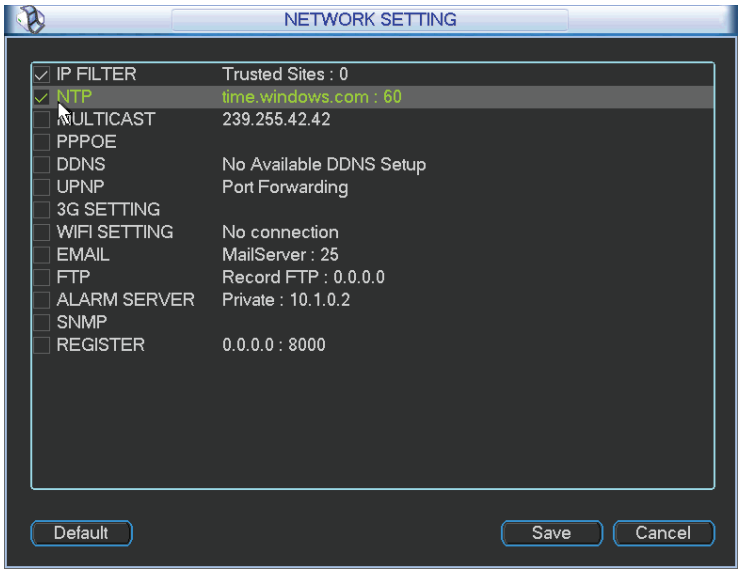


Figure 5-9

5.3.4.2 IP Filter

IP filter interface is shown as in Figure 5-10. You can add IP in the following list. The list supports max 64 IP addresses.

Please note after you enabled this function, only the IP listed below can access current DVR.

If you disable this function, all IP addresses can access current DVR.

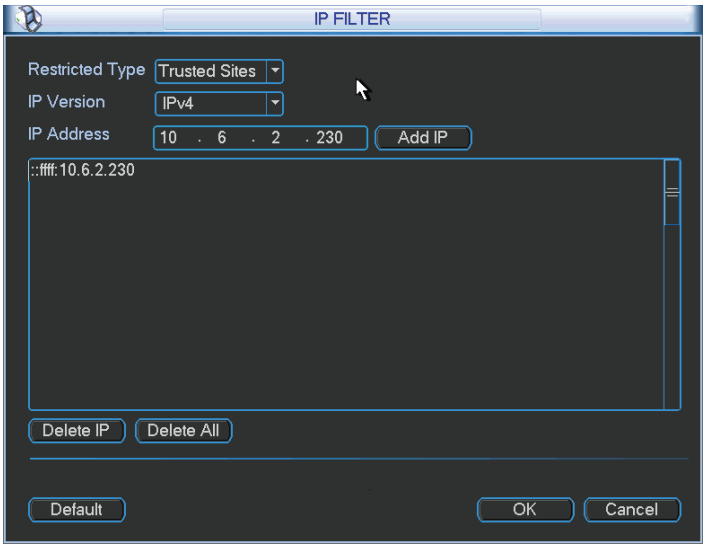


Figure 5-10

5.3.4.3 Multiple Cast Setup

Multiple-cast setup interface is shown as in Figure 5-11.

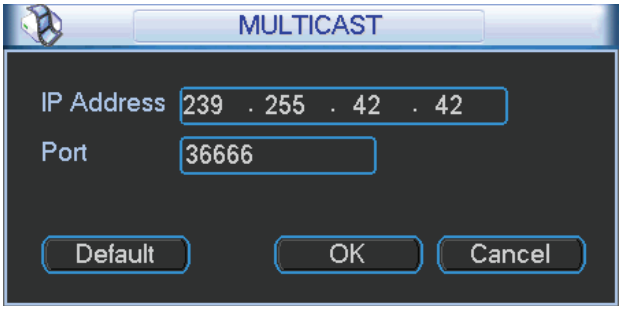


Figure 5-11

Here you can set a multiple cast group. Please refer to the following sheet for detailed information.

- IP multiple cast group address

-224.0.0.0-239.255.255.255

-“D” address space

  - The higher four-bit of the first byte=”1110”

- Reserved local multiple cast group address

-224.0.0.0-224.0.0.255

-TTL=1 When sending out telegraph

-For example

224.0.0.1 All systems in the sub-net

224.0.0.2 All routers in the sub-net

224.0.0.4 DVMRP router

224.0.0.5 OSPF router

224.0.0.13 PIMv2 router

- Administrative scoped addressees

-239.0.0.0-239.255.255.255

-Private address space

- Like the single broadcast address of RFC1918
- Can not be used in Internet transmission
- Used for multiple cast broadcast in limited space.

Except the above mentioned addresses of special meaning, you can use other addresses. For example:

Multiple cast IP: 235.8.8.36

Multiple cast PORT: 3666.

After you logged in the Web, the Web can automatically get multiple cast address and add it to the multiple cast groups. You can enable real-time monitor function to view the view.

Please note multiple cast function applies to special series only.

5.3.4.4 PPPoE

PPPoE interface is shown as in Figure 5-12.

Input “PPPoE name” and “PPPoE password” you get from your ISP (Internet service provider). Click save button, you need to restart to activate your configuration.

After rebooting, DVR will connect to internet automatically. The IP in the PPPoE is the DVR dynamic value. You can access this IP to visit the unit.

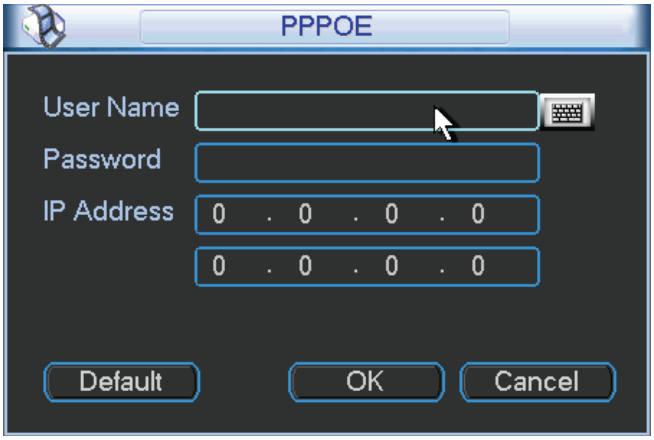


Figure 5-12

5.3.4.5 NTP Setup

You need to install SNTP server (Such as Absolute Time Server) in your PC first. In Windows XP OS, you can use command “net start w32time” to boot up NTP service.

NTP setup interface is shown as in Figure 5-13.

- Host IP: Input your PC address.
- Port: This series DVR supports TCP transmission only. Port default value is 123.
- Update interval: minimum value is 1. Max value is 65535. (Unit: minute)
- Time zone: select your corresponding time zone here.

Here is a sheet for your time zone setup.

City /Region Name	Time Zone
London	GMT+0
Berlin	GMT+1
Cairo	GMT+2
Moscow	GMT+3
New Deli	GMT+5

Bangkok	GMT+7
Beijing (Hong Kong)	GMT+8
Tokyo	GMT+9
Sydney	GMT+10
Hawaii	GMT-10
Alaska	GMT-9
Pacific Time(P.T)	GMT-8
American Mountain Time(M.T)	GMT-7
American Central Time(C.T)	GMT-6
American Eastern Time(E.T)	GMT-5
Atlantic Time	GMT-4
Brazil	GMT-3
Middle Atlantic Time	GMT-2

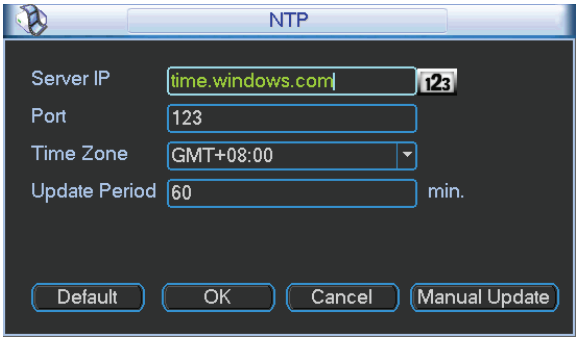


Figure 5-13

5.3.4.6 DDNS Setup

DDNS setup interface is shown as in Figure 5-14.

You need a PC of fixed IP in the internet and there is the DDNS software running in this PC. In other words, this PC is a DNS (domain name server).

In network DDNS, please select DDNS type and highlight enable item. Them please input your PPPoE name you get from you IPS and server IP (PC with DDNS) . Click save button and then reboot system.

Click save button, system prompts for rebooting to get all setup activated.

After rebooting, open IE and input as below:

http：//(DDNS server IP)/(virtual directory name)/webtest.htm

e.g.: http：//10.6.2.85/DVR _DDNS/webtest.htm.)

Now you can open DDNSServer web search page.

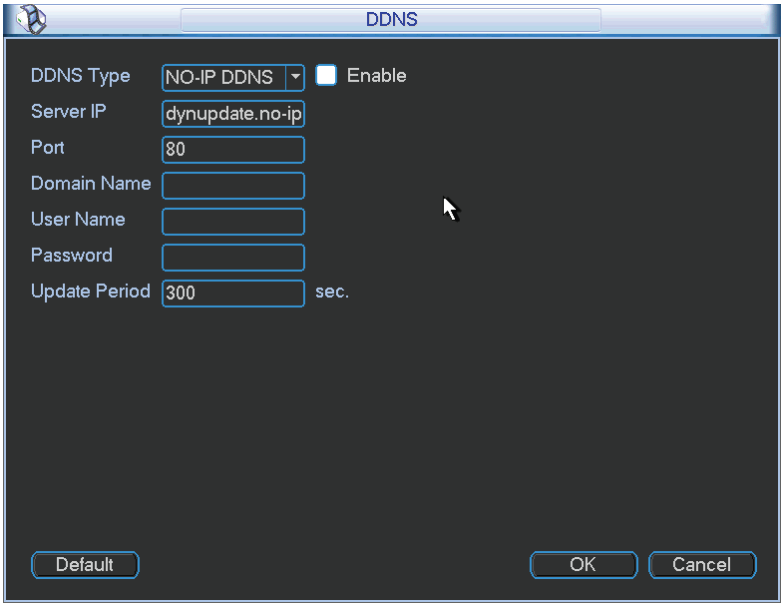


Figure 5-14

Please note NNDS type includes: CN99 DDNS、NO-IP DDNS、Private DDNS、Dyndns DDNS and sysdns DDNS. All the DDNS can be valid at the same time, you can select as you requirement.

Private DDNS function shall work with special DDNS server and special Professional Surveillance Software (PSS).

5.3.4.7 Email

The email interface is shown as below. See Figure 5-15.

- SMTP server: Please input your email SMTP server IP here.
- Port: Please input corresponding port value here.
- User name: Please input the user name to login the sender email box.
- Password: Please input the corresponding password here.
- Sender: Please input sender email box here.
- Title: Please input email subject here. System support English character and Arabic number. Max 32-digit.
- Receiver: Please input receiver email address here. System max supports 3 email boxes.
- SSL enable: System supports SSL encryption box.
- Interval: The send interval ranges from 0 to 3600 seconds. 0 means there is no interval.
- Health email enable: Please check the box here to enable this function. This function allows the system to send out the test email to check the connection is OK or not.
- Interval: Please check the above box to enable this function and then set the corresponding interval. System can send out the email regularly as you set here. Click the Test button, you can see the corresponding dialogue box to see the email connection is OK or not. See Figure 5-16.

Please note system will not send out the email immediately when the alarm occurs. When the alarm, motion detection or the abnormity event activates the email, system sends out the email according to the interval you specified here. This function is very useful when there are too many emails activated by the abnormity events, which may result in heavy load for the email server.

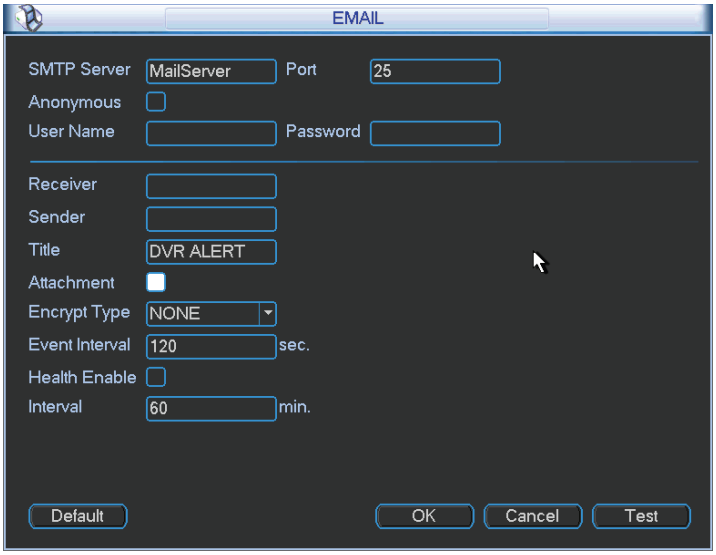


Figure 5-15

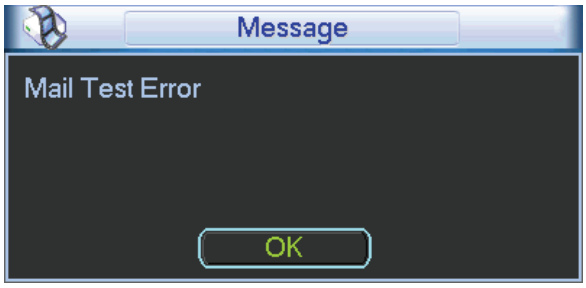


Figure 5-16

5.3.4.8 FTP

You need to download or buy FTP service tool (such as Ser-U FTP SERVER) to establish FTP service.

Please install Ser-U FTP SERVER first. From “start” -> “program” -> Serv-U FTP Server -> Serv-U Administator. Now you can set user password and FTP folder. Please note you need to grant write right to FTP upload user. See Figure 5-17.

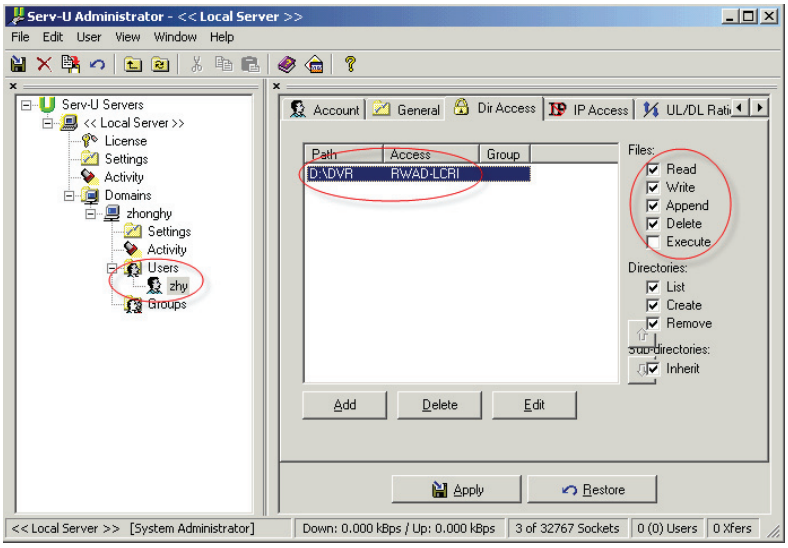


Figure 5-17

You can use a PC or FTP login tool to test setup is right or not.

For example, you can login user ZHY to FTP://10.10.7.7 and then test it can modify or delete folder or not. See Figure 5-18.

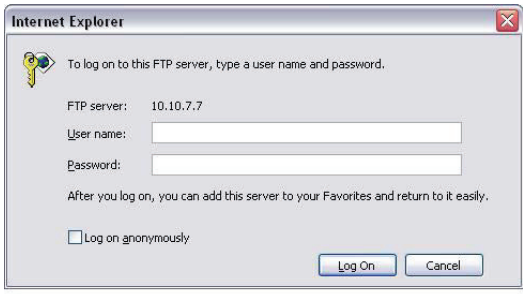

Internet Explorer
To log on to this FTP server, type a user name and password.
FTP server: 10.10.7.7
User name:
Password:
After you log on, you can add this server to your Favorites and return to it easily.
Log on anonymously
Log On
Cancel

Figure 5-18

System also supports upload multiple DVRs to one FTP server. You can create multiple folders under this FTP.

In Figure 5-8, select FTP and then double click mouse. You can see the following interface. See Figure 5-19.

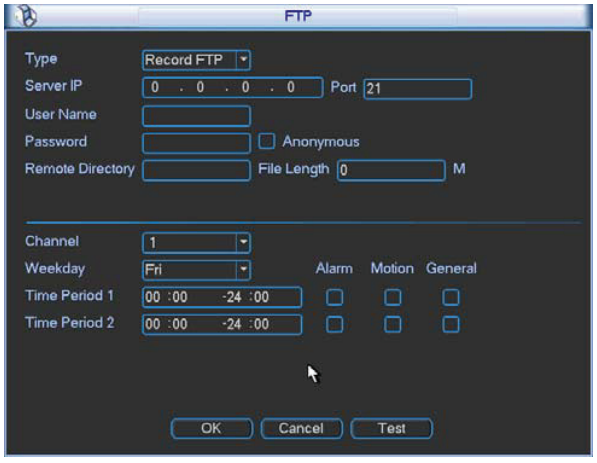


Figure 5-19

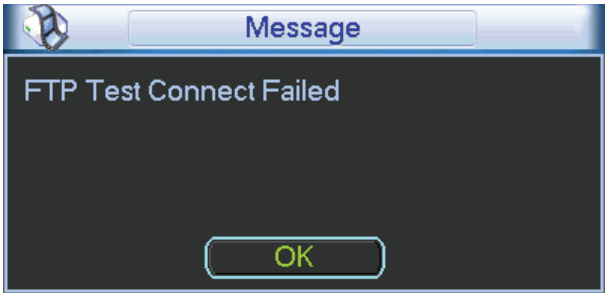


Figure 5-20

Please highlight the icon ☐ in front of Enable to activate FTP function.
Here you can input FTP server address, port and remote directory. When remote directory is null, system automatically create folders according to the IP, time and channel.
User name and password is the account information for you to login the FTP.
File length is upload file length. When setup is larger than the actual file length, system will upload the whole file. When setup here is smaller than the actual file length, system only uploads the set length and auto ignore the left section. When interval value is 0, system uploads all corresponding files.
After completed channel and weekday setup, you can set two periods for one each channel.
Click the Test button, you can see the corresponding dialogue box to see the FTP connection is OK or not. See Figure 5-20.

5.3.4.9 UPNP

The UPNP protocol is to establish a mapping relationship between the LAN and the WAN.
Please input the router IP address in the LAN in Figure 5-8. Double click the UPNP item in Figure 5-8, you can see the following interface. See Figure 5-21.

- UPNP on/off：Turn on or off the UPNP function of the device.
- Status: When the UPNP is offline, it shows as “Unknown”. When the UPNP works it shows “Success”
- Router LAN IP: It is the router IP in the LAN.
- WAN IP: It is the router IP in the WAN.
- Port Mapping list： The port mapping list here is the one to one relationship with the router’s port mapping setting.
- Enable Switch ☑ : ：It shows that the function of port mapping is enabled in this port.
- List：
  - ✧ Service name：Defined by user.
  - ✧ Protocol： Protocol type
  - ✧ Internal port：Port that has been mapped in the router.
  - ✧ External port：Port that has been mapped locally.
- Default: UPNP default port setting is the HTTP, TCP and UDP of the DVR.
- Add to the list: Click it to add the mapping relationship.
- Delete: Click it to remove one mapping item.

Double click one item; you can change the corresponding mapping information. See Figure 5-22.

Important:

When you are setting the router external port, please use 1024~5000 port. Do not use well-known port 1~255 and the system port 256~1023 to avoid conflict.

For the TCP and UDP, please make sure the internal port and external port are the same to guarantee the proper data transmission.

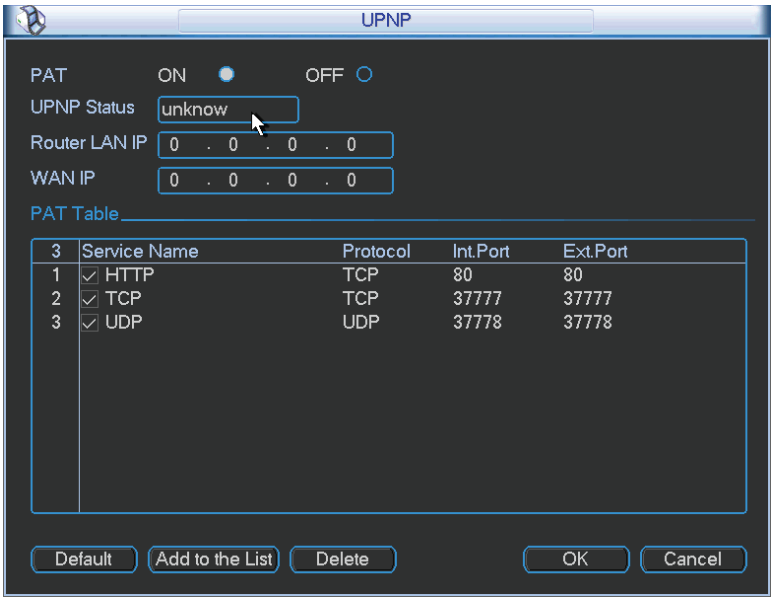


Figure 5-21

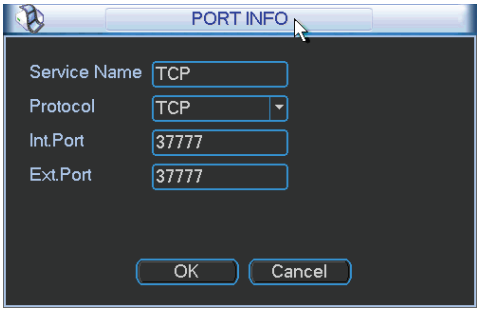


Figure 5-22

5.3.4.10 Alarm Centre

This interface is reserved for you to develop.

5.3.5 Detect

Please refer to chapter 4.5 Detect.

5.3.6 Pan/Tilt/Zoom

The pan/tilt/zoom setup includes the following items. Please select channel first. See Figure 5-23.

- Protocol: Select corresponding PTZ protocol such as PELCOD.
- Address: input corresponding PTZ address.
- Baud rate: Select baud rate.

- Data bit: Select data bit.
- Stop bit: Select stop bit.
- Parity: There are three choices: none/odd/even.

After completed all the setups please click save button, system goes back to the previous menu. For detailed setup, please refer to chapter 4.9 preset/patrol/pattern/scan.

Figure 5-23

5.3.7 Display

Display setup interface is shown as below. See Figure 5-24.

- Transparency: Here is for you to adjust transparency. The value ranges from 128 to 255.
- Channel name: Here is for you to modify channel name. System max support 25-digit (The value may vary due to different series). Please note all your modification here only applies to DVR local end. You need to open web or client end to refresh channel name.
- Time display: You can select to display time or not when system is playback.
- Channel display: You can select to channel name or not when system is playback.
- Resolution: There are five options: 1920*1080,1280×1024(default),1280×720,1024×768, 800*600. Please note system needs to reboot to activate current setup.
- Enable tour: Activate tour function.
- Interval: Input proper interval value here. The value ranges from 5-120 seconds. In tour process, you can use mouse or click Shift to turn on window switch function. Stands for opening switch function, stands for closing switch function.
- Motion tour type: System support 1/4 window tour.
- Alarm tour type: System support 1/4 window tour.

Please highlight icon to select the corresponding function.

After completing all the setups please click save button, system goes back to the previous menu.

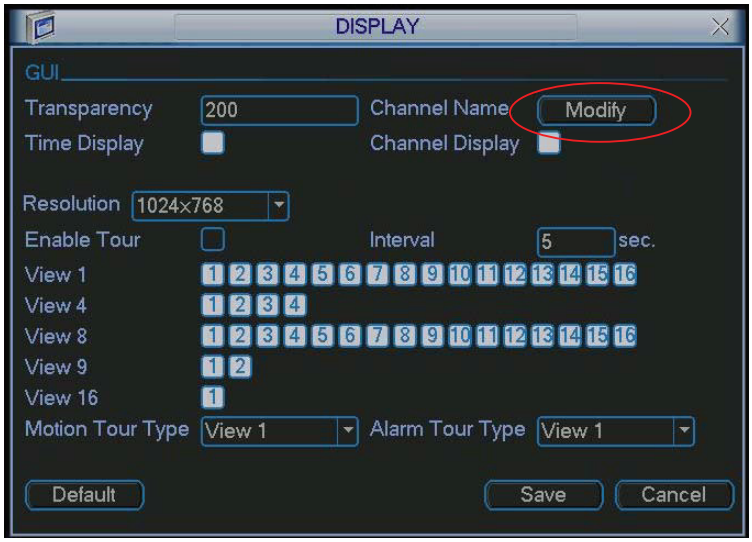


Figure 5-24

In Figure 5-24, click modify button after channel. You can see an interface is shown as in Figure 5-25. Please note all your modification here applies to local end only. You need to refresh web or client-end to get the latest channel name. System max support 25-digital character.

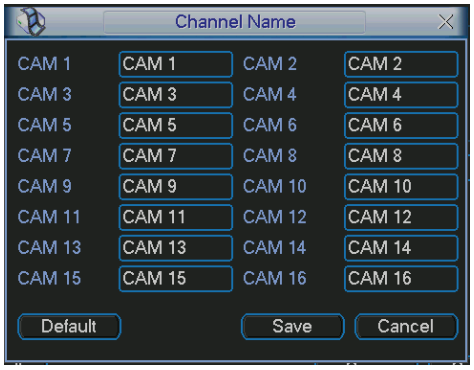


Figure 5-25

In tour mode, you can see the following interface. On the right corner, right click mouse or click shift button, you can control the tour. There are two icons: stands for enabling window switch and stands for enabling window function. See Figure 5-26.

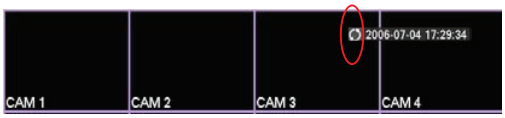


Figure 5-26

5.3.8 Default

Click default icon, system pops up a dialogue box. You can highlight to restore default factory setup. See Figure 5-27.

- Select all
- General

- Encode
- Schedule
- Network
- Detect
- Pan/tilt/zoom
- Display
- Channel name

Please highlight icon to select the corresponding function.

After all the setups please click save button, system goes back to the previous menu.

Warning!

System menu color, language, time display mode, video format, IP address, user account will not maintain previous setup after default operation!

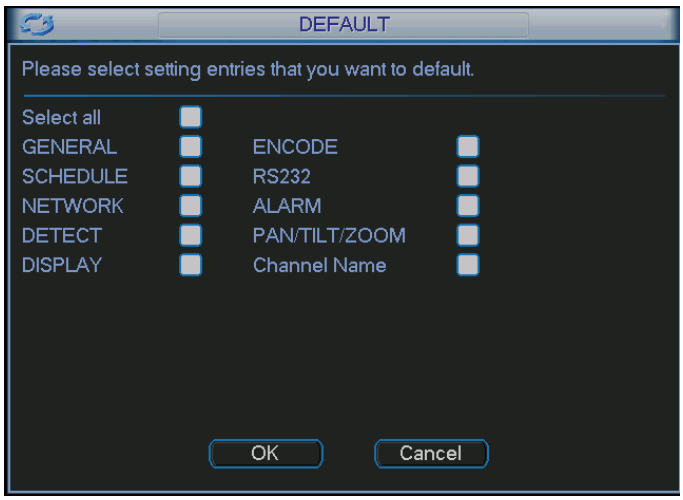


Figure 5-27

5.4 Search

Please refer to chapter 4.3 Search.

5.5 Advanced

Double click advanced icon in the main window, the interface is shown as below. See Figure 5-28. There are total seven function keys: HDD management, abnormity, record, account, auto maintenance, TV adjust and config backup.

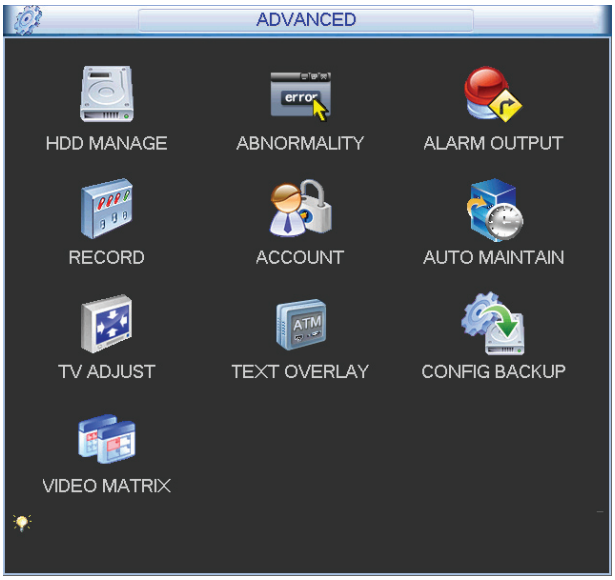


Figure 5-28

5.5.1 HDD Management

Here is for you to view and implement hard disk management. See Figure 5-29.

You can see current HDD type, status, capacity and record time. When HDD is working properly, system is shown as O. When HDD error occurred, system is shown as X.

You can select HDD mode from the dropdown list such as read-only or you can erase all data in the HDD.

Please note system needs to reboot to get all the modification activated.

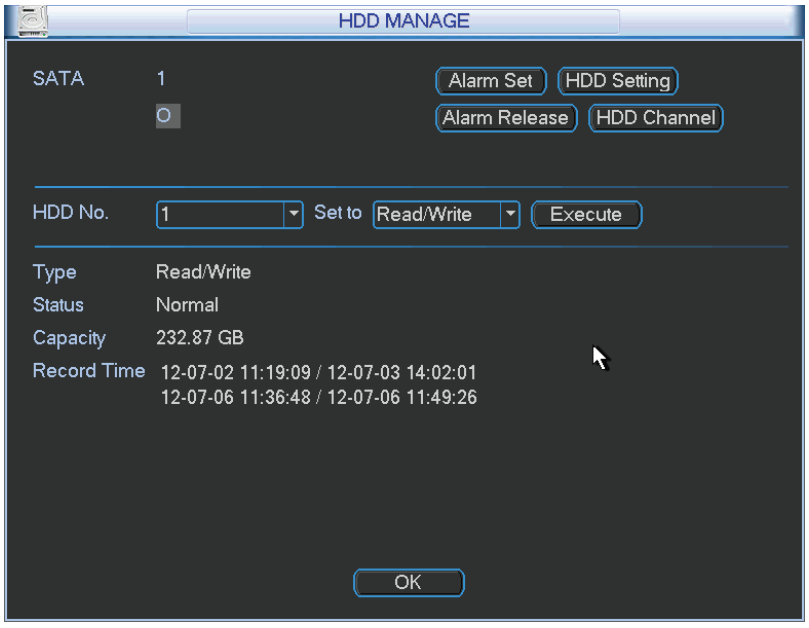


Figure 5-29

Click alarm set button, the interface is shown as below. See Figure 5-30. (This interface is just like the abnormity setup). Please refer to chapter 5.5.2 for detailed information.

Please highlight icon to select the corresponding function.

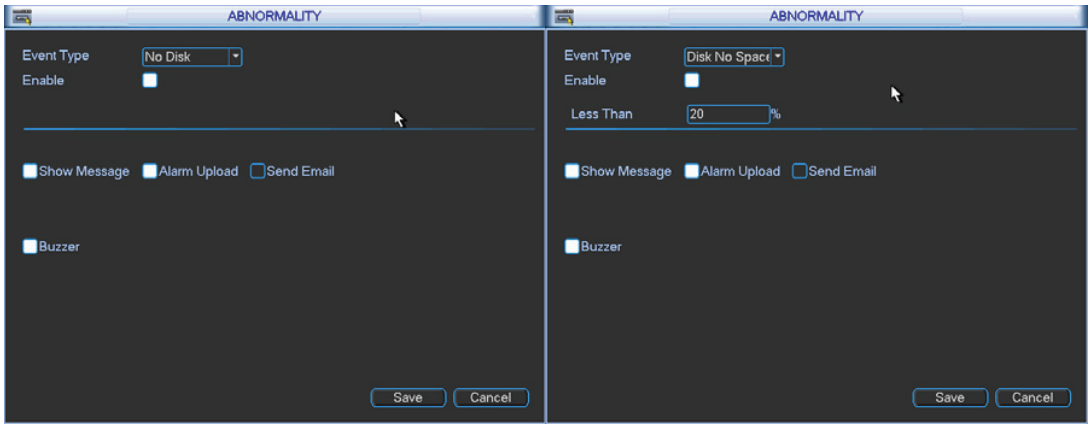


Figure 5-30

For the HDD group setup operation, please note:

- Each channel's records can be stored into the specified HDD Group.
- Each HDD Group is corresponding to several hard disks, while one hard disk is only included in one HDD Group.
- Each channel is only corresponding with one HDD Group, while one HDD Group can store records from several channels.
- HDD Group is only available for read-write HDD and self-defined disks, other types of hard disks cannot be set as HDD Group.

Important:

- e-SATA also supports this function, you can manage e-SATA hard disk as local hard disk.
- Current series software version can only set the HDD group operation of the read-write HDDs. It is not for the redundancy HDD.

HDD Setting

Click the button "HDD Settings" at the top right corner of the Figure 5-29, system will pop up an interface as below. See Figure 5-31.

The number of hard disk from 1 to 12 is shown in the "HDD No." column. If there is a mark in the front of the number, it means this interface have access to the hard disk, otherwise it does not have access to the hard disk.

The "HDD Group" column lists the HDD Group number of current hard disk.

When you are setting the HDD Group, please check the box of the hard disk, and then choose the corresponding HDD Group number and save the settings.

In Figure 5-31, you can see the system has two working hard disks at the 6th and 7th position, and the 6th position hard disk belongs to HDD Group 1, the 7th position hard disk belongs to HDD Group 2.

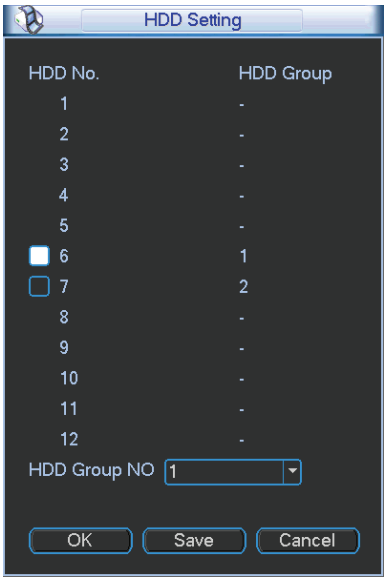


Figure 5-31

In Figure 5-32, you can see the 6th and 7th position hard disks both belong to HDD Group 2.

Important

Once you change the HDD Group settings, system will pack the records and snapshots, and then reboot.

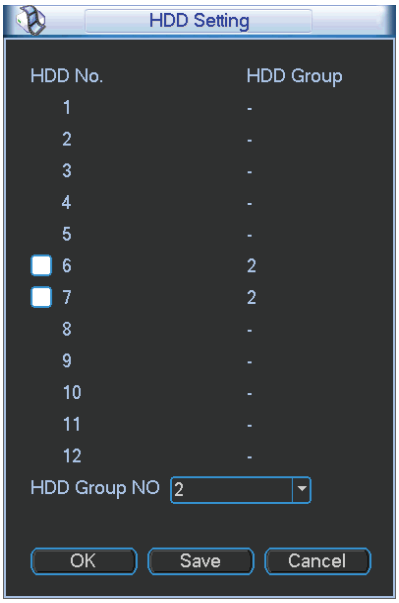


Figure 5-32

Channels Setting

Click the button named with “Channels Settings” at the top right corner of the Figure 5-29, system will pop up an interface shown as in Figure 5-33.

When you are setting the configurations of the channels setting, please select relevant channels first (such as channel 1 to 16), and then select the HDD Group NO. Please click the Save button to save current setup.

The Figure 5-33 and Figure 5-34 show that channels 1 to 6 are associated to HDD Group NO 1, and channels 7 to 16 are associated to HDD Group NO 2. Therefore the records of channels 1 to 6 are stored into the hard disk(s) which belong to HDD Group NO 1, and the records of channels 7 to 16 are stored into the hard disk(s) which belong to HDD Group NO 2.

Important

Once you change the HDD Group settings, system will pack the records and snapshots, and then reboot.

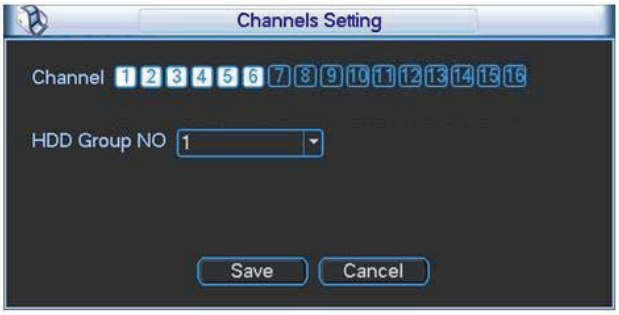


Figure 5-33

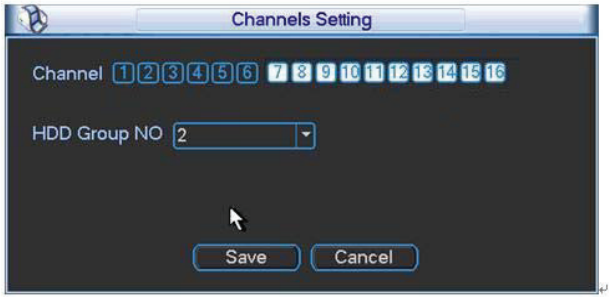


Figure 5-34

Please note, current series product has only one HDD and does not support the above mentioned function.

5.5.2 Abnormity

Abnormity interface is shown as in Figure 5-35.

- Event type: There are several options for you such as disk error, no disk, disconnection, IP conflict and etc.
- Show message: system can pop up the message in the local screen to alert you when alarm occurs.
- Alarm upload: System can upload the alarm signal to the centre (Including alarm centre).
- Send email: System can send out email to alert you when alarm occurs.
- Buzzer: System can activate the buzzer to beep when alarm occurs.

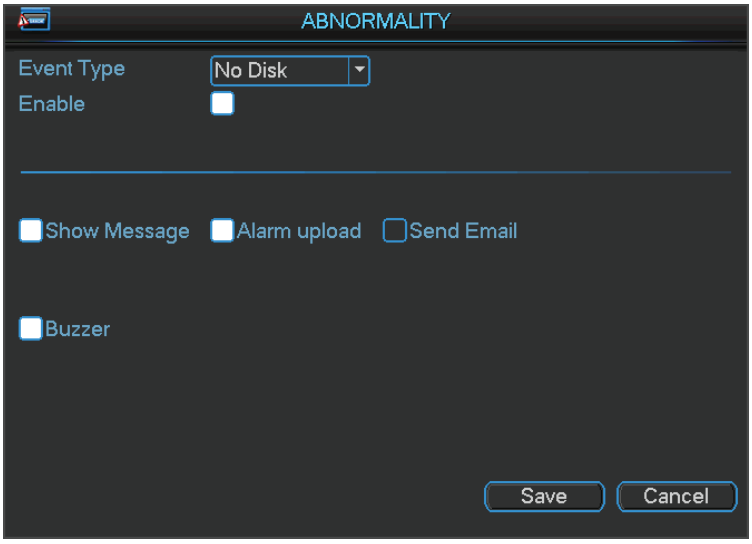


Figure 5-35

5.5.3 Record

Please refer to chapter 4.2.2 manual record.

5.5.4 Account

Here is for you to implement account management. See Figure 5-36. Here you can:

- Add new user
- Modify user
- Add group
- Modify group
- Modify password.

For account management please note:

- For the user account name and the user group, the string max length is 6-byte. The backspace in front of or at the back of the string is invalid. There can be backspace in the middle. The string includes the valid character, letter, number, underline, subtraction sign, and dot.
- System account adopts two-level management: group and user. No limit to group or user amount.
- For group or user management, there are two levels: admin and user.
- The user name and group name can consist of eight bytes. One name can only be used once. There are four default users: admin/888888/666666 and hidden user “default”. Except user 6666, other users have administrator right.
- Hidden user “default” is for system interior use only and can not be deleted. When there is no login user, hidden user “default” automatically login. You can set some rights such as monitor for this user so that you can view some channel view without login.
- One user should belong to one group. User right can not exceed group right.
- About reusable function: this function allows multiple users use the same account to login.

After all the setups please click save button, system goes back to the previous menu.

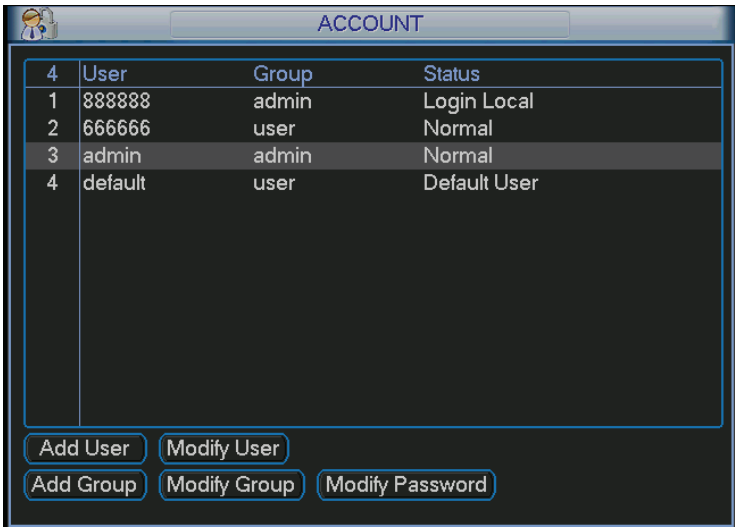


Figure 5-36

5.5.4.1 Modify Password

Click password button, the interface is shown as in Figure 5-37.

Here you can modify account password.

Please select the account from the dropdown list, input the old password and then input the new password twice. Click the Save button to confirm current modification.

For the users of user account right, it can modify password of other users.

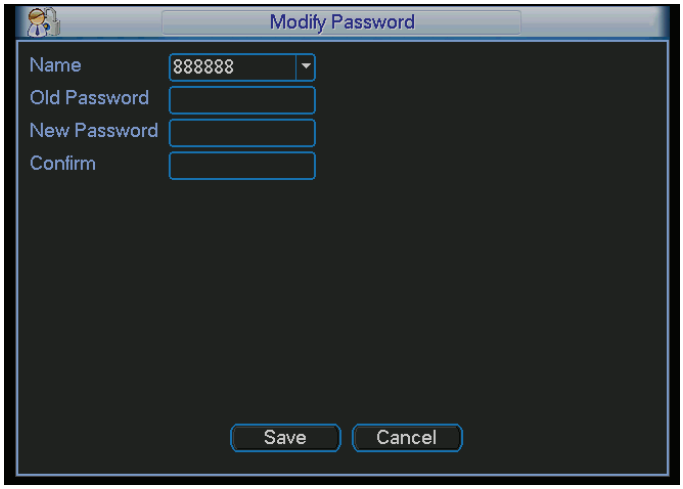


Figure 5-37

5.5.4.2 Add/Modify Group

Click add group button, the interface is shown as below. See Figure 5-38.

Here you can input group name and then input some memo information if necessary.

There are total 60 rights such as control panel, shut down, real-time monitor, playback, record, record file backup, PTZ, user account, system information view, alarm input/output setup, system setup, log view, clear log, upgrade system, control device and etc.

The modify group interface is similar to the Figure 5-38.

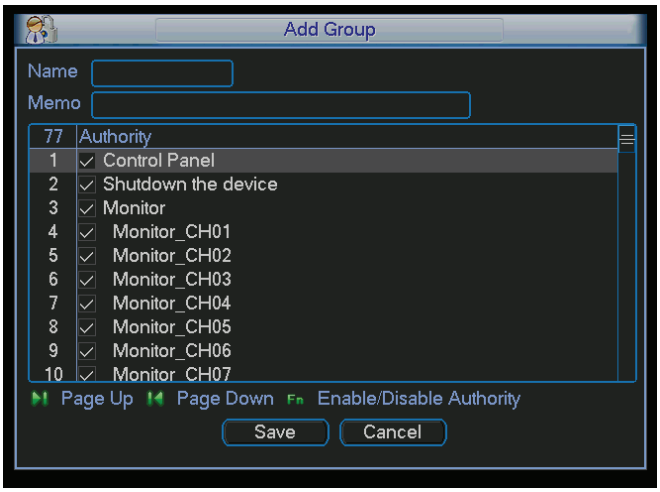


Figure 5-38

5.5.4.3 Add/Modify User

Click add user button, the interface is shown as in Figure 5-39.

Please input the user name, password, select the group it belongs to from the dropdown list. Then you can check the corresponding rights for current user.

For convenient user management, usually we recommend the general user right is lower than the admin account.

The modify user interface is similar to Figure 5-39.

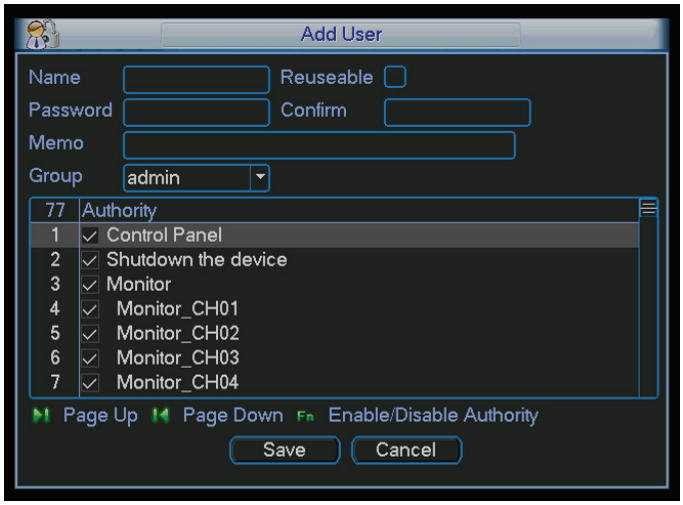


Figure 5-39

5.5.5 Auto Maintain

Here you can set auto-reboot time and auto-delete old files setup. You can set to delete the files for the specified days. See Figure 5-40.

You can select proper setup from dropdown list.

After all the setups please click save button, system goes back to the previous menu.

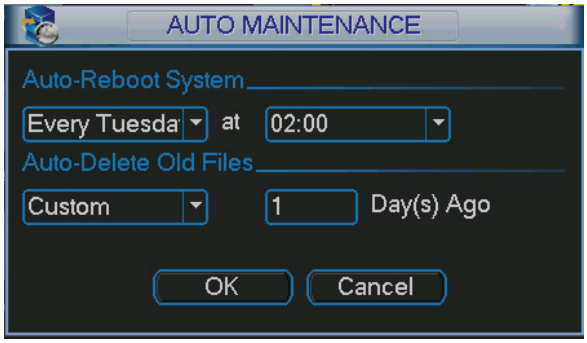


Figure 5-40

5.5.6 TV Adjust

Here is for you to adjust TV output setup. See Figure 5-41.

Please drag slide bar to adjust each item.

After all the setups please click OK button, system goes back to the previous menu.

Figure 5-41

5.5.7 Card Overlay

The card overlay function is for financial areas. It includes Sniffer, information analysis and title overlay function. The Sniffer mode includes COM and network.

5.5.7.1 COM Type

The COM interface is shown as below. See Figure 5-42.

- Protocol: Please select from the dropdown list.
- Setting: Click COM setting button, the interface is shown as in RS232 interface. Please refer to Chapter 5.3.4 RS232.
- Overlay channel: Please select the channel you want to overlay the card number.
- Overlay mode: There are two options: preview and encode. Preview means overlay the card number in the local monitor video. Encode means overlay the card number in the record file.
- Overlay Position: Here you can select the proper overlay position from the dropdown list.

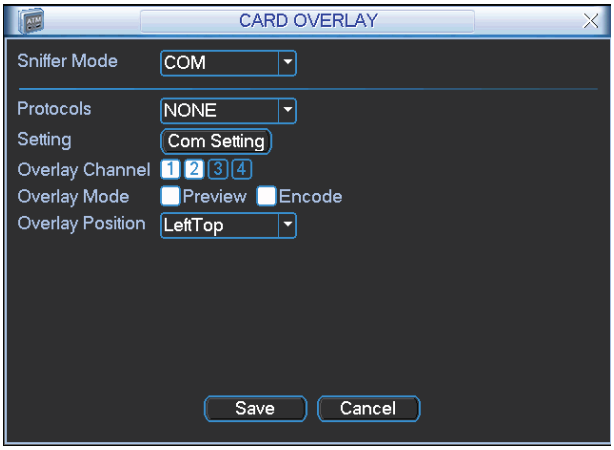


Figure 5-42

5.5.7.2 Network Type

The network type interface is shown as below. See Figure 5-43.

Here we take the ATM/POS protocol to continue.

There are two types: with or without the protocol according to client's requirements.

With the protocol

For ATM/POS with the protocol, you just need to set the source IP, destination IP (sometimes you need to input corresponding port number).

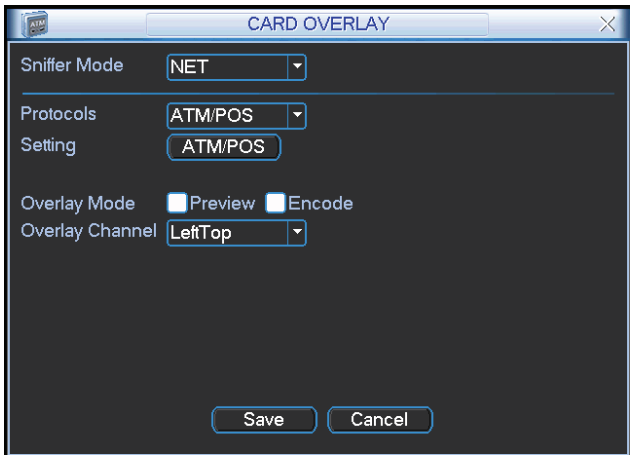


Figure 5-43

Without the protocol

For the ATM/POS without the protocol, the interface is shown as in Figure 5-44.

Source IP refers to host IP address that sends out information (usually it is the device host.)

Destination IP refers to other systems that receive information.

Usually you do not need to set source port and target port.

There are total four groups IP. The record channel applies to one group (optional) only.

Six frame ID groups verification can guarantee information validity and legal.

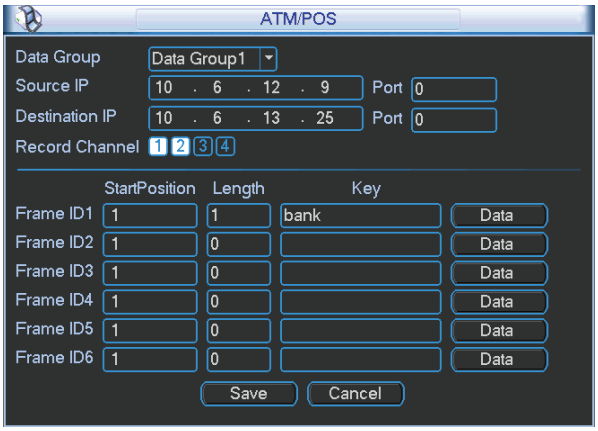


Figure 5-44

Click Data button you can see an interface is shown as in Figure 5-45.
Here you can set offset value, length, title according to your communication protocol and data package. .

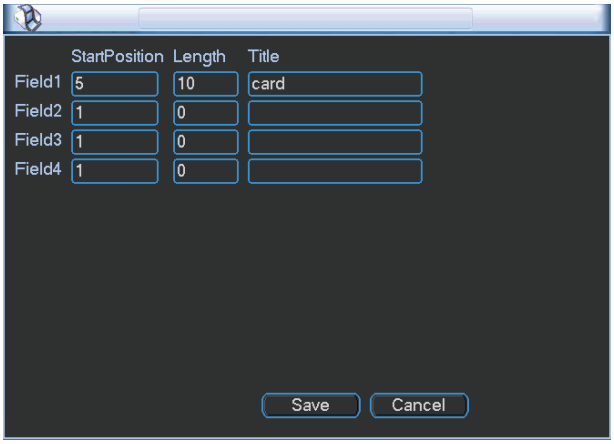


Figure 5-45

5.5.8 Config File Backup

The configuration file backup interface is shown as below. See Figure 5-46.
This function allows you to copy current system configuration to other devices.

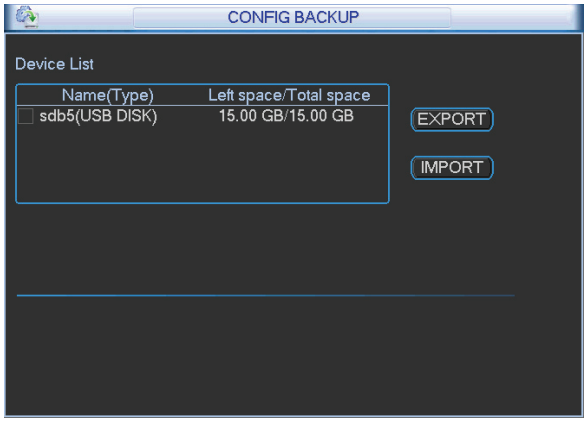


Figure 5-46

5.6 Information

Here is for you to view system information. There are total five items: HDD (hard disk information), BPS (data stream statistics), Log and version, and online user. See Figure 5-47.

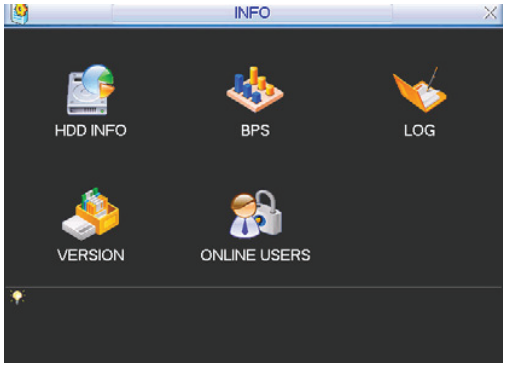


Figure 5-47

5.6.1 HDD Information

Here is to list hard disk type, total space, free space, video start time and status. See Figure 5-48.

○ means current HDD is normal. X means there is error. - means there is no HDD.

If disk is damaged, system shows as “?”. Please remove the broken hard disk before you add a new one.

Once there is a hard disk confliction, please check hard disk time and system time is the same or not. Please go to setting then general to modify system time. At last, reboot the system to solve this problem.

After system booted up, if there is any confliction, system goes to HDD information interface directly. Please note, system does not ask you to deal with it forcedly.

When HDD confliction occurs, you can check system time and HDD time are identical or not. If they are not identical, please go to General (Chapter 5.3.1) to adjust system time or go to HDD Management (Chapter 5.5.1) to format HDD and then reboot the DVR.

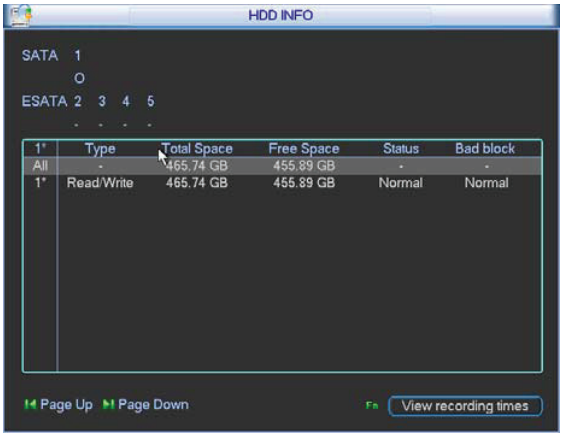

HDD INFO
SATA 1
O
ESATA 2 3 4 5
- - - -
1* Type Total Space Free Space Status Bad block
All - 465.74 GB 455.89 GB - -
1* Read/Write 465.74 GB 455.89 GB Normal Normal
Page Up Page Down
Fn View recording times

Figure 5-48

Tips:

Please click Fn button or left click mouse to view HDD record time and HDD type and time.

5.6.2 BPS

Here is for you to view current video data stream (KB/s) and occupied hard disk storage (MB/h). See Figure 5-49.

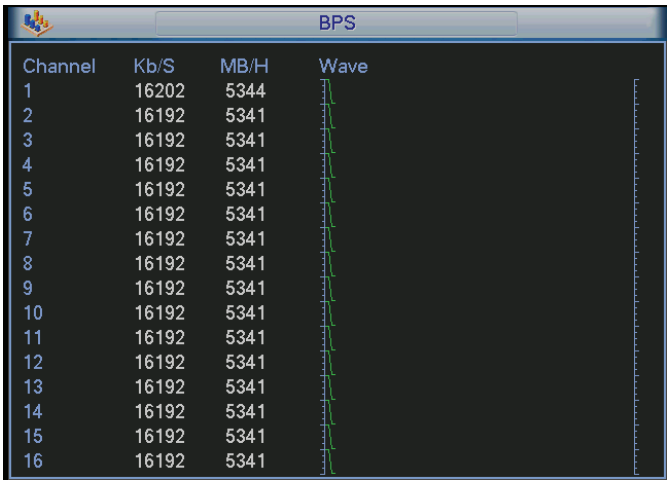


Figure 5-49

5.6.3 Log

Here is for you to view system log file. System lists the following information. See Figure 5-50.

Log types include system operation, configuration operation, data management, alarm event, record operation, log clear and etc.

Pleased select start time and end time, then click search button. You can view the log files.

Please page up/down button to view if there are more than ten files.

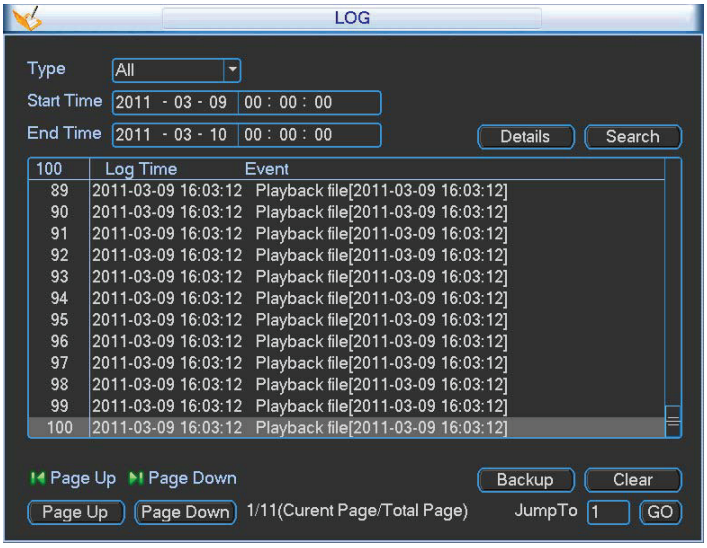


Figure 5-50

Click the Details button or double click the log item, you can view the detailed information. See Figure 5-51.

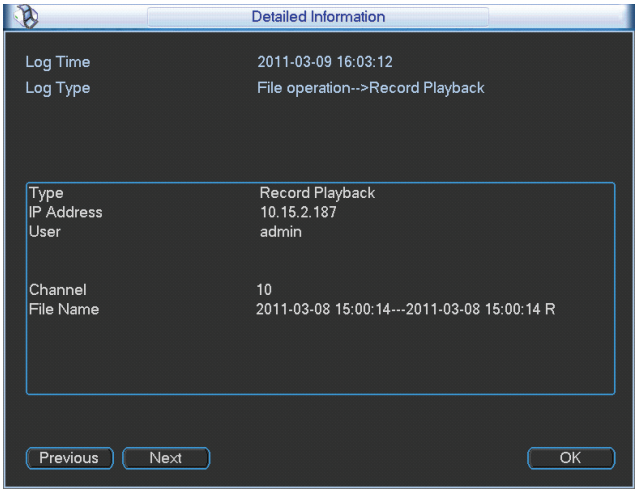


Figure 5-51

5.6.4 Version

Here is for you to view some version information. See Figure 5-52.

- Channel
- System
- Build Date
- Web
- SN

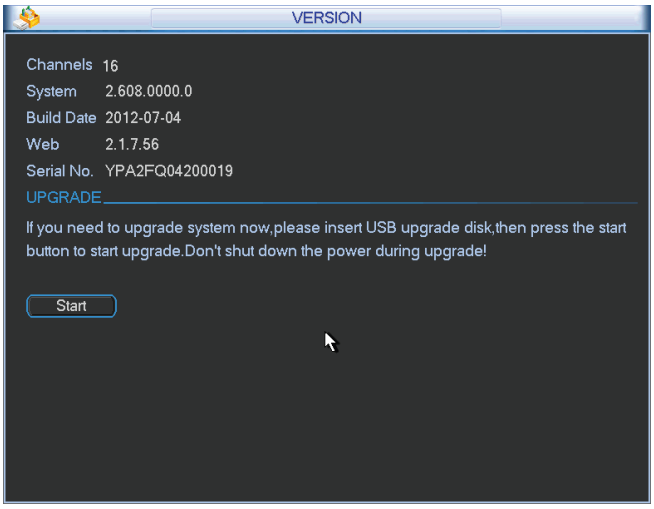

VERSION
Channels 16
System 2.608.0000.0
Build Date 2012-07-04
Web 2.1.7.56
Serial No. YPA2FQ04200019
UPGRADE
If you need to upgrade system now,please insert USB upgrade disk,then press the start button to start upgrade.Don't shut down the power during upgrade!
Start

Figure 5-52

5.6.5 Online Users

Here is for you manage online users. See Figure 5-53

You can disconnect one user or block one user if you have proper system right. Max disconnection setup is 65535 seconds.

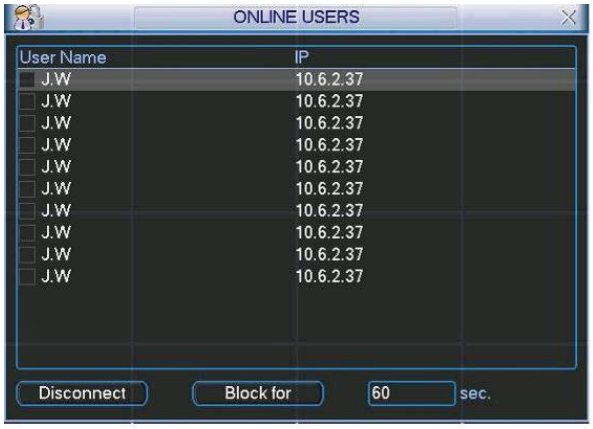


Figure 5-53

5.7 Shutdown

Double click shutdown button, system pops up a dialogue box for you to select. See Figure 5-54. Here you can logout the menu, shutdown or restart the device and etc.

- Logout menu user: Log out menu. You need to input password when you login the next time.
- Shutdown: It is to exit the system and then shut down the device power.
- Restart system: Reboot DVR.
- Switch user: you can use another account to log in.

When you are using the power button on the remote control to shutdown the device, you can see the shutdown process bar for your reference. It can shutdown the device in three seconds, you can not cancel the shutdown during the process bar is running.

For the user of no shutdown right, you need to input the corresponding shutdown password.

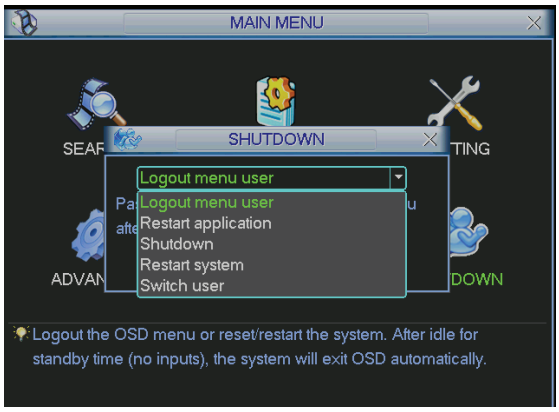

MAIN MENU
SHUTDOWN
Logout menu user
Logout menu user
Restart application
Shutdown
Restart system
Switch user
Logout the OSD menu or reset/restart the system. After idle for standby time (no inputs), the system will exit OSD automatically.

Figure 5-54

6 About Auxiliary Menu

6.1 Go to Pan/Tilt/Zoom Menu

In the one-window surveillance mode, right click mouse (click “fn” Button in the front panel or click AUX key in the remote control). The interface is shown as below: See Figure 6-1.

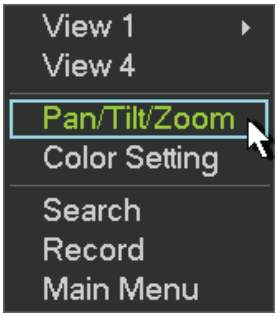


Figure 6-1

Click Pan/Tilt/Zoom, the interface is shown as in Figure 6-2.

Here you can set the following items:

- Zoom
- Focus
- Iris

Please click icon and to adjust zoom, focus and Iris.

Figure 6-2

In Figure 6-2, please click direction arrows (See Figure 6-3) to adjust PTZ position. There are totally eight direction arrows. (Please note there are only four direction arrows in DVR front panel.)

Figure 6-3

6.1.1 3D Intelligent Positioning Key

In the middle of the eight direction arrows, there is a 3D intelligent positioning key. See Figure 6-4 . Please make sure your protocol supports this function and you need to use mouse to control.

Click this button, system goes back to the single screen mode. Drag the mouse in the screen to adjust section size.

Figure 6-4

Here is a sheet for you reference.

Name	Function key	function	Shortcut key	Function key	function	Shortcut key
Zoom		Near			Far	
Focus		Near			Far	
Iris		close			Open	

6.2 Preset /Patrol / Pattern /Border Function

In Figure 6-2 click the set button. The interface is shown as below:

Here you can set the following items:

- Preset
- Patrol
- Pattern
- Border

Figure 6-5

In Figure 6-2, click page switch button, you can see an interface as in Figure 6-6.

Here you can activate the following functions:

- Preset
- Tour(Patrol)
- Pattern
- Auto scan
- Auto pan
- Flip
- Page Switch

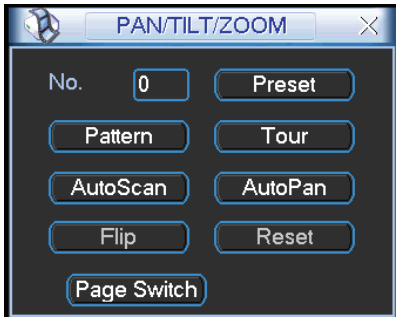


Figure 6-6

6.2.1 Preset Setup

Note: The following setups are usually operated in the Figure 6-2, Figure 6-5 and Figure 6-6.

In Figure 6-2, use eight direction arrows to adjust camera to the proper position.

In Figure 6-5, click preset button and input preset number. The interface is shown as in Figure 6-7.

Add this preset to one patrol number

Figure 6-7

6.2.2 Activate Preset

In Figure 6-6 please input preset number in the No. blank, and click preset button.

6.2.3 Patrol Setup

In Figure 6-5, click patrol button. The interface is shown as in Figure 6-8.

Input preset number and then add this preset to one patrol.

Figure 6-8

6.2.4 Activate Patrol

In Figure 6-6, input patrol number in the No. blank and click patrol button

6.2.5 Pattern Setup

In Figure 6-5, click pattern button and then click begin button. The interface shows like Figure 6-9. Please go to Figure 6-2 to modify zoom, focus, and iris. Go back to Figure 6-9 and click end button.

You can memorize all these setups as pattern 1.

Figure 6-9

6.2.6 Activate Pattern Function

In Figure 6-6 input mode value in the No. blank, and click pattern button.

6.2.7 Border Setup

In Figure 6-5, click border button. The interface is shown as in Figure 6-10.

Please go to Figure 6-2, use direction arrows to select camera left limit, and then please go to Figure 6-10 and click left limit button

Repeat the above procedures to set right limit.

Figure 6-10

6.2.8 Activate Border Function

In Figure 6-6, click auto scan button, the system begins auto scan. Correspondingly, the auto scan button changes to stop button.

Click stop button to terminate scan operation.

6.2.9 Flip

In Figure 6-6, click page switch button, you can see an interface is shown as below. See Figure 6-11. Here you can set auxiliary function.

Click page switch button again, system goes back to Figure 6-2.

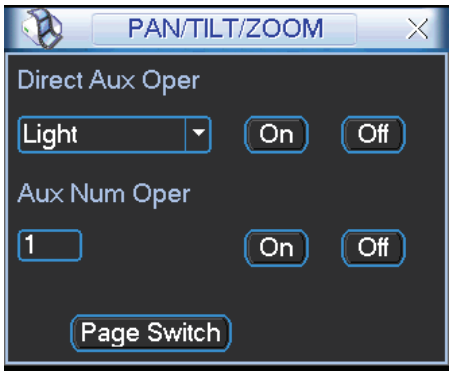

PAN/TILT/ZOOM
Direct Aux Oper
Light
On
Off
Aux Num Oper
1
On
Off
Page Switch

Figure 6-11

7 WEB OPERATION

Important

Slight difference may be found in the interface. All the interfaces listed below are based on the 4-channel series product.

7.1 Network Connection

Before web operation, please check the following items:

- Network connection is right
- DVR and PC network setup is right. Please refer to network setup(main menu->setting->network)
- Use order ping ***.***.***.***(* DVR IP address) to check connection is OK or not. Usually the return TTL value should be less than 255.
- Open the IE and then input DVR IP address.
- System can automatically download latest web control and the new version can overwrite the previous one.
- If you want to un-install the web control, please run *uninstall webrec2.0.bat*. Or you can go to C:\Program Files\webrec to remove single folder. Please note, before you un-install, please close all web pages, otherwise the un-installation might result in error.
- Current series product supports various browsers such as Safari, firebox browser, Google browser. Device only support 1-channel monitor on the Apple PC.

7.2 Login

Open IE and input DVR address in the address column. For example, if your DVR IP is 10.10.3.16, then please input http:// 10.10.3.16 in IE address column. See Figure 7-1.

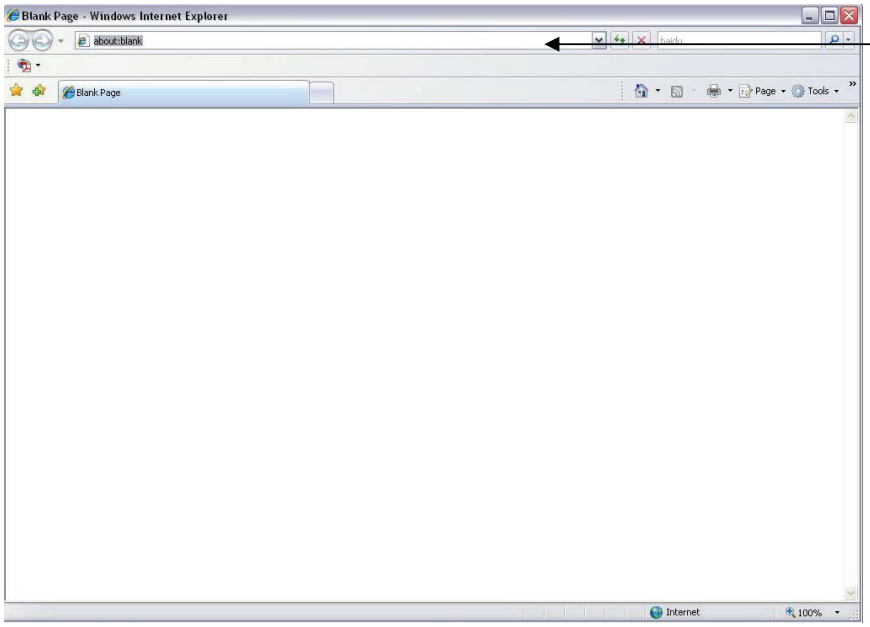


Figure 7-1

System pops up warning information to ask you whether install webrec.cab control or not. Please click yes button.

If you can't download the ActiveX file, please modify your settings as follows. See Figure 7-2.

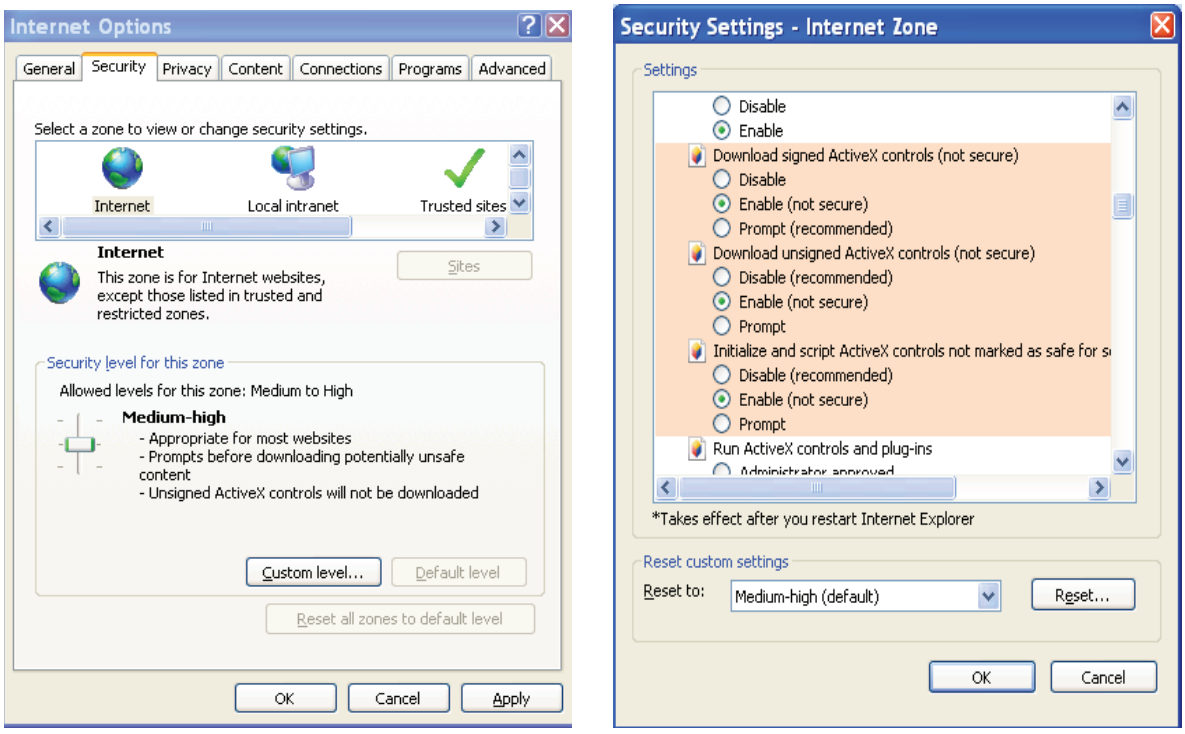


Figure 7-2

After installation, the interface is shown as below. See Figure 7-3.

Please input your user name and password.

Default factory name is admin and password is admin.

Note: For security reasons, please modify your password after you first login.

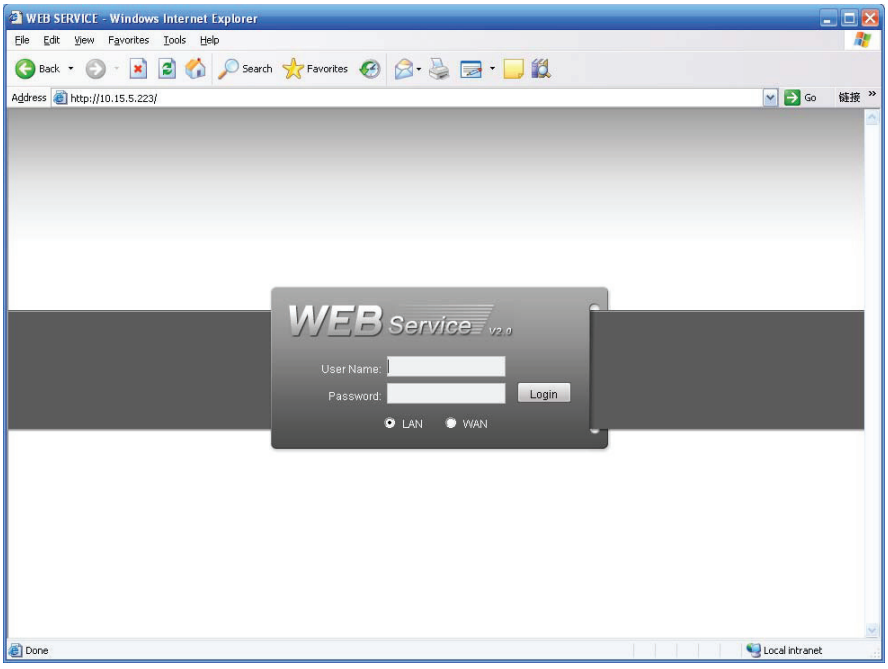


Figure 7-3

7.3 LAN Mode

For the LAN mode, after you logged in, you can see the main window. See Figure 7-6.
This main window can be divided into the following sections.

- Section 1: there are five function buttons: configuration (chapter 7.3), search (chapter 7.4), alarm (chapter 7.5), about (chapter 7.6), log out (chapter 7.7).
- Section 2: there are channel number and three function buttons: start dialog and local play, refresh.
- Section 3: there are PTZ (chapter 7.2.2), color (chapter 7.2.3) button and you can also select picture path and record path.
- Section 4:real-time monitor window. Please note current preview window is circled by a green rectangle zone.
- Section 5: Here you can view window switch button. You can also select video priority between fluency or real-time.
  - ✧ System monitor window switch supports full screen/1-window/4-window/6-window/8-window/9-window/13-window/16-window/20-window/25-window/36-window. See Figure 7-4.

Figure 7-4

✧ Preview window switch. System support 1/4/8/9/16-window real-time preview. Please you need to have the proper rights to implement preview operation. You can not preview if you have no right to preview the either channel. See Figure 7-5. Please note this series device does not support this function.

Figure 7-5

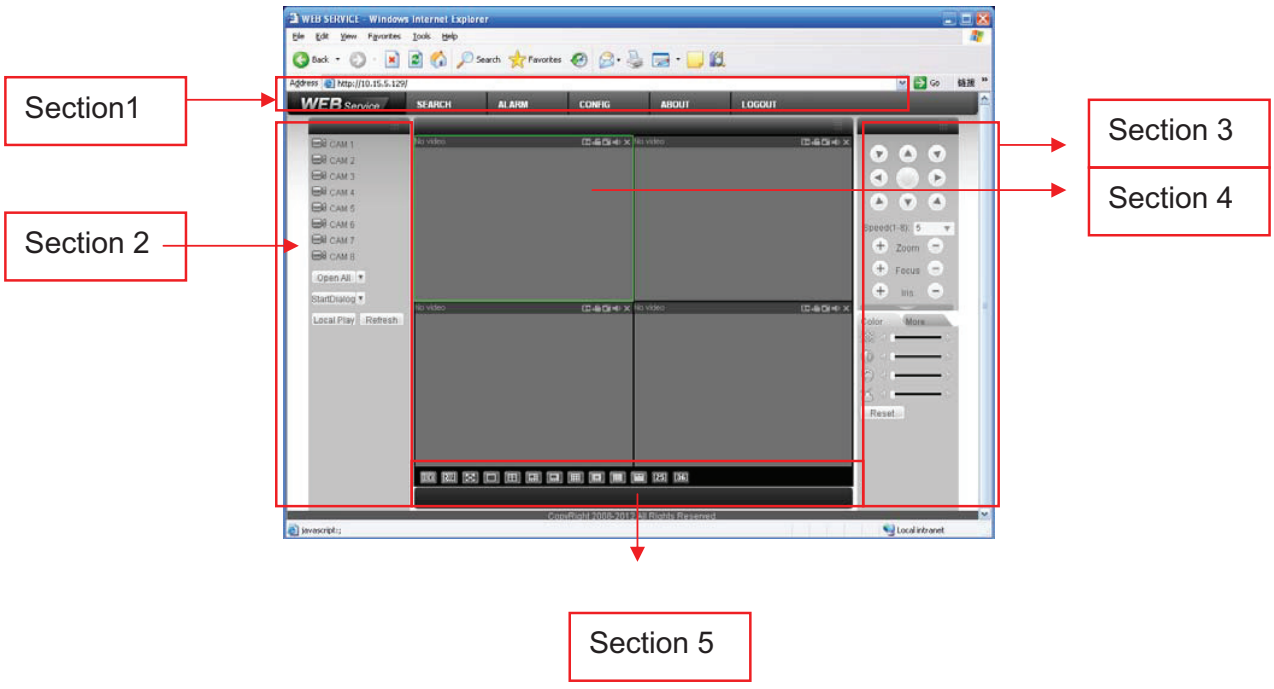


Figure 7-6

7.3.1 Real-time Monitor

In section 2, left click the channel name you want to view, you can see the corresponding video in current window.

On the top left corner, you can view device IP, channel number, network monitor bit stream.

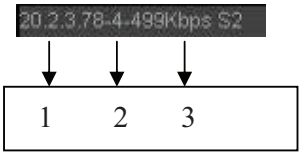


Figure 7-7

On the top right corer, there are six unction buttons. See Figure 7-8.

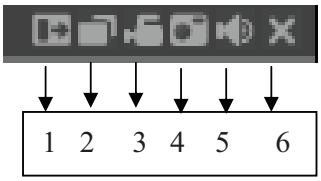


Figure 7-8

- 1: Digital zoom: Click this button and then left drag the mouse in the zone to zoom in. right click mouse system restores original status.
- 2: Change show mode: resize or switch to full screen mode.
- 3: Local record. When you click local record button, the system begins recording and this button becomes highlighted. You can go to system folder RecordDownload to view the recorded file.
- 4: Capture picture. You can snapshoot important video. All images are memorized in system client folder \download\picture (default).
- 5: Audio :Turn on or off audio.(It has no relationship with system audio setup)
- 6: Close video.

Please refer to Figure 7-9 for main stream and extra stream switch information.

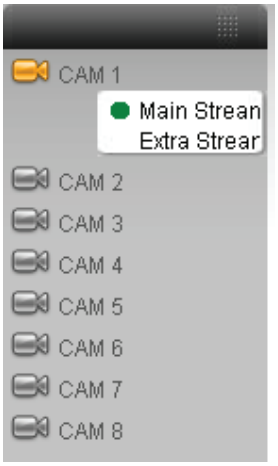


Figure 7-9

Open All

You can click it to open all channels.

Refresh

You can use button to refresh camera list.

Start Dialogue

You can click this button to enable audio talk. Click 【▼】 to select bidirectional talk mode. There are two options: DEFAULT/G711a.

Please note, the audio input port from the device to the client-end is using the first channel audio input port. During the bidirectional talk process, system will not encode the audio data from the 1-channel.

Local Play

The Web can playback the saved (Extension name is dav) files in the PC-end.

Click local play button, system pops up the following interface for you to select local play file. See Figure 7-10.

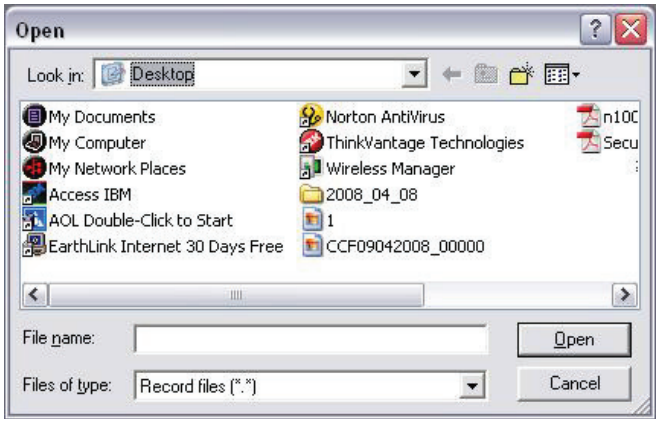


Figure 7-10

7.3.2 PTZ

Before PTZ operation, please make sure you have properly set PTZ protocol. (Please refer to chapter 7.3.2 Setting-> Pan/Tilt/Zoom).

Click PTZ button, the interface is shown as in Figure 7-11.

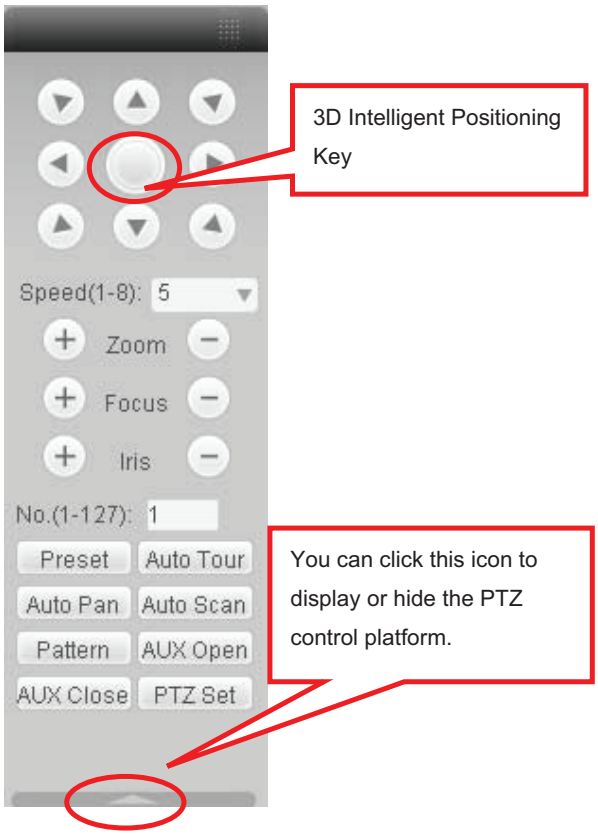


Figure 7-11

7.3.2.1 Direction key and 3D positioning key

In Figure 7-10, there are eight direction keys.

In the middle of the eight direction keys, there is a 3D intelligent positioning key.

Click 3D intelligent positioning key, system goes back to the single screen mode. Drag the mouse in the screen to adjust section size. It can realize PTZ automatically.

7.3.2.2 Speed

System supports eight-level speed. You can select from the dropdown list. Speed 2 is faster than speed 1.

7.3.2.3 Zoom/Focus/Iris

Here is a sheet for you reference.

Name	Function key	Function	Function key	Function
Zoom		Near		Far
Focus		Near		Far
Iris		close		Open

In Figure 7-11, click PTZ setup button you can see the following interface. See Figure 7-12.

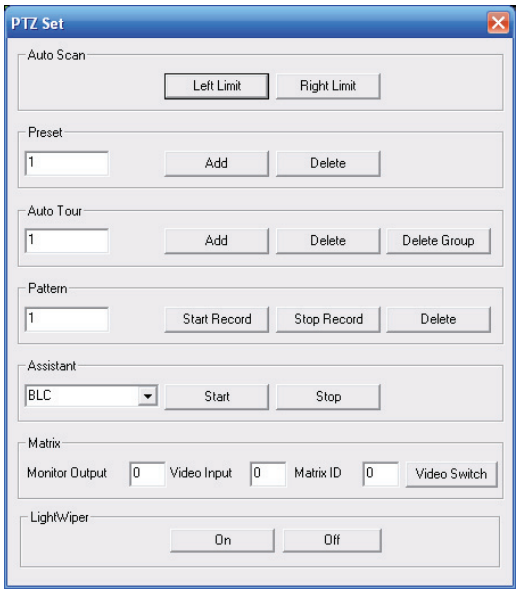


Figure 7-12

7.3.2.4 Auto Scan

In Figure 7-12, move the camera to you desired location and then click left limit button. Then move the camera again and then click right limit button to set a right limit.

7.3.2.5 Pattern

In Figure 7-12, you can input pattern value and then click start record button to begin PTZ movement. Please go back to Figure 7-11 to implement camera operation. Then you can click stop record button. Now you have set one pattern.

7.3.2.6 Preset

In Figure 7-12, move the camera to your desired location and then input preset value. Click add button, you have set one preset.

7.3.2.7 Auto tour

In Figure 7-12, input auto tour value and preset value. Click add button, you have added one preset in the tour.

Repeat the above procedures you can add more presets in one tour.

7.3.2.8 Assistant

You can select the assistant item from the dropdown list. See Figure 7-13.

7.3.2.9 Matrix

This series product supports matrix extension function. You can control the video input and output switch

7.3.2.10 Light and wiper

If your PTZ protocol supports the light and wiper control function. You can enable/disable the light or the wiper.

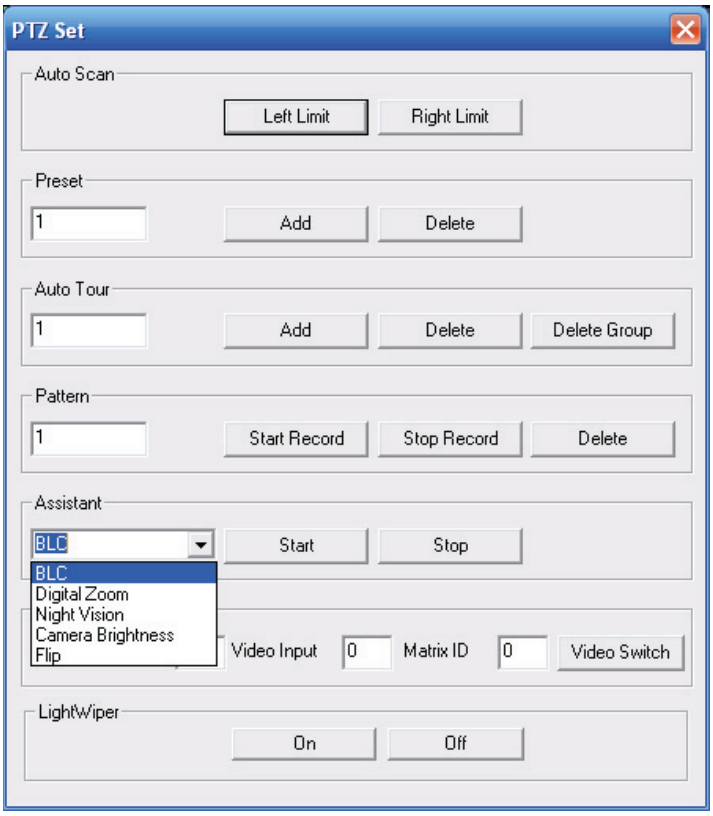


Figure 7-13

7.3.3 Color

Click color button in section 3, the interface is shown as Figure 7-14.

Here you can select one channel and then adjust its brightness, contrast, hue and saturation. (Current channel border becomes green).

Or you can click default button to use system default setup.

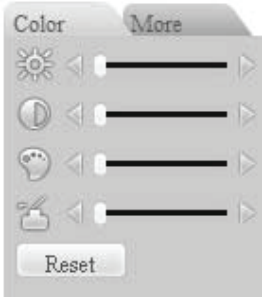


Figure 7-14

7.3.4 Picture Path and Record Path

Click more button in Figure 7-14, you can see an interface is shown as in Figure 7-15.

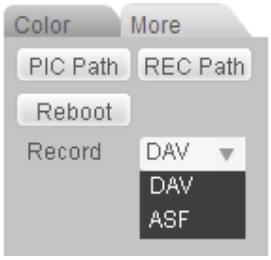


Figure 7-15

Click the record item; you can see there are two options: DAV/ASF.
Click picture path button, you can see an interface is shown as in Figure 7-16.
Please click choose button to modify path.

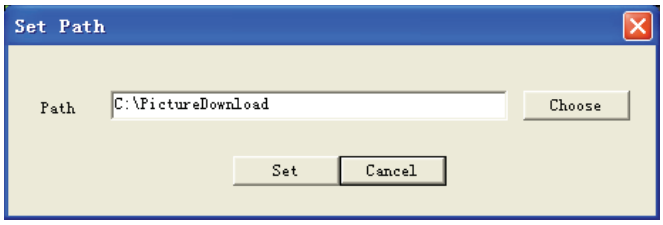


Figure 7-16

Click record path button, you can see an interface is shown as in Figure 7-17.
Please click choose button to modify path.

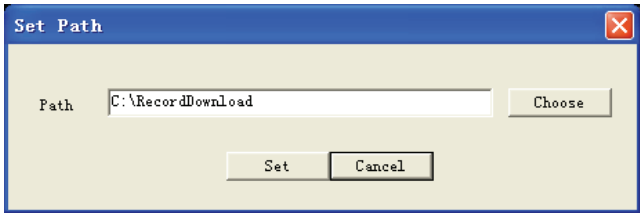


Figure 7-17

Click reboot button, system pops up the following dialogue box. See Figure 7-18,
Please click OK to reboot.

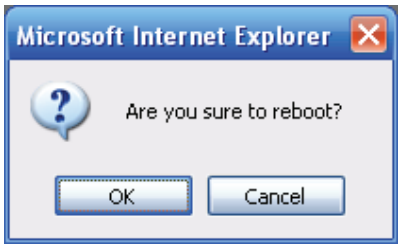


Figure 7-18

If there is local use logged in the system menu, or the Web logged in user has no right to reboot the device system pops up a dialogue box to alert you.

7.4 WAN Login

In WAN mode, after you logged in, the interface is shown as below. See Figure 7-19.

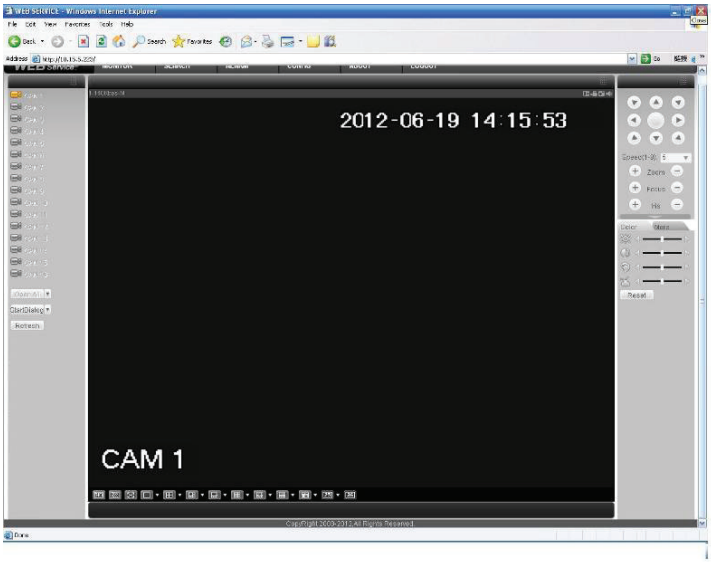


Figure 7-19

Please refer to the following contents for LAN and WAN login difference.

1) In the WAN mode, system opens the main stream of the first channel to monitor by default. The open/close button on the left pane is null.

2) You can select different channel and different monitor mode at the bottom of the interface. See Figure 7-20.

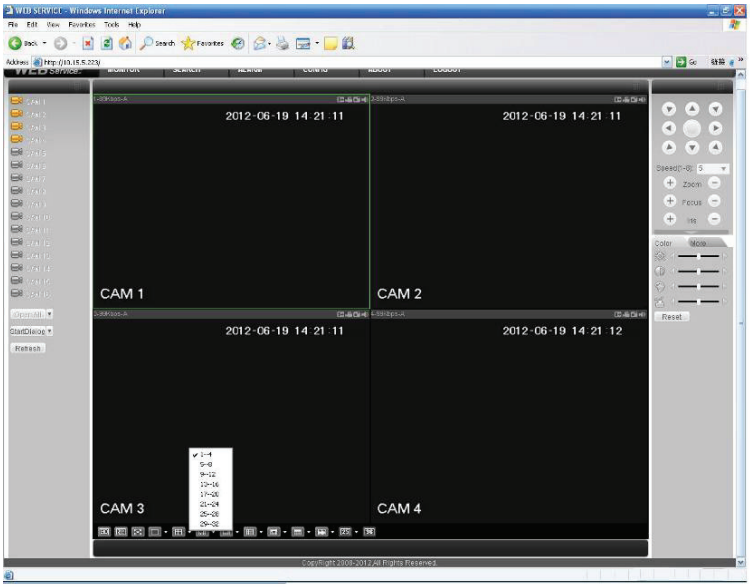


Figure 7-20

Important

The window display mode and the channel number are by default. For example, for the 16-channel, the max window split mode is 16.

3) Multiple-channel monitor, system adopts extra stream to monitor by default. Double click one channel, system switches to single channel and system uses main stream to monitor. You can view there are two icon at the left top corner of the channel number for you reference. M stands for main stream. A stands for

4) When you switch from Monitor to Search or Configuration, system pops a dialogue box asking you leave current interface or not. See Figure 7-21.Click the OK button, system will close current monitor window. For example, you click the Config button when you are monitoring, system pos up a following dialogue. Click the OK button, system closes current monitor interface and open the configuration interface. The monitor interface appears automatically after you close configuration interface. When you switch from Search to the Configuration interface, system also pops up the same dialogue box for your confirmation. Click OK button, you can see system close playback interface and open the configuration interface. Please note, system will not open the playback interface again after you close the configuration interface.

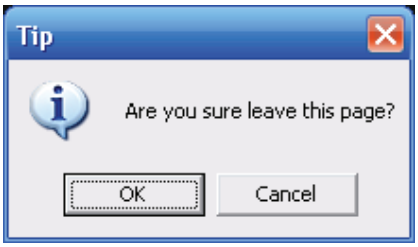


Figure 7-21

5) If you login via the WAN mode, system does not support alarm activation to open the video function in the Alarm setup interface.

Important

- For multiple-channel monitor mode, system adopts extra stream to monitor by default. You can not modify manually. All channels are trying to synchronize. Please note the synchronization effect still depends on your network environments.
- For bandwidth consideration, system can not support monitor and playback at the same time. System auto closes monitor or playback interface when you are searching setup in the configuration interface. It is to enhance search speed.

7.5 Configure

7.5.1 System Information

7.5.1.1 Version Information

Here you can view device hardware feature and software version information. See Figure 7-22.

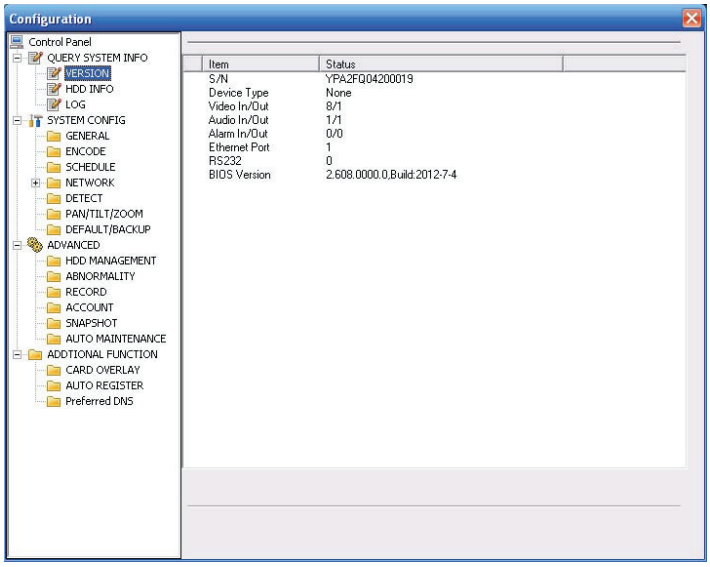


Figure 7-22

7.5.1.2 HDD information

Here you can view local storage status and network status including, free capacity and total capacity. See Figure 7-23.

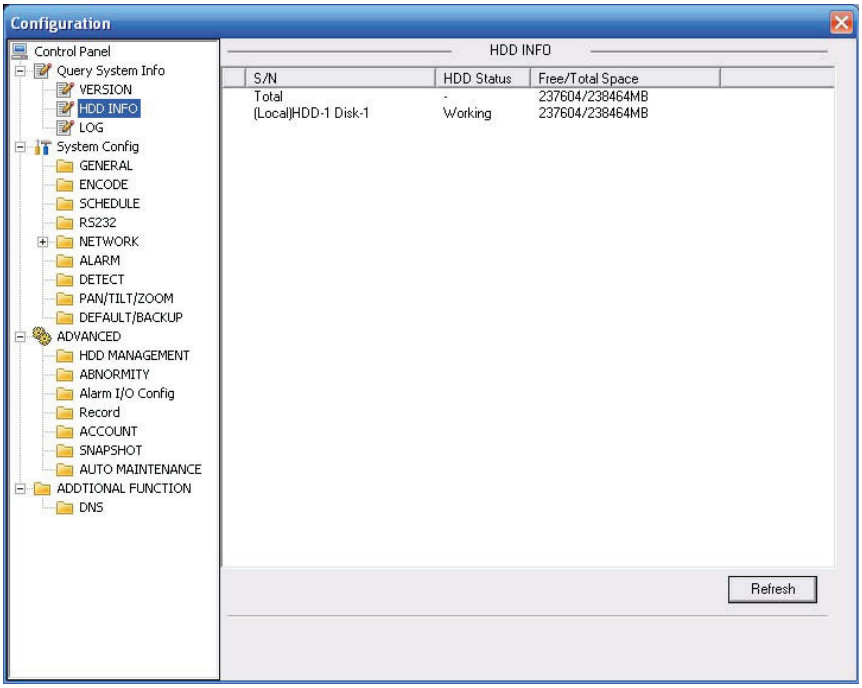


Figure 7-23

7.5.1.3 Log

Here you can view system log. See Figure 7-24.

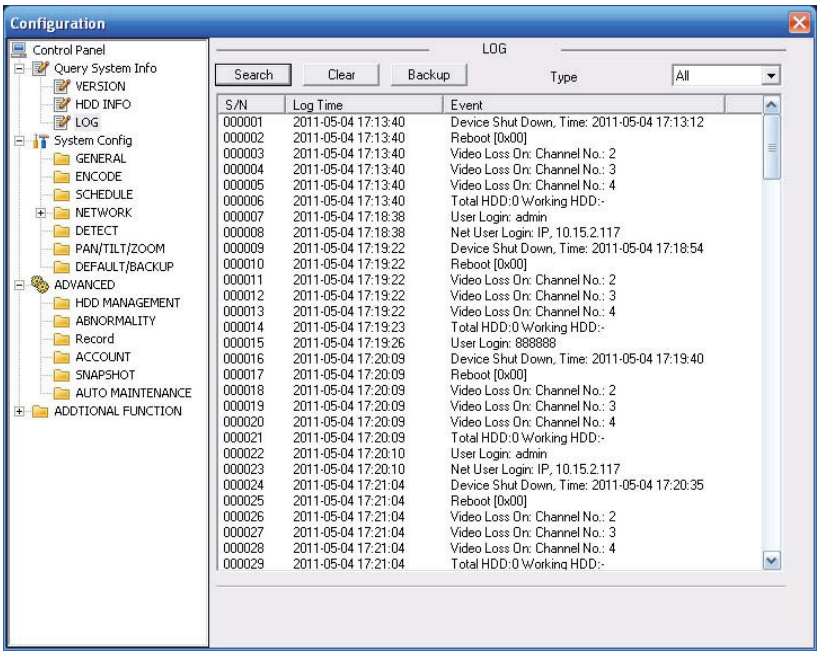

Configuration
Control Panel
Query System Info
VERSION
HDD INFO
LOG
System Config
GENERAL
ENCODE
SCHEDULE
NETWORK
DETECT
PAN/TILT/ZOOM
DEFAULT/BACKUP
ADVANCED
HDD MANAGEMENT
ABNORMALITY
Record
ACCOUNT
SNAPSHOT
AUTO MAINTENANCE
ADDTIONAL FUNCTION
LOG
Search
Clear
Backup
Type
All
S/N
Log Time
Event
000001 2011-05-04 17:13:40 Device Shut Down, Time: 2011-05-04 17:13:12
000002 2011-05-04 17:13:40 Reboot [0x00]
000003 2011-05-04 17:13:40 Video Loss On: Channel No.: 2
000004 2011-05-04 17:13:40 Video Loss On: Channel No.: 3
000005 2011-05-04 17:13:40 Video Loss On: Channel No.: 4
000006 2011-05-04 17:13:40 Total HDD:0 Working HDD:-
000007 2011-05-04 17:18:38 User Login: admin
000008 2011-05-04 17:18:38 Net User Login: IP, 10.15.2.117
000009 2011-05-04 17:19:22 Device Shut Down, Time: 2011-05-04 17:18:54
000010 2011-05-04 17:19:22 Reboot [0x00]
000011 2011-05-04 17:19:22 Video Loss On: Channel No.: 2
000012 2011-05-04 17:19:22 Video Loss On: Channel No.: 3
000013 2011-05-04 17:19:22 Video Loss On: Channel No.: 4
000014 2011-05-04 17:19:23 Total HDD:0 Working HDD:-
000015 2011-05-04 17:19:26 User Login: 888888
000016 2011-05-04 17:20:09 Device Shut Down, Time: 2011-05-04 17:19:40
000017 2011-05-04 17:20:09 Reboot [0x00]
000018 2011-05-04 17:20:09 Video Loss On: Channel No.: 2
000019 2011-05-04 17:20:09 Video Loss On: Channel No.: 3
000020 2011-05-04 17:20:09 Video Loss On: Channel No.: 4
000021 2011-05-04 17:20:09 Total HDD:0 Working HDD:-
000022 2011-05-04 17:20:10 User Login: admin
000023 2011-05-04 17:20:10 Net User Login: IP, 10.15.2.117
000024 2011-05-04 17:21:04 Device Shut Down, Time: 2011-05-04 17:20:35
000025 2011-05-04 17:21:04 Reboot [0x00]
000026 2011-05-04 17:21:04 Video Loss On: Channel No.: 2
000027 2011-05-04 17:21:04 Video Loss On: Channel No.: 3
000028 2011-05-04 17:21:04 Video Loss On: Channel No.: 4
000029 2011-05-04 17:21:04 Total HDD:0 Working HDD:-

Figure 7-24

Click backup button, the interface is shown as in Figure 7-25.

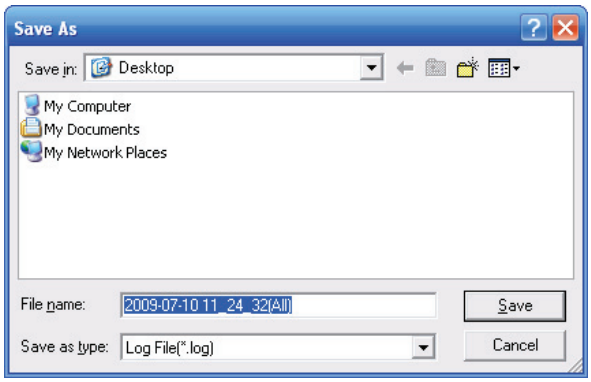


Figure 7-25

Please refer to the following sheet for log parameter information.

Parameter	Function
Type	Log types include: system operation, configuration operation, data management, alarm event, record operation, user management, log clear and file operation.
Search	You can select log type from the drop down list and then click search button to view the list.
Clear	You can click this button to delete all displayed log files. Please note system does not support clear by type.
Backup	You can click this button to backup log files to current PC.

7.5.2 System Configuration

Please click save button to save your current setup.

7.5.2.1 General Setup

Here you can set system time, record length, video format and etc. See Figure 7-26.

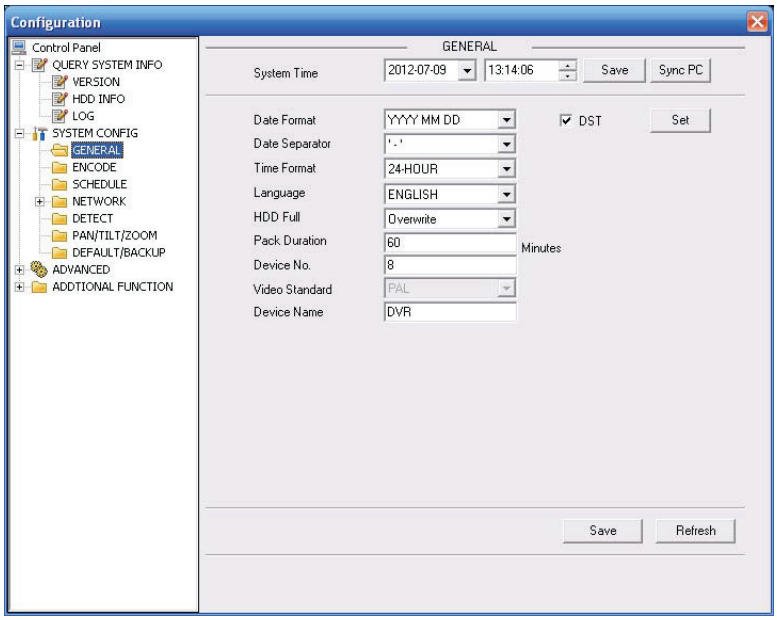


Figure 7-26

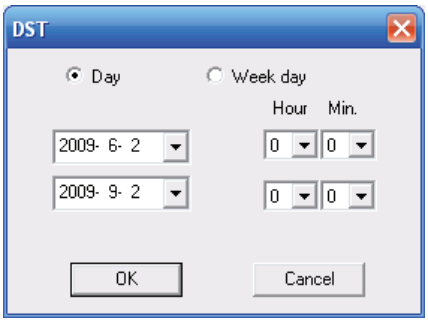


Figure 7-27

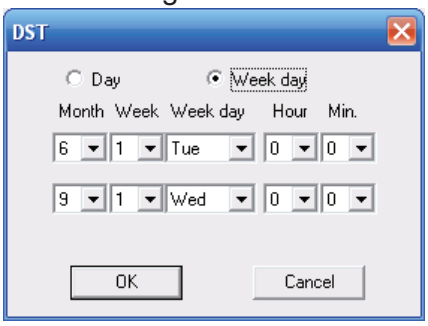


Figure 7-28

Please refer to the following sheet for detailed information.

Parameter	Function
System Time	Here is for you to modify system time. Please click Save button after your completed modification
Sync PC	You can click this button to save the system time as your PC current time.
Data Format	Here you can select data format from the dropdown list.

Data Separator	Please select separator such as – or /.
Time Format	There are two options: 24-H and 12-H.
DST	Here you can set day night save time begin time and end time. See Figure 7-27 and Figure 7-28.
Language	You can select the language from the dropdown list. Device needs to reboot to get the modification activated.
HDD Full	There are two options: stop recording or overwrite the previous files when HDD is full. When current working HDD is overwriting or it is full now, system stops record. If current working HDD is full now, system goes to overwrite the previous file.
Pack Duration	Here you can select file size. The value ranges from 1 to 120.Default setup is 60 minutes.
Device No	When you are using one remote control (not included in the accessory bag) to manage multiple devices, you can give a serial numbers to the device.
Video Standard	There are two options: PAL/NTSC. Please note, for the Web user, this information is for reference only. You can not modify.

7.5.2.2 Encode

Encode interface is shown as in Figure 7-29.

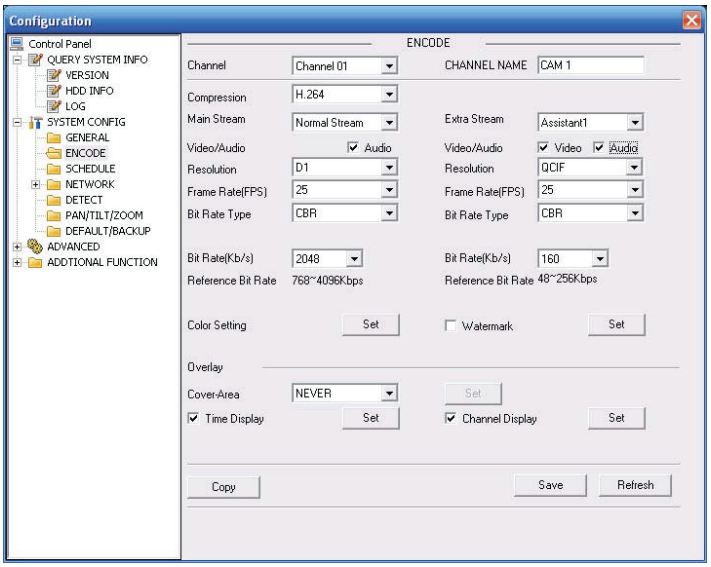


Figure 7-29

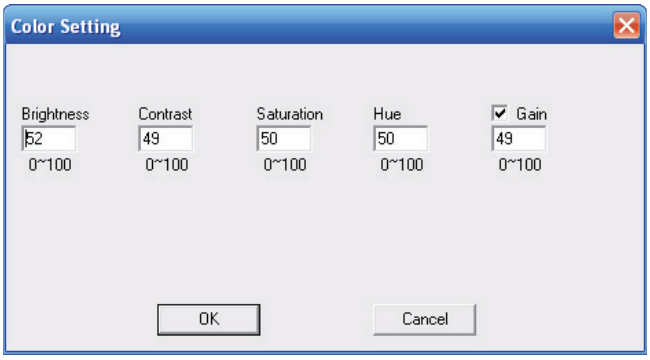


Figure 7-30

Please refer to the following sheet for detailed information.

Parameter	Function
Channel	Here is for you to select a monitor channel.
Channel Name	Here is to display current channel name. You can modify it.
Compression	H.264
Main Stream	It includes main stream, motion stream and alarm stream. You can select different encode frame rates form different recorded events. System supports active control frame function (ACF). It allows you to record in different frame rates. For example, you can use high frame rate to record important events, record scheduled event in lower frame rate and it allows you to set different frame rates for motion detection record and alarm record.
Extra Stream	Select extra stream if you enabled the extension stream to monitor.
Audio/Video	For the main stream, recorded file only contains video by default. You need to draw a circle here to enable audio function. For extra stream, you need to draw a circle to select the video first and then select the audio if necessary.
Resolution	System supports various resolutions, you can select from the dropdo list. For this model, main stream supports D1/HD1/2CIF/CIF/QCIF. ✧ For the 4-chahnel mode, the main stream supports D1/HD1/2CIF/CIF/QCIF and the extra stream supports CIF/QCIF ✧ For the 8/16-channel, the main stream supports D1/HD1/2CIF/CIF/QCIF and the extra stream supports QCIF.
Frame Rate	Frame rate: It ranges from 1f/s to 25f/s in PAL mode and 1f/s to 30f/s NTSC mode. ✧ For the 4-channel series product: All-channel supports D1/HD1/2CIF/CIF/QCIF and the frame rate ranges from 1f/s to 25f/s in PAL mode and 1f/s to 30f/s in NTSC mode. ✧ For the 8-channel series product: The resolution of 1-channel and the 2-channel support D1/HD1/2CIF/CIF/QCIF (fram rate: 25/30fps), the resolution of rest channels (3-channel to 8-channel) support D1/HD1 (frame rate ≤12/13fps), 2CIF/CIF/QCIF(frame rate: 25/30fps). ✧ For the 16-channel series product: All-channel suppor CIF/QCIF and the frame rate ranges from 1f/s to 25f/s in PAL mo and 1f/s to 30f/s in NTSC mode. All-channel support D1/HD1/2C and the frame rate ranges from 1f/s to 6f/s in PAL mode and 1f/s 7f/s in NTSC mode.

Parameter	Function
Bit Rate Type	There are two options: VBR and CBR. Please note, you can set video quality in VBR mode only.
Quality	The value ranges from 1 to 6. The level 6 is the best video quality.
Bit Rate	• In CBR, the bit rate here is the max value. In dynamic video, system needs to low frame rate or video quality to guarantee the value. • The value is null in VBR mode. • Please refer to recommend bit rate for the detailed information.
Recommended Bit	Recommended bit rate value according to the resolution and frame rate you have set.
Color Setting	Here you can set video brightness, contrast ness, hue, saturation and gain. The value ranges from 0 to 100.Default value is 50. See Figure 7-30. Please note, some series devices do not support OSD transparent setup function.
Cover area (privacy mask)	• Here you can privacy mask the specified video in the monitor video. • One channel max supports 4 privacy mask zones. • The privacy mask includes two options: Never/monitor. Never: It means do not enable privacy mask function. Monitor: the privacy mask zone can not be viewed in monitor mode.
Time Title	• You can enable this function so that system overlays time information in video window. • OSD transparent value ranges from 0 to 255. 0 means complete transparent. • You can use the mouse to drag the time tile position.
Channel Title	• You can enable this function so that system overlays channel information in video window. • OSD transparent value ranges from 0 to 255. 0 means complete transparent. • You can use the mouse to drag the channel tile position.
Copy	It is a shortcut menu button. You can copy current channel setup to one or more channels. The interface is shown as in Figure 7-28.
Save	You can click save button after you complete setup for one channel, or you can complete the whole setups and then click save button.
Refresh	Click this button to get device latest configuration information.

Click copy interface, the interface is shown as in Figure 7-31.

If you have completed the setup for channel 1, you can click 3 to copy current setup to channel 3.

Or you can click 2, 3, and 4 to copy current setup to channel 2, channel 3 and channel 4.

Figure 7-31

7.5.2.3 Schedule

Here you can set different periods for various days. There are max six periods in one day. See Figure 7-32.

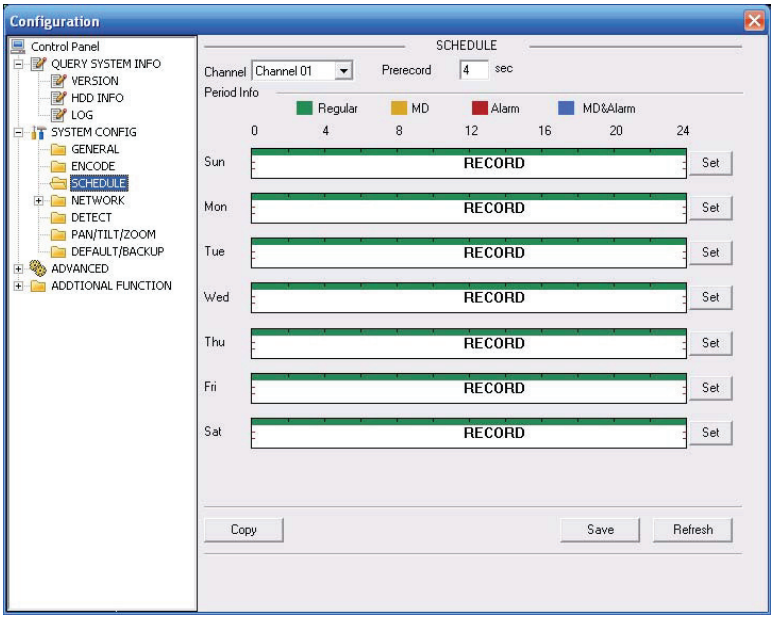


Figure 7-32

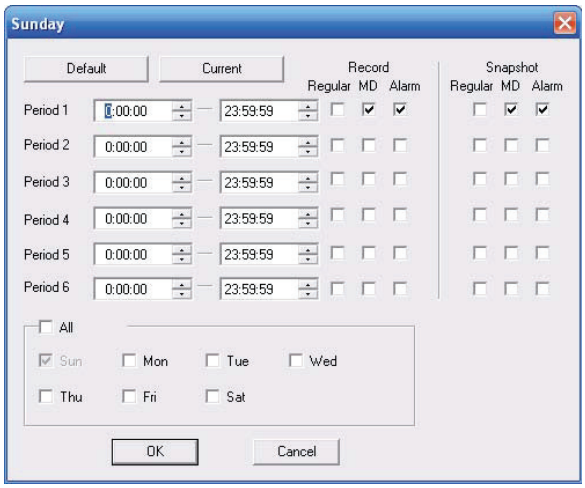


Figure 7-33

Please refer to the following sheet for detailed information.

Parameter	Function
Channel	Please select a channel first.
Pre-record	Please input pre-record value here. System can record the three to five seconds video before activating the record operation into the file. (Depends on data size).
Setup	• In Figure 7-32, click set button, you can go to the corresponding setup interface. See Figure 7-33. • Please set schedule period and then select corresponding record or snapshot type: schedule/snapshot, motion detection/snapshot, and alarm/snapshot. • Please select date (Current setup applies to current day by default. You can draw a circle before the week to apply the setup to the whole week.) • After complete setup, please go back to Figure 7-32 and then click save to save current time period setup.
Copy	It is a shortcut menu button. You can copy current channel setup to one or more (all) channels. The interface is shown as in Figure 7-31.
Save	You can click save button after you complete setup for one channel, or you can complete the whole setups and then click save button.
Refresh	Click this button to get device latest configuration information.

7.5.2.4 Network

Network interface is shown as in Figure 7-34.

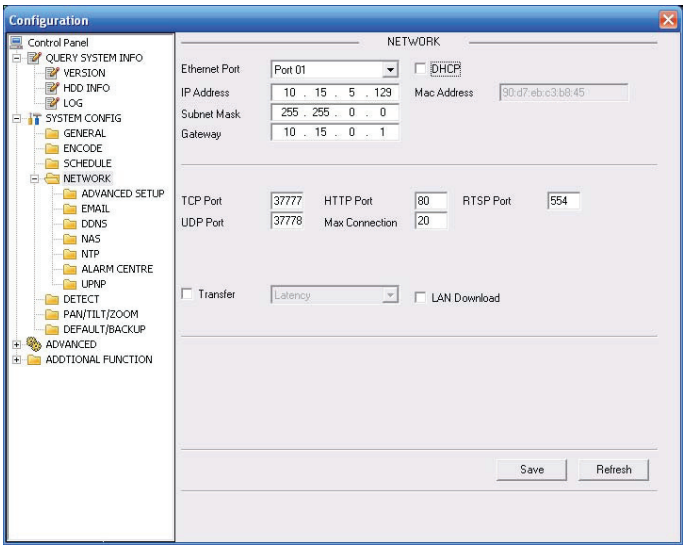


Figure 7-34

Please refer to the following sheet for detailed information.

Parameter		Function
IP Version		There are two options: IPv4 and IPv6. Right now, system supports these two IP address format and you can access via them.
DHCP		It is to auto search IP. When enable DHCP function, you can not modify IP/Subnet mask /Gateway. These values are from DHCP function. If you have not enabled DHCP function, IP/Subnet mask/Gateway display as zero. You need to disable DHCP function to view current IP information. Besides, when PPPoE is operating, you can not modify IP/Subnet mask /Gateway.
MAC address		The host in the LAN can get a unique MAC address. It is for yo to access in the LAN. It is read-only.
IP address		Please input the corresponding number to set the IP address. Then you can set the corresponding subnet mask and gateway.
Subnet prefix		The value ranges from 0 to 128. It is to mark a specified network MAC. Usually it includes a structure of multiple-layers. Please note system needs to check the validity of all IPv6 addresses. The IP address and the default gateway shall be in the same IP section. That is to say, the specified length of the subnet prefix shall have the same string.
TCP Port		Default value is 37777. You can change if necessary.
HTTP Port		Default value is 554.
UDP Port		Default value is 37778. You can change if necessary.
Max Connection		Network user max amount. The value ranges from 0 to 20. O means there is no user can access current device.
Remote Host	Multiple cast group	• Set MULCAST address and port. • Enable MULCAST function.

Parameter		Function
	PPPOE	• Input the PPPoE user name and password you get from the IPS (internet service provider) and enable PPPoE function. Please save current setup and then reboot the device to get the setup activated. • Device connects to the internet via PPPoE after reboot. You can get the IP address in the WAN from the IP address column. • Please note if you want to reboot the device please make sure you have proper reboot right and there is no login user in current device.

Email

The email interface is shown as in Figure 7-35.

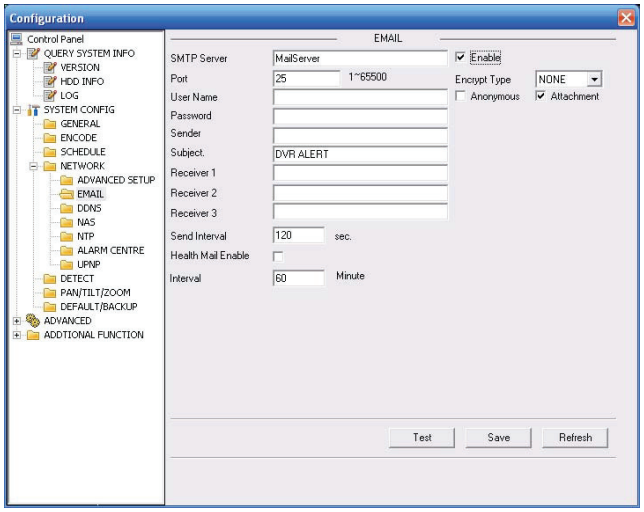


Figure 7-35

Please refer to the following sheet for detailed information.

Parameter	Function
SMTP Server	Input server address and then enable this function.
Port	Default value is 25. You can modify it if necessary.
User Name	The sender email account user name.
Password	The sender email account password.
Sender	Sender email address.
Subject	Input email subject here.
Address	Input receiver email address here. Max input three addresses.

DDNS

The DDNS interface is shown as in Figure 7-36.

Please make sure your DVR support this function.

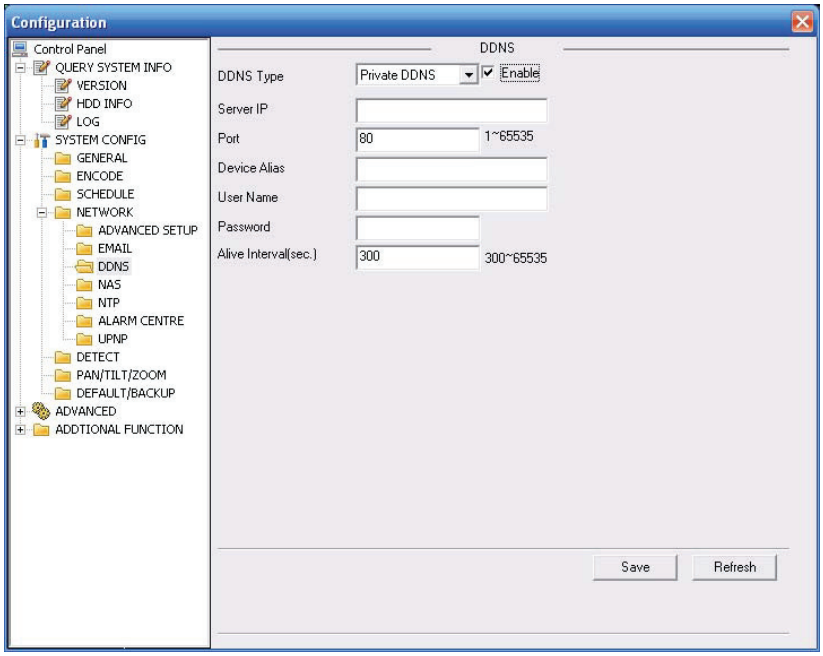


Figure 7-36

Please refer to the following sheet for detailed information.

Parameter	Function
Server Type	You can select DDNS protocol from the dropdown list and then enable DDNS function. The private DDNS protocol means you use your self-defined private protocol to realize DDNS function.
Server IP	DDNS server IP address
Server Port	DDNS server port.
Domain Name	Your self-defined domain name.
User	The user name you input to log in the server.
Password	The password you input to log in the server.
Interval	• Device sends out alive signal to the server regularly. • You can set interval value between the device and DDNS server here.

NAS

NAS interface is shown as in Figure 7-37.

Please make sure your DVR support this function.

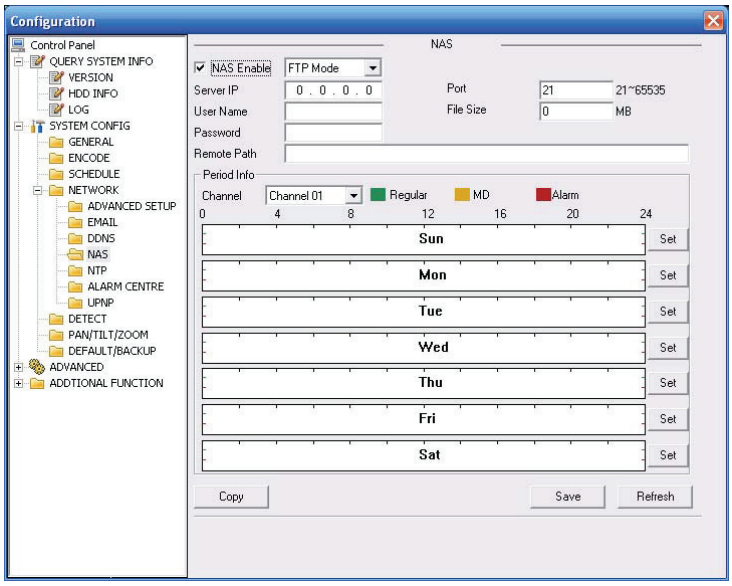


Figure 7-37

Please refer to the following sheet for detailed information.

Parameter	Function
NAS enable	Please select network storage protocol and then enable NAS function.
Server IP	Input remote storage server IP address.
Port	Input Remote storage server port number.
User Name	Log in user account.
File length	The file length you upload to the FTP. When setup is larger than the actual file length, system will upload the whole file. When setup here is smaller than the actual file length, system only uploads the set length and auto ignore the left section. When interval value is 0, system uploads all corresponding files.
Password	The password you need to log in the server.
Remote Path	Remote storage file path.
Save	You can click save button after you complete setup for one channel, or you can complete the whole setups and then click save button.
Refresh	Click this button to get device latest configuration information.

NTP

The NTP interface is shown as in Figure 7-38.

Here you can realize network time synchronization. Please enable current function and then input server IP, port number, time zone and update interval. Please note the SNTP supports TCP transmission only and its port shall be 123.The update interval ranges from 1 to 65535. Default value is 10 minutes.

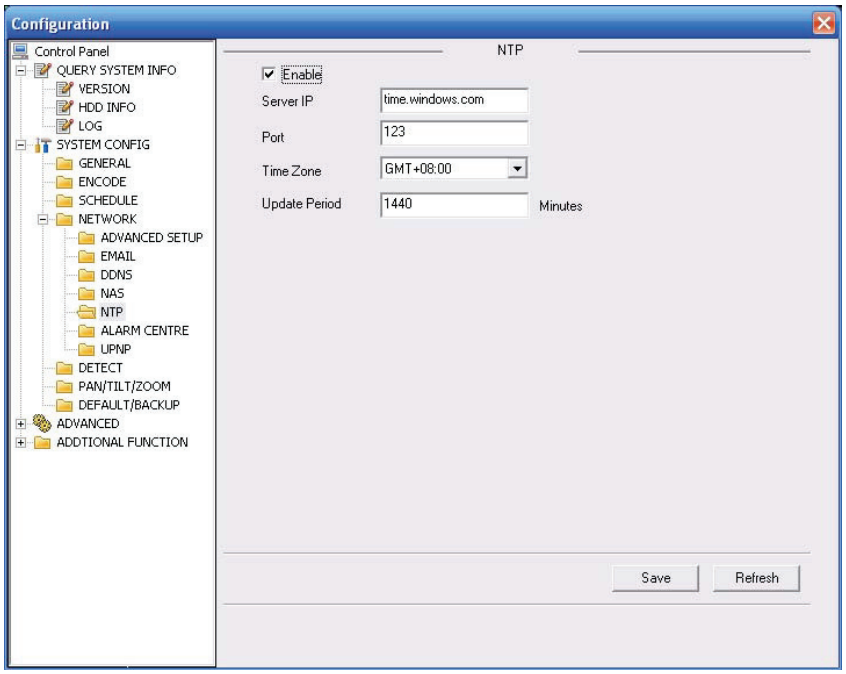


Figure 7-38

You can refer to the following sheet for time zone information.

City /Region Name	Time Zone
London	GMT+0
Berlin	GMT+1
Cairo	GMT+2
Moscow	GMT+3
New Deli	GMT+5
Bangkok	GMT+7
Beijing (Hong Kong)	GMT+8
Tokyo	GMT+9
Sydney	GMT+10
Hawaii	GMT-10
Alaska	GMT-9
Pacific Time(P.T)	GMT-8
American Mountain Time(M.T)	GMT-7
American Central Time(C.T)	GMT-6
American Eastern Time(E.T)	GMT-5
Atlantic Time	GMT-4
Brazil	GMT-3
Middle Atlantic Time	GMT-2

Alarm Centre

Alarm centre interface is shown as below. See Figure 7-39.

This interface is for you to develop. The alarm signal can be uploaded to the alarm centre when there is local alarm.

Please set the corresponding parameters such as server IP, port and etc.

The system can send out the data as the protocol defined to the client-end.

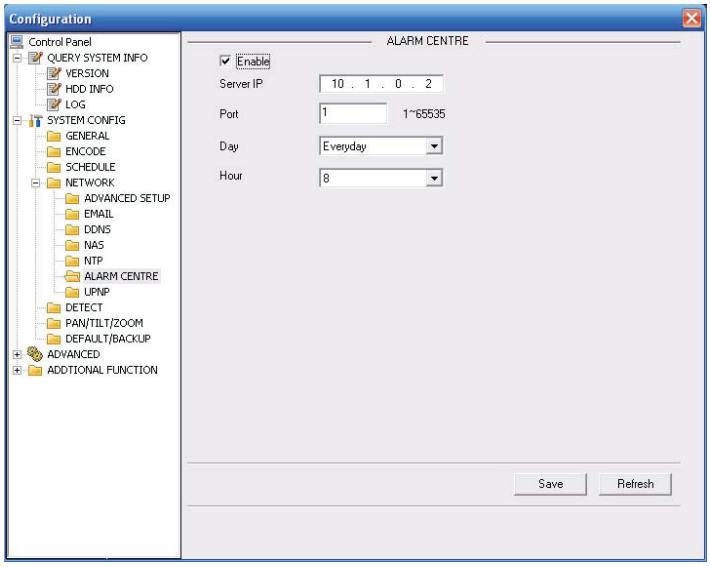


Figure 7-39

Advanced

The advanced interface is shown as in Figure 7-40.

- Multiple cast

Please refer to chapter 5.3.5.3 for detailed multiple cast setup information.

- PPPoE

Please input the PPPoE user name and password you get from the IPS (internet service provider) and enable PPPoE function. Please save current setup and then reboot the device to get the setup activated.

Device connects to the internet via PPPoE after reboot. You can get the IP address in the WAN from the IP address column.

Note:

After PPPoE successful dial, you need to go to the device local end to get device current IP address and then use the client-end to access this IP address.

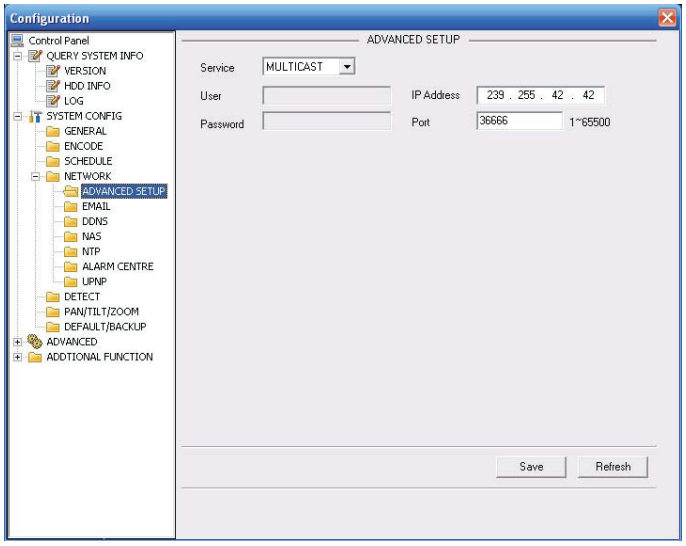


Figure 7-40

7.5.2.5 Detect

Analysis the video, system enable motion detection alarm when it detects the motion signal reached the specified sensitivity.

The detection interface is shown as in Figure 7-41.

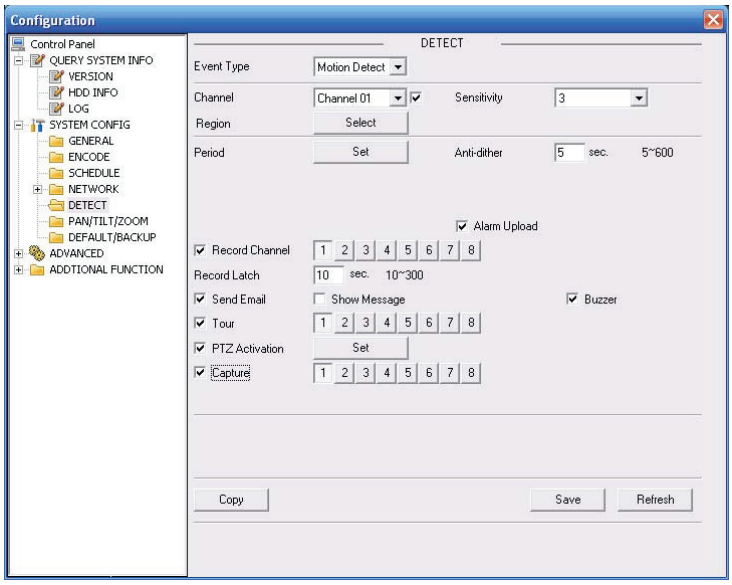


Figure 7-41

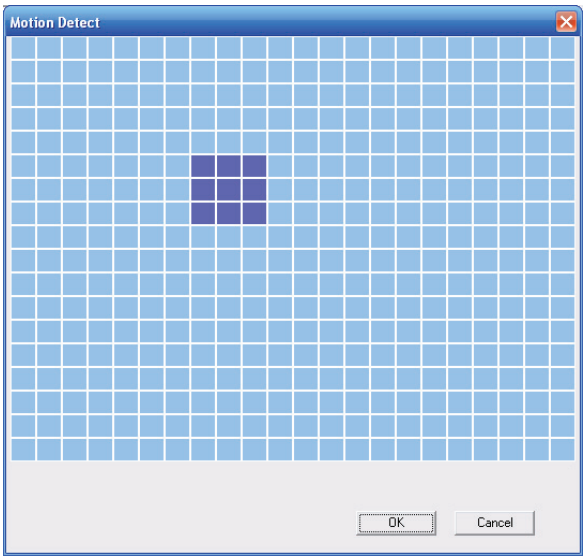


Figure 7-42

Please refer to the following sheet for detailed information.

Parameter	Function
Event Type	There are three types: Motion detection/video loss/Camera Masking.
Channel	Select channel name from the dropdown list.
Enable	You need to draw a circle to enable motion detection function.
Sensitivity	There are six levels. The sixth level has the highest sensitivity.

Parameter	Function
Region	• There are six levels. The sixth level has the highest sensitivity. • Region: If you select motion detection type, you can click this button to set motion detection zone. The interface is shown as Figure 7-42. There are PAL 22X18/NTSC 22X15 zones. Right click mouse you can go to full-screen display mode. Do remember clicking OK button to save your motion detection zone setup.
Period	• Motion detection function becomes activated in the specified periods. • There are six periods in one day. Please draw a circle to enable corresponding period. • Select date. If you do not select, current setup applies to today only. You can select all week column to apply to the whole week. • Click OK button, system goes back to motion detection interface; please click save button to exit.
Alarm upload	System can upload the alarm signal to the centre (Including alarm centre.
Record channel	System auto activates motion detection channel (multiple choices) to record once alarm occurs (working with motion detection function). Please note you need to go to Chapter 4.4 Schedule to set motion detection record period and go to chapter 4.2 Record to set current period as auto record.
Record latch	System can delay the record for specified time after alarm ended. The value ranges from 10s to 300s.
Email	If you enabled this function, System can send out email to alert you when alarm occurs and ends.
Tour	• Display the selected video in local monitor window. • Tour interval and tour mode are set in DVR local menu (chapter 5.3.9 Display)
PTZ Activation	• Here you can set PTZ movement when alarm occurs. Such as go to preset x when there is an alarm.
Capture	You need to input capture channel number so that system can backup motion detection snapshot file.
Buzzer	Once you check the box here, the buzzer beeps when an alarm occurred.
Matrix Enable	Please note this function is valid in motion detect mode. Check the box here to enable video matrix function. Right now system supports one-channel tour function. System takes “first come and first serve” principle to deal with the activated tour. System will process the new tour when a new alarm occurs after previous alarm ended. Otherwise it restores the previous output status before the alarm activation.
Copy	It is a shortcut menu button. You can copy current channel setup to one or more (all) channels.
Save	You can click save button after you complete setup for one channel, or you can complete the whole setups and then click save button.
Refresh	Click this button to get device latest configuration information.

7.5.2.6 PTZ

PTZ interface is shown as in Figure 7-43.

Please note, before operation please make sure you have set speed dome address. And DVR and speed dome connection is OK.

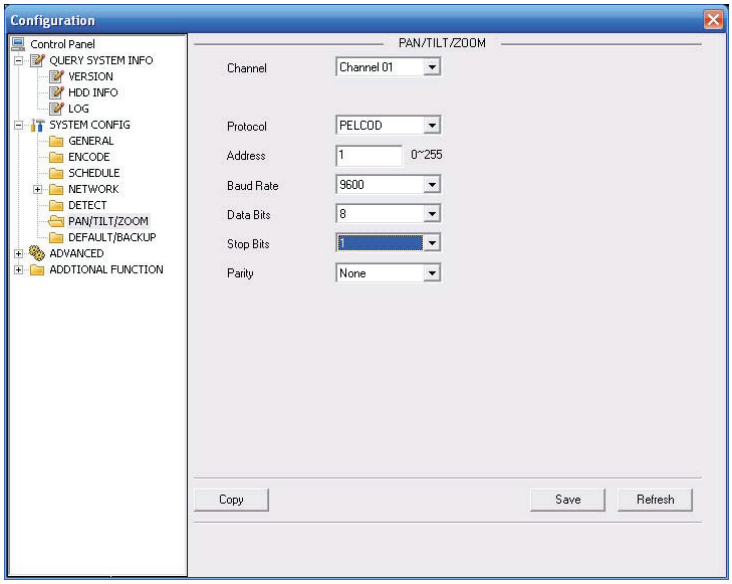


Figure 7-43

Please refer to the following sheet for detailed information.

Parameter	Function
Channel	You can select monitor channel from the dropdown list. .
Protocol	Select the corresponding dome protocol.(such as PELCOD)
Address	Set corresponding dome address. Default value is 1. Please note your setup here shall comply with your dome address; otherwise you can not control the speed dome.
Baud Rate	Select the dome baud rate. Default setup is 9600.
Data Bit	Default setup is 8. Please set according to the speed dome dial switch setup.
Stop bit	Default setup is 1. Please set according to the speed dome dial switch setup.
Parity	Default setup is none. Please set according to the speed dome dial switch setup.
Save	You can click save button after you complete setup for one channel, or you can complete the whole setups and then click save button.
Refresh	Click this button to get device latest configuration information.

7.5.2.7 Default & Backup

Default: Restore factory default setup. You can select corresponding items.

Backup: Export current configuration to local PC or import configuration from current PC.

Please refer to Figure 7-44.

Please note system can not restore some information such as network IP address.

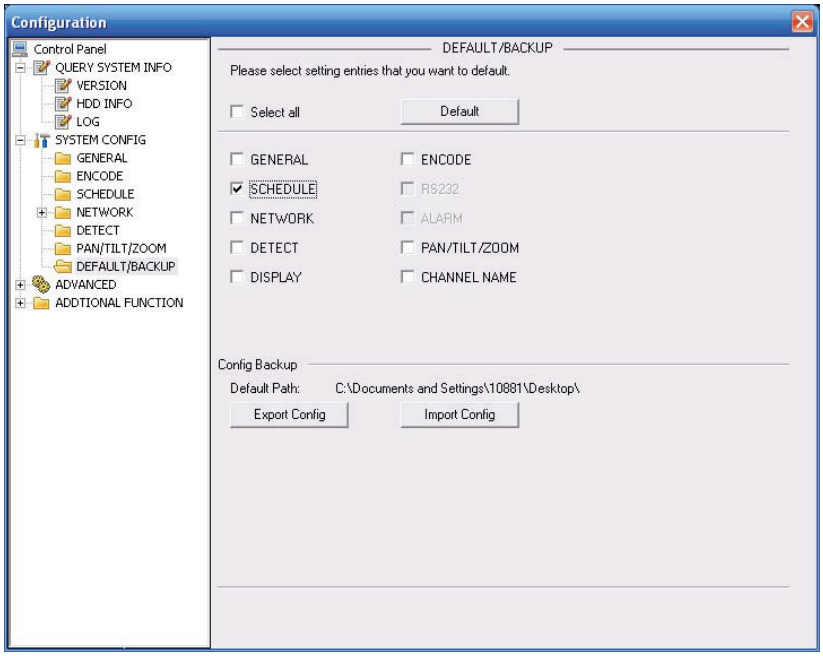


Figure 7-44

Please refer to the following sheet for detailed information.

Parameter	Function
Select All	Restore factory default setup.
Export Configuration	Export system configuration to local PC.
Import Configuration	Import configuration from PC to the system.

7.5.3 Advanced

7.5.3.1 HDD Management

HDD management includes net storage management and local storage management.

Please note, if you want to use local storage function, your storage device need to support current function.

Please select the storage device first and then you can see the items on your right become valid. You can check the corresponding item here. See Figure 7-45.

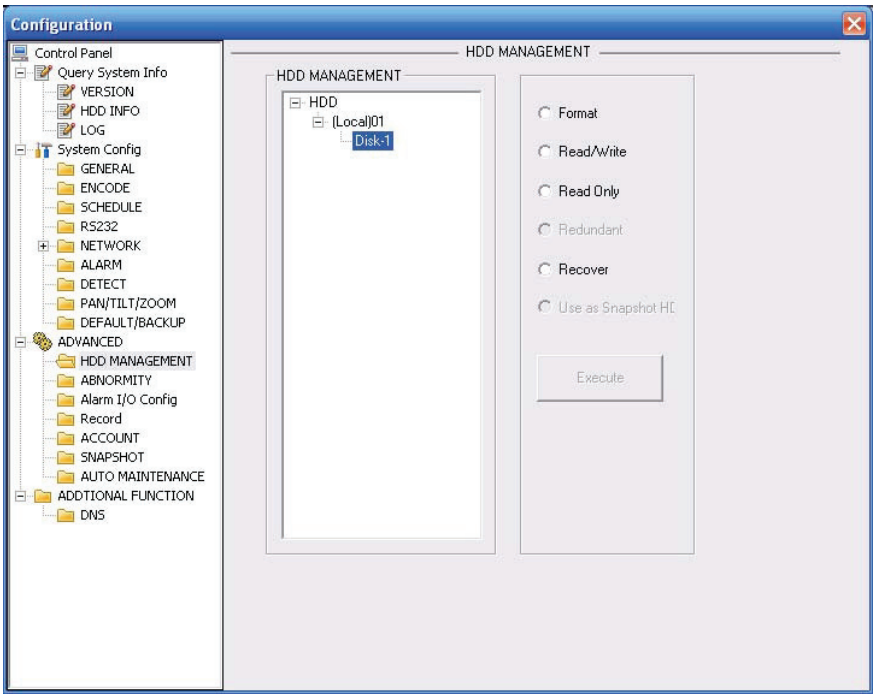


Figure 7-45

Please refer to the following sheet for detailed information.

Parameter	Function
Format	Clear data in the disk.
Read/write	Set current SD card as read/write
Read only	Set current card as read.
Recover	Recover dada after error occurs.

Please note system needs to reboot to activate current setup.

7.5.3.2 Record

Record control interface is shown as in Figure 7-46.

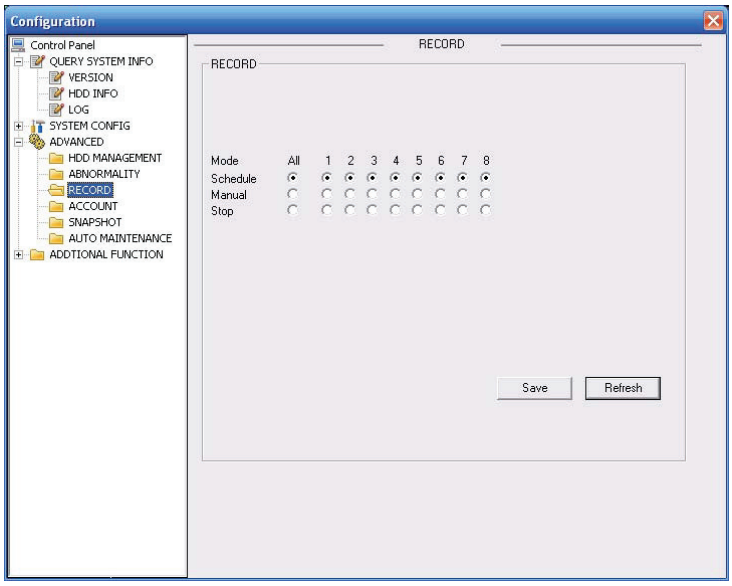


Figure 7-46

Please refer to the following sheet for detailed information.

Parameter	Function
Auto	System enables auto record function as you set in record schedule setup.
Manual	Enable corresponding channel to record no matter what period applied in the record setup.
Stop	Stop current channel record no matter what period applied in the record setup.

Operation here is the same to chapter 4.2 Record for detailed information.

7.5.3.3 Account

Here you can add, remove user or modify password. See Figure 7-47.

For detailed information, please refer to chapter 5.5.4.

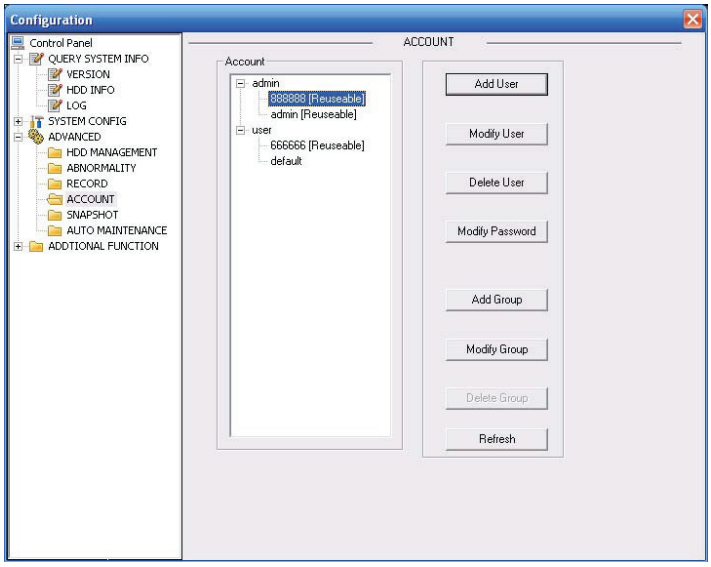


Figure 7-47

7.5.3.4 Auto Maintenance

Here you can select auto reboot and auto delete old files interval from the dropdown list. See Figure 7-48.

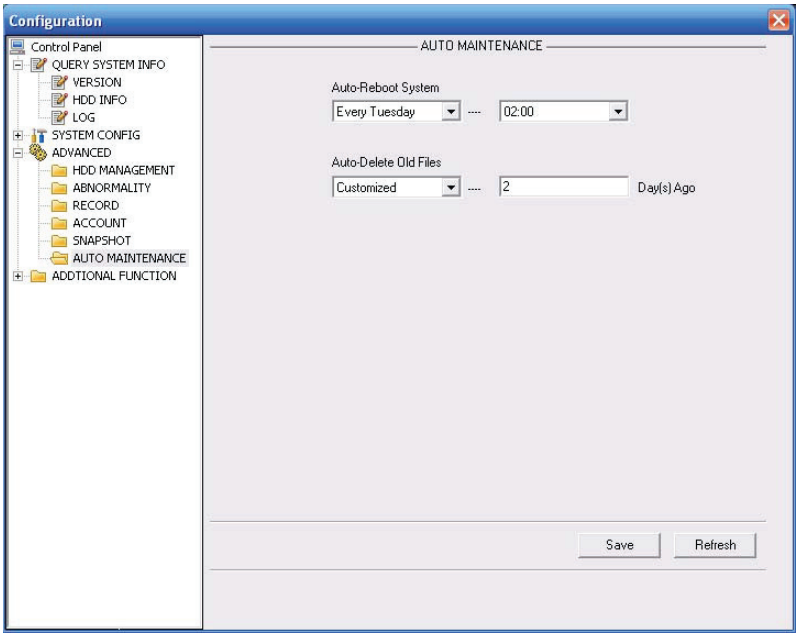


Figure 7-48

7.5.3.5 Snapshot

Snapshot interface is shown as in Figure 7-49.

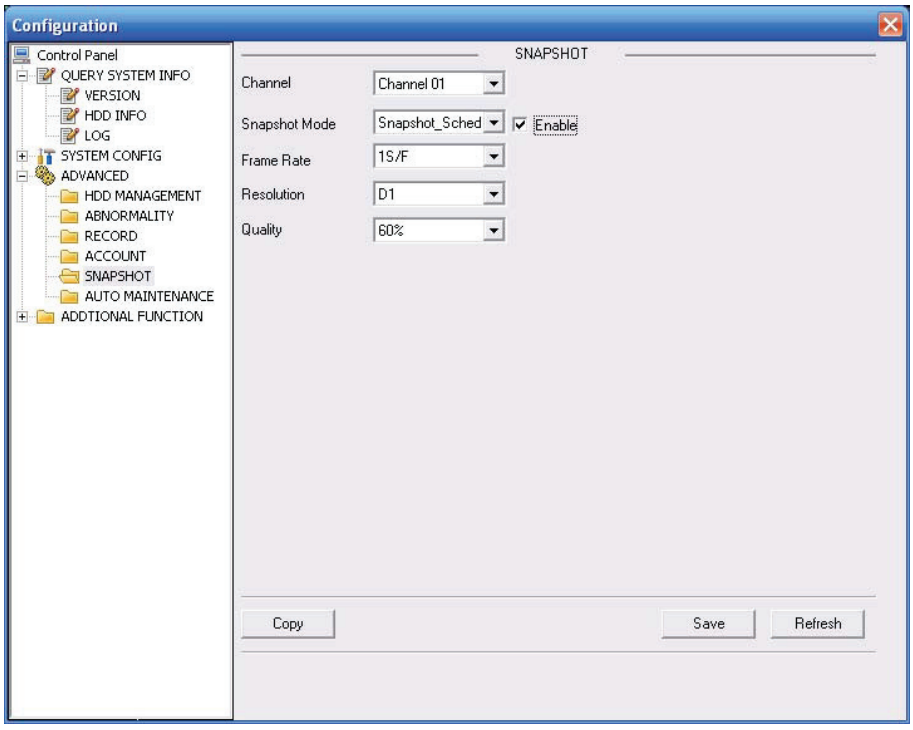


Figure 7-49

Please refer to the following sheet for detailed information.

Parameter	Function
Channel	It is the monitor channel.
Snapshot mode	There are two modes: Timing and activation.
Frame rate	You can select from the dropdown list. The value ranges from 1f/s to 7f/s.
Resolution	You can select from the dropdown list. All-channel supports D1 resolution.
Quality	You can select from the dropdown list. Here is for you to set video quality. There are six options: 10％、30％、50％、60％、80％、100％. 100% is the best quality.

7.5.3.6 Abnormity

The abnormity interface is shown as below. See Figure 7-50.

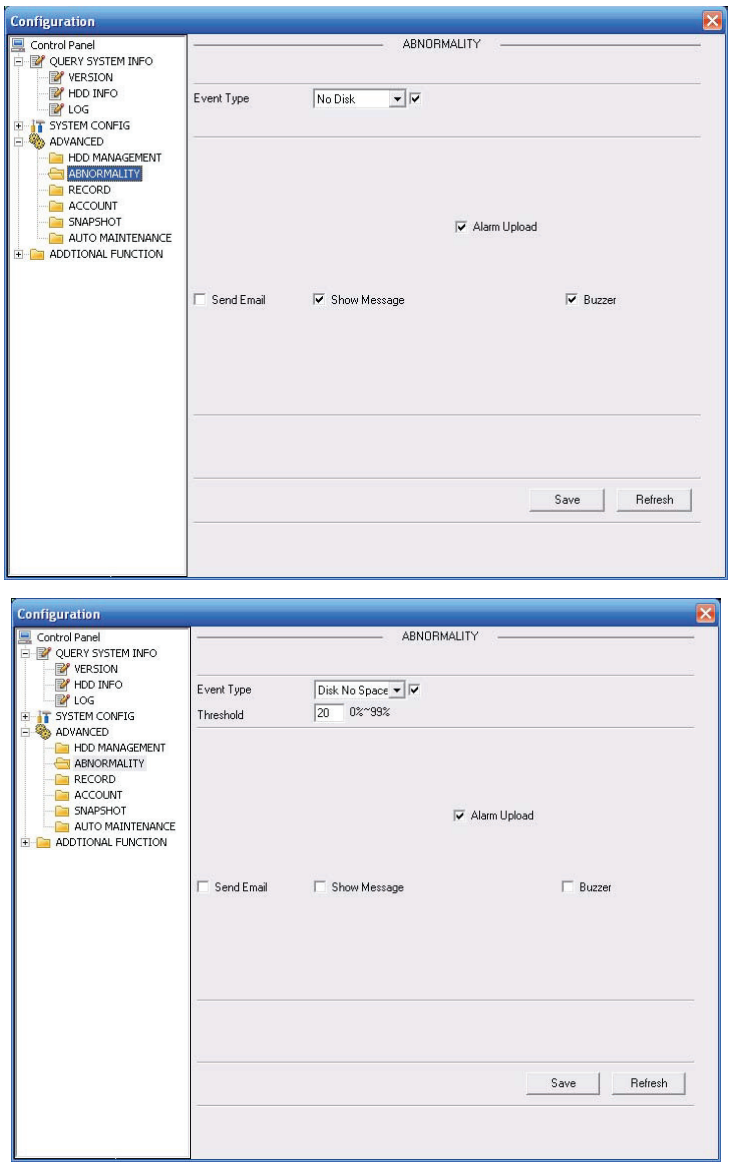


Figure 7-50

Please refer to the following sheet for detailed information.

Parameter	Function
Event Type	• The abnormal events include: no disk, no space, disk error, net error, Ip conflict, MAC conflict. • You need to draw a circle to enable this function.
Threshold	System can generate an alarm when the HDD free space is lower than the threshold you set here.
Send email	If you enable this function, system can send out email to alarm the specified user.
Alarm upload	Alarm activation output port (Multiple choices). System can activate corresponding alarm output device when an alarm occurred.
Show message	System can display alarm information in local DVR screen.
Buzzer	Once you check the box here, the buzzer beeps when an alarm occurred.

7.5.4 Additional Function

7.5.4.1 Card Overlay

Tit is the same with the card overlay function (chapter 5.5.9). It is mainly for financial areas to Sniffer, information parse and character overlay. The ATM/POS interface is shown as in Figure 7-51.

Source IP refers to host IP address that sends out information (usually it is the device host connected to the DVR.)

Destination IP refers to other systems that receive information.

There are total four groups IP. The record channel applies to one group (optional) only.

Six frame ID groups verification can guarantee information validity and legal.

The start position, length and data can be set according to your protocol and data packet. There are total four fields.

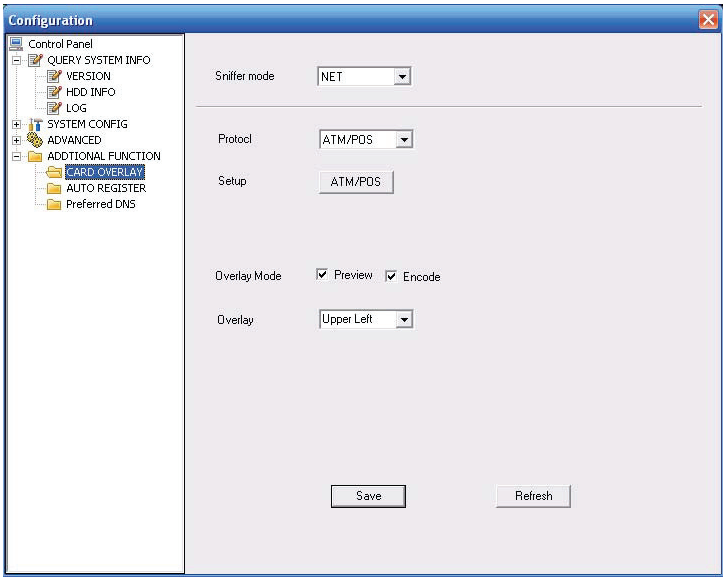


Figure 7-51

7.5.4.2 Auto Register

Auto register interface is shown as below. See Figure 7-52.

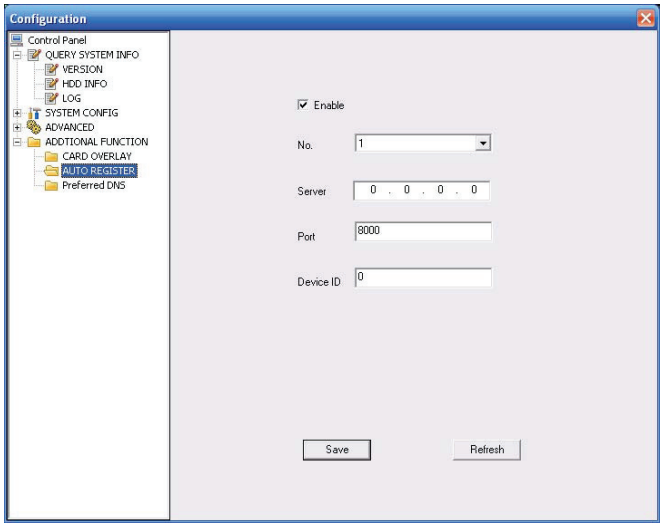


Figure 7-52

Please refer to the following sheet for detailed information.

Parameter	Function
Enable	Enable auto register function.
No.	Device management server number.
IP	Device management server IP address.
Port	Server port number.
Device ID	Device ID in the device management server.

7.5.4.3 Preferred DNS

Here you can set server or local operator DNS address. See Figure 7-53.

This function is useful when you input domain name in some item. Otherwise system can not parse the domain name.

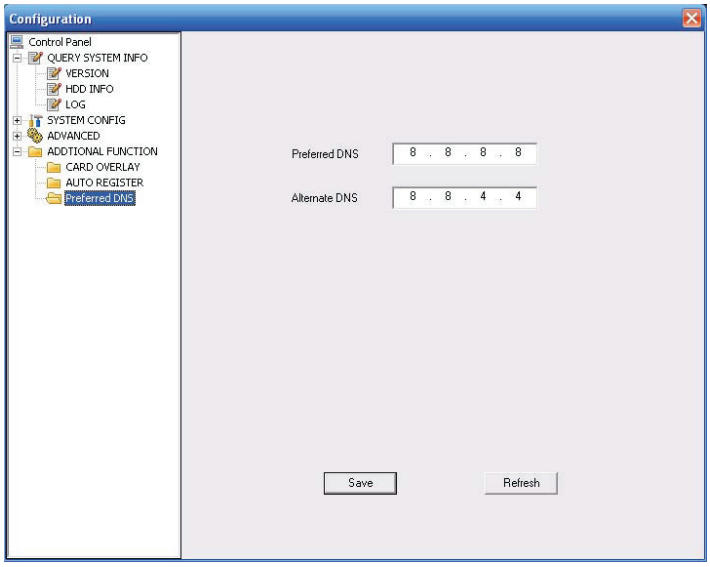


Figure 7-53

7.6 Search

Click search button, you can see an interface is shown as in Figure 7-54.

The search type includes: general record, alarm record, motion detect record, picture record and card number record.

Please select record playback mode, and then select start time, end time and channel. Then please click search button, you can see the corresponding files in the list.

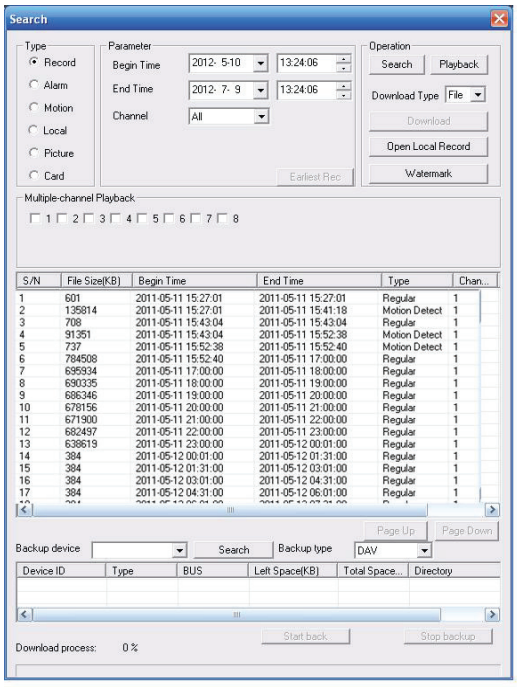


Figure 7-54

Select the file(s) you want to download and then click download button, system pops up a dialogue box shown as in Figure 7-55, and then you can specify file name and path to download the file(s) to your local pc.

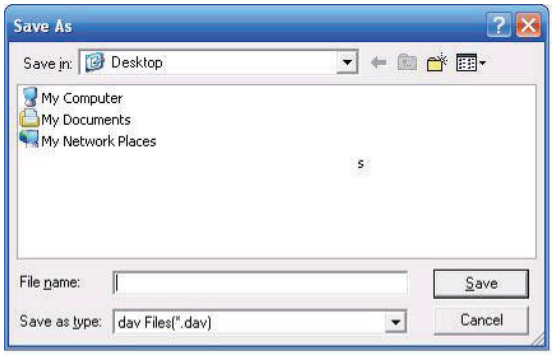


Figure 7-55

Now you can see system begins download and the download button becomes stop button. You can click it to terminate current operation.

At the bottom of the interface, there is a process bar for your reference. See Figure 7-56.

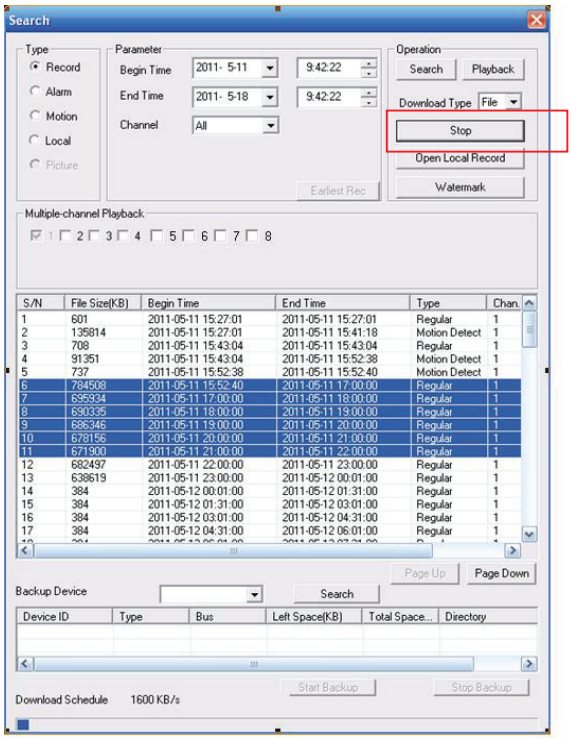


Figure 7-56

When download completed, you can see a dialogue box shown as in Figure 7-57. Please click OK to exit.

Figure 7-57

Please refer to the following sheet for detailed information.

Type	Parameter	Function
Type	Record	Search general record, alarm record and motion detection record.
	Alarm	Search alarm record.
	Motion Detection	Search motion detection record.
	Local	Search local record.
	Picture	Search snapshot file.
	Card	This function is not available in current device.
Item	Begin time	Set the file start time. You can select from the dropdown list.
	End time	Set the file end time. You can select from the dropdown list.
	Channel	Select the channel from the dropdown list.
Operation	Search	Click this button you can view the recorded file matched your requirements. There are 100 files in one screen. You can use pg up/down button to view more files.
	Playback	Select the file first and then click playback button to view the video.
	Download type	Download by file: Select the file(s) and then click download button. Download by time: Download the recorded file(s) within your specified period.
	Download	Select the file you need (multiple choices) and then click download button, you can see system pops up a dialogue box. See Figure 7-51. Input the downloaded file name, specify the path and then click OK button. You can see system begins download and the download becomes stop button. There is a progress bar for your reference.
	Open local record	Select local record to play.
Multiple-channel playback		System supports playback one file in several monitor channels.

During the playback process, you can see there are control buttons such as play, pause, stop. slow play and fast play in the play process bar. You can view current playback file channel name, time and data statistics.

In the search result interface, you can select one or more files to download to your local PC.

The playback control bar is shown as below. See Figure 7-58.

1: Play

2: Pause

3: Stop

4: Slow play

5: Fast play

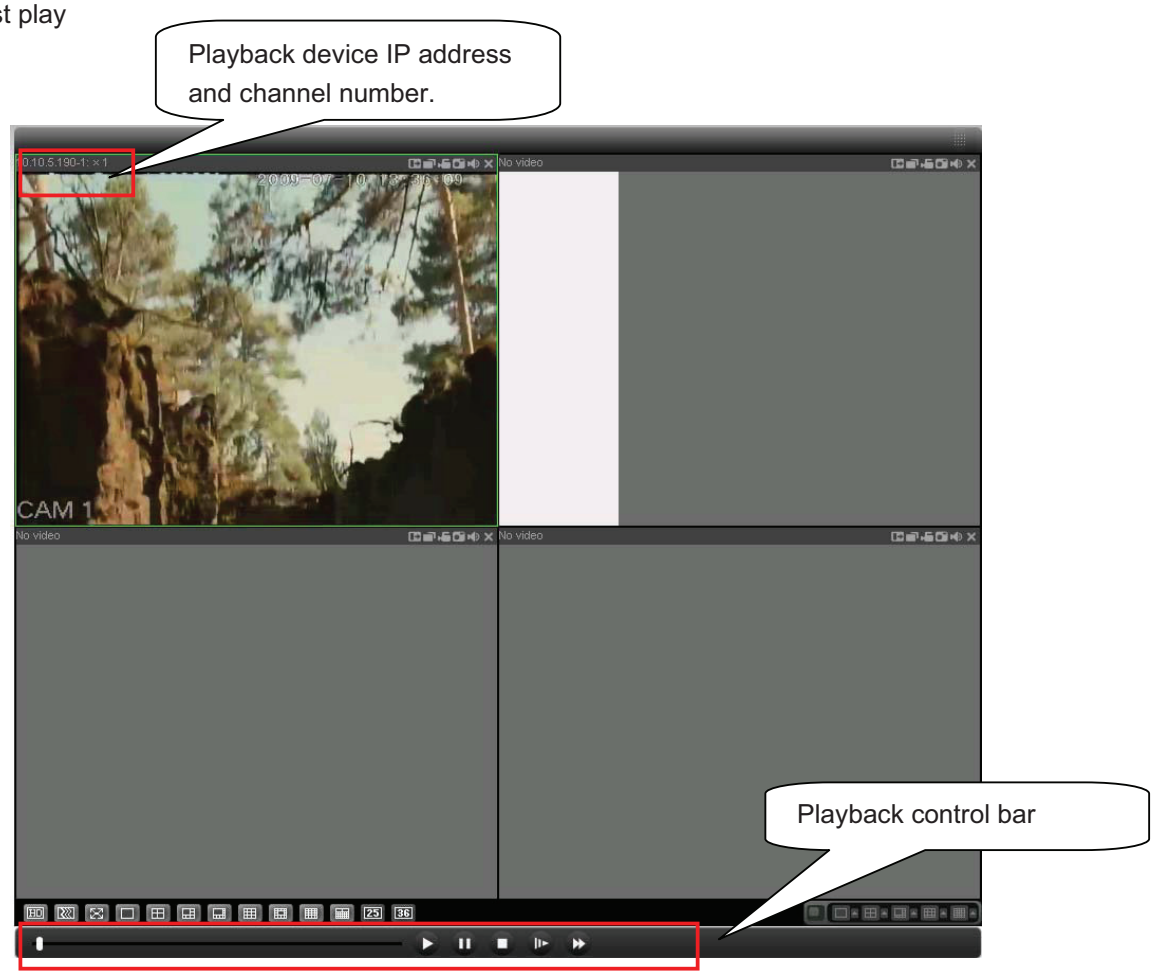


Figure 7-58

7.7 Alarm

Click alarm function, you can see an interface is shown as in Figure 7-59.
Here you can set device alarm type and alarm sound setup.

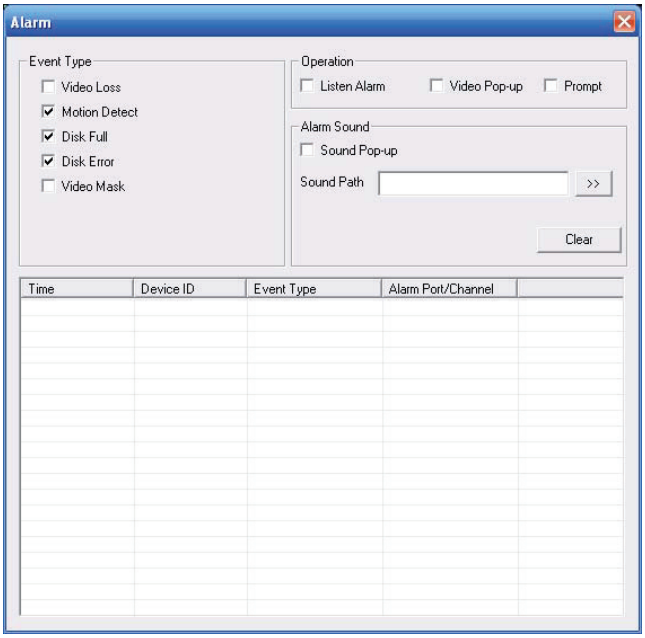


Figure 7-59

Please refer to the following sheet for detailed information.

Please make sure current device can upload the alarm.

Type	Parameter	Function
Alarm Type	Video loss	System alarms when video loss occurs.
	Motion detection	System alarms when motion detection alarm occurs,
	Disk full	System alarms when disk is full.
	Disk error	System alarms when disk error occurs.
	Camera masking	System alarms when camera is viciously masking.
Operation	Listen alarm	System notifies web when alarm occurs (you select from the above event type), and then web can notify user.
	Video	When alarm occurs, system auto enables video monitor. This function only applies to video detection alarm (motion detection, video loss and camera masking).
	Prompt	Automatically pops up alarm dialogue box.
	Sound pop up	System sends out alarm sound when alarm occurs. You can specify as you wish.
	Path	Here you can specify alarm sound file.

7.8 About

Click about button, you can view current web client information. See Figure 7-60.

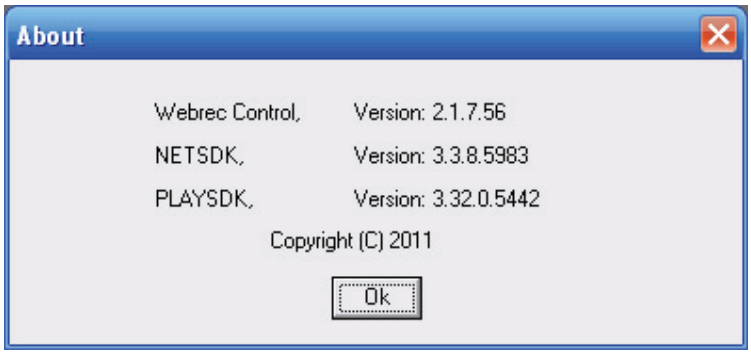


Figure 7-60

7.9 Log out

Click log out button, system goes back to log in interface. See Figure 7-61.
You need to input user name and password to login again.

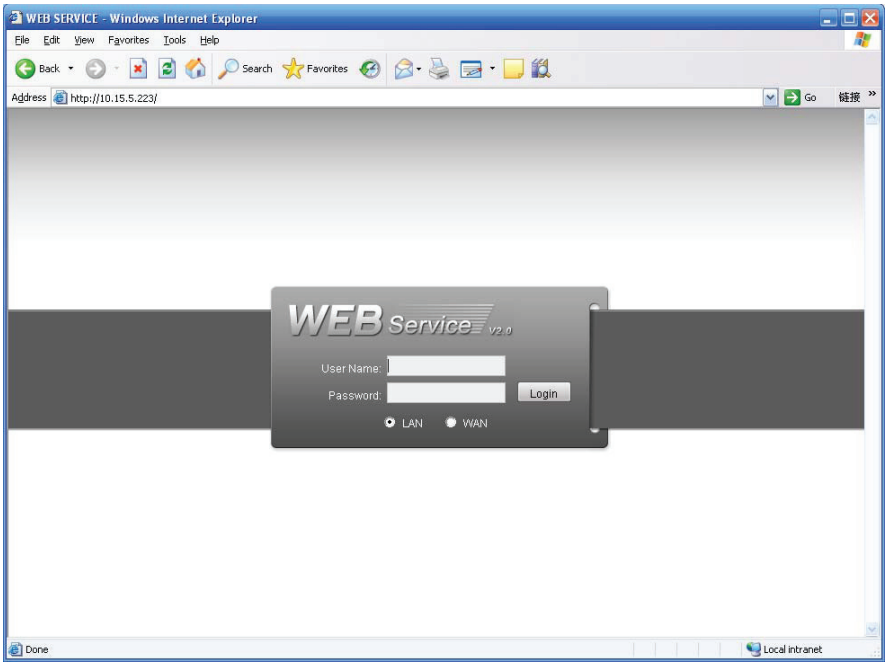


Figure 7-61

7.10 Un-install Web Control

You can use web un-install tool “uninstall web.bat” to un-install web control.

Please note, before you un-installation, please close all web pages, otherwise the un-installation might result in error.

8 Professional Surveillance System

Besides Web, you can use our Professional Surveillance Software (PSS) to login the device. For detailed information, please refer to *PSS user's manual.*

9 FAQ

1. DVR can not boot up properly.

There are following possibilities:

- Input power is not correct.
- Power connection is not correct.
- Power switch button is damaged.
- Program upgrade is wrong.
- HDD malfunction or something wrong with HDD ribbon.
- Seagate DB35.1，DB35.2，SV35 or Maxtor 17-g has compatibility problem. Please upgrade to the latest version to solve this problem.
- Front panel error.
- Main board is damaged.

2. DVR often automatically shuts down or stops running.

There are following possibilities:

- Input voltage is not stable or it is too low.
- HDD malfunction or something wrong wit the ribbon.
- Button power is not enough.
- Front video signal is not stable.
- Working environment is too harsh, too much dust.
- Hardware malfunction.

3. System can not detect hard disk.

There are following possibilities:

- HDD is broken.
- HDD ribbon is damaged.
- HDD cable connection is loose.
- Main board SATA port is broken.

4. There is no video output whether it is one-channel, multiple-channel or all-channel output.

There are following possibilities:

- Program is not compatible. Please upgrade to the latest version.
- Brightness is 0. Please restore factory default setup.
- There is no video input signal or it is too weak.
- Check privacy mask setup or your screen saver.
- DVR hardware malfunctions.

5. Real-time video color is distorted.

There are following possibilities:

- When using BNC output, NTSC and PAL setup is not correct. The real-time video becomes black and white.
- DVR and monitor resistance is not compatible.
- Video transmission is too long or degrading is too huge.

- DVR color or brightness setup is not correct.

6. Can not search local records.

There are following possibilities:

- HDD ribbon is damaged.
- HDD is broken.
- Upgraded program is not compatible.
- The recorded file has been overwritten.
- Record function has been disabled.

7. Video is distorted when searching local records.

There are following possibilities:

- Video quality setup is too low.
- Program read error, bit data is too small. There is mosaic in the full screen. Please restart the DVR to solve this problem.
- HDD data ribbon error.
- HDD malfunction.
- DVR hardware malfunctions.

8. There is no audio when monitor.

There are following possibilities:

- It is not a power picker.
- It is not a power acoustics.
- Audio cable is damaged.
- DVR hardware malfunctions.

9. There is audio when monitor but there is no audio when system playback.

There are following possibilities:

- Setup is not correct. Please enable audio function
- Corresponding channel has no video input. Playback is not continuous when the screen is blue.

10. Time display is not correct.

There are following possibilities:

- Setup is not correct
- Battery contact is not correct or voltage is too low.
- Crystal is broken.

11. DVR can not control PTZ.

There are following possibilities:

- Front panel PTZ error
- PTZ decoder setup, connection or installation is not correct.
- Cable connection is not correct.
- PTZ setup is not correct.
- PTZ decoder and DVR protocol is not compatible.

- PTZ decoder and DVR address is not compatible.
- When there are several decoders, please add 120 Ohm between the PTZ decoder A/B cables furthest end to delete the reverberation or impedance matching. Otherwise the PTZ control is not stable.
- The distance is too far.

12. Motion detection function does not work.

There are following possibilities:

- Period setup is not correct.
- Motion detection zone setup is not correct.
- Sensitivity is too low.
- For some versions, there is hardware limit.

13. Can not log in client-end or web.

There are following possibilities:

- For Windows 98 or Windows ME user, please update your system to Windows 2000 sp4. Or you can install client-end software of lower version. Please note right now, our DVR is not compatible with Windows VISTA control.
- ActiveX control has been disabled.
- No dx8.1 or higher. Please upgrade display card driver.
- Network connection error.
- Network setup error.
- Password or user name is invalid.
- Client-end is not compatible with DVR program.

14. There is only mosaic no video when preview or playback video file remotely.

There are following possibilities:

- Network fluency is not good.
- Client-end resources are limit.
- There is multiple-cast group setup in DVR. This mode can result in mosaic. Usually we do not recommend this mode.
- There is privacy mask or channel protection setup.
- Current user has no right to monitor.
- DVR local video output quality is not good.

15. Network connection is not stable.

There are following possibilities:

- Network is not stable.
- IP address conflict.
- MAC address conflict.
- PC or DVR network card is not good.

16. Burn error /USB back error.

There are following possibilities:

- Burner and DVR are in the same data cable.

- System uses too much CPU resources. Please stop record first and then begin backup.
- Data amount exceeds backup device capacity. It may result in burner error.
- Backup device is not compatible.
- Backup device is damaged.

17. Keyboard can not control DVR.

There are following possibilities:

- DVR serial port setup is not correct
- Address is not correct
- When there are several switchers, power supply is not enough.
- Transmission distance is too far.

18. Alarm signal can not been disarmed.

There are following possibilities:

- Alarm setup is not correct.
- Alarm output has been open manually.
- Input device error or connection is not correct.
- Some program versions may have this problem. Please upgrade your system.

19. Alarm function is null.

There are following possibilities:

- Alarm setup is not correct.
- Alarm cable connection is not correct.
- Alarm input signal is not correct.
- There are two loops connect to one alarm device.

20. Remote control does not work.

There are following possibilities:

- Remote control address is not correct.
- Distance is too far or control angle is too small.
- Remote control battery power is low.
- Remote control is damaged or DVR front panel is damaged.

21. Record storage period is not enough.

There are following possibilities:

- Camera quality is too low. Lens is dirty. Camera is installed against the light. Camera aperture setup is not correct.
- HDD capacity is not enough.
- HDD is damaged.

22. Can not playback the downloaded file.

There are following possibilities:

- There is no media player.
- No DXB8.1 or higher graphic acceleration software.

- There is no DivX503Bundle.exe control when you play the file transformed to AVI via media player.
- No DivX503Bundle.exe or ffdshow-2004 1012 .exe in Windows XP OS.

23. Forgot local menu operation password or network password

Please contact your local service engineer or our sales person for help. We can guide you to solve this problem.

Daily Maintenance

- Please use the brush to clean the board, socket connector and the chassis regularly.
- The device shall be soundly earthed in case there is audio/video disturbance. Keep the device away from the static voltage or induced voltage.
- Please unplug the power cable before you remove the audio/video signal cable, RS232 or RS485 cable.
- Do not connect the TV to the local video output port (VOUT).It may result in video output circuit.
- Always shut down the device properly. Please use the shutdown function in the menu, or you can press the power button in the front pane for at least three seconds to shut down the device. Otherwise it may result in HDD malfunction.
- Please make sure the device is away from the direct sunlight or other heating sources. Please keep the sound ventilation.
- Please check and maintain the device regularly.

Appendix A HDD Capacity Calculation

Calculate total capacity needed by each DVR according to video recording (video recording type and video file storage time).

Step 1: According to Formula (1) to calculate storage capacity q_i that is the capacity of each channel needed for each hour, unit Mbyte.

$$q_i = d_i \div 8 \times 3600 \div 1024 \quad (1)$$

In the formula: d_i means the bit rate, unit Kbit/s

Step 2: After video time requirement is confirmed, according to Formula (2) to calculate the storage capacity m_i, which is storage of each channel needed unit Mbyte.

$$m_i = q_i \times h_i \times D_i \quad (2)$$

In the formula:

h_i means the recording time for each day (hour)

D_i means number of days for which the video shall be kept

Step 3: According to Formula (3) to calculate total capacity (accumulation) q_T that is needed for all channels in the DVR during **scheduled video recording**.

$$q_T = \sum_{i=1}^{c} m_i \quad (3)$$

In the formula: c means total number of channels in one DVR

Step 4: According to Formula (4) to calculate total capacity (accumulation) q_T that is needed for all channels in DVR during **alarm video recording (including motion detection)**.

$$q_T = \sum_{i=1}^{c} m_i \times a\% \quad (4)$$

In the formula：*a%* means alarm occurrence rate

Appendix B Compatible Backup Device List

Compatible USB drive list

NOTE: Please upgrade the DVR firmware to latest version to ensure the accuracy of the table below. If you use the USB drive, please confirm the format FAT or FAT32.

Manufacturer	Model	Capacity
Sandisk	Cruzer Micro	512M
Sandisk	Cruzer Micro	1G
Sandisk	Cruzer Micro	2G
Sandisk	Cruzer Freedom	256M
Sandisk	Cruzer Freedom	512M
Sandisk	Cruzer Freedom	1G
Sandisk	Cruzer Freedom	2G
Kingston	DataTraveler II	1G
Kingston	DataTraveler II	2G
Kingston	DataTraveler	1G
Kingston	DataTraveler	2G
Maxell	USB Flash Stick	128M
Maxell	USB Flash Stick	256M
Maxell	USB Flash Stick	512M
Maxell	USB Flash Stick	1G
Maxell	USB Flash Stick	2G
Kingax	Super Stick	128M
Kingax	Super Stick	256M
Kingax	Super Stick	512M
Kingax	Super Stick	1G
Kingax	Super Stick	2G
Netac	U210	128M
Netac	U210	256M
Netac	U210	512M
Netac	U210	1G
Netac	U210	2G
Netac	U208	4G
Teclast	Ti Cool	128M
Teclast	Ti Cool	256M
Teclast	Ti Cool	512M
Teclast	Ti Cool	1G
SanDisk	cruzer mirco	2G
SanDisk	cruzer mirco	8G
SanDisk	Ti Cool	2G
SanDisk	Hongjiao	4G
Lexar	Lexar	256MB
Kingston	Data Traveler	1G
Kingston	Data Traveler	16GB
Kingston	Data Traveler	32GB
Aigo	L8315	16GB
Sandisk	250	16GB
Kingston	Data Traveler Locker+	32GB
Netac	U228	8GB

Compatible SD Card List

Please refer to the following sheet for compatible SD card brand.

Brand	Standard	Capacity	Card type
Transcend	SDHC6	16GB	SD
Kingston	SDHC4	4GB	SD
Kingston	SD	2GB	SD
Kingston	SD	1GB	SD
Sandisk	SDHC2	8GB	Micro-SD
Sandisk	SD	1GB	Micro-SD

Compatible Portable HDD List

Please refer to the following sheet for compatible portable HDD brand.

Brand	Model	Capacity
YDStar	YDstar HDD box	40G
Netac	Netac	80G
Iomega	Iomega RPHD-CG" RNAJ50U287	250GB
WD Elements	WCAVY1205901	1.5TB
Newsmy	Liangjian	320GB
WD Elements	WDBAAR5000ABK-00	500GB
WD Elements	WDBAAU0015HBK-00	1.5TB
Seagate	FreeAgent Go(ST905003F)	500GB
Aigo	H8169	500GB

Compatible USB DVD Burner List

NOTE: Please upgrade the DVR firmware to latest version to ensure the accuracy of the table below. And you can use the USB cable with the model recommended to set USB burner.

Manufacturer	Model
Sony	DRX-S70U
Benq	TW200D

Compatible SATA DVD Burner List

NOTE: Please upgrade the DVR firmware to latest version to ensure the accuracy of the table below.

Manufacturer	Model
Pioneer	DVR-215CHG
Panasonic	SW-9588-C
Sumsung	TS-H653
Sony	DRU-V200S
Sony	DRU-845S
Samsung	TS-H653
Pioneer	DVR-217CHG
LG	GH22NS30

Compatible SATA HDD List

NOTE: Please upgrade the DVR firmware to latest version to ensure the accuracy of the table below. And SATA HDD should be used for the DVR with SATA port.

Manufacturer	Series	Model	Capacity	Port Mode
Seagate	Seagate SV35.1	ST3250824SV	250G	SATA
Seagate	Seagate SV35.1	ST3500641SV	500G	SATA

Manufacturer	Series	Model	Capacity	Port Mode
Seagate	Seagate SV35.2	ST3250820SV	250G	SATA
Seagate	Seagate SV35.2	ST3320620SV	320G	SATA
Seagate	Seagate SV35.2	ST3500630SV	500G	SATA
Seagate	Seagate SV35.2	ST3750640SV	750G	SATA
Seagate	Seagate SV35.3	ST3250310SV	250G	SATA
Seagate	Seagate SV35.3	ST3500320SV	500G	SATA
Seagate	Seagate SV35.3	ST3750330SV	750G	SATA
Seagate	Seagate SV35.3	ST31000340SV	1T	SATA
Seagate	Seagate SV35.4	ST3320410SV	320G	SATA
Seagate	Seagate SV35.4	ST3250311SV	250G	SATA
Seagate	Seagate SV35.5	ST3500410SV	500G	SATA
Seagate	Seagate SV35.5	ST3500411SV	500G	SATA
Seagate	Seagate SV35.5	ST31000525SV	1T	SATA
Seagate	Seagate SV35.5	ST31000526SV	1T	SATA
Seagate	Seagate SV35.5	ST1000VX000	1T	SATA
Seagate	Seagate SV35.5	ST2000VX003	2T	SATA
Seagate	Seagate SV35.5	ST2000VX002	2T	SATA
Seagate	Seagate SV35.5	ST2000VX000	2T	SATA
Seagate	Seagate SV35.5	ST3000VX000	3T	SATA
Seagate	Seagate Pipeline HD	ST3320410CS	320G	SATA
Seagate	Seagate Pipeline HD	ST3320310CS	320G	SATA
Seagate	Seagate Pipeline HD	ST3500422CS	500G	SATA
Seagate	Seagate Pipeline HD	ST3500321CS	500G	SATA
Seagate	Seagate Pipeline HD2	ST3250412CS	250G	SATA
Seagate	Seagate Pipeline HD2	ST3320311CS	250G	SATA
Seagate	Seagate Pipeline HD2	ST3500414CS	500G	SATA
Seagate	Seagate Pipeline HD2	ST3500312CS	500G	SATA
Seagate	Seagate Pipeline HD2	ST31000424CS	1T	SATA
Seagate	Seagate Pipeline HD2	ST31000322CS	1T	SATA
Seagate	Seagate Pipeline HD2	ST1000VM002	1T	SATA
Seagate	Seagate Pipeline HD2	ST1500VM002	1T	SATA
Seagate	Seagate Pipeline HD2	ST2000VM002	2T	SATA
Seagate	Seagate Pipeline HD2	ST2000VM003	2T	SATA
Seagate	Seagate Constellation ES	ST3500514NS	500G	SATA
Seagate	Seagate Constellation ES	ST31000524NS	1T	SATA
Seagate	Seagate Constellation ES	ST32000644NS	2T	SATA
Seagate	Seagate Constellation ES	ST2000NM0011	2T	SATA
Seagate	Seagate Constellation ES	ST1000NM0011	1T	SATA
Seagate	Seagate Constellation ES	ST500NM0011	500G	SATA
Seagate	Seagate Constellation ES	ST2000NM0031	2T	SATA

Manufacturer	Series	Model	Capacity	Port Mode
Seagate	Seagate Constellation ES	ST1000NM0031	1T	SATA
Seagate	Seagate Constellation ES	ST500NM0031	500G	SATA
Seagate	Seagate Constellation ES	ST2000NM0051	2T	SATA
Seagate	Seagate Constellation ES	ST1000NM0051	1T	SATA
Seagate	Seagate Constellation ES	ST500NM0051	500G	SATA
Seagate	Seagate Constellation ES.2	ST33000650NS	3T	SATA
Seagate	Seagate Constellation ES.2	ST32000645NS	2T	SATA
Seagate	Seagate Constellation ES.2	ST33000651NS	3T	SATA
Seagate	Seagate Constellation ES.2	ST32000646NS	2T	SATA
Seagate	Seagate Constellation ES.2	ST33000652NS	3T	SATA
Seagate	Seagate Constellation ES.2	ST32000647NS	2T	SATA
Westem Digital	Cariar SE	WD3200JD	320G	SATA
Westem Digital	Cariar SE	WD3000JD	300G	SATA
Westem Digital	Cariar SE	WD2500JS	250G	SATA
Westem Digital	Cariar SE16	WD7500KS	750G	SATA
Westem Digital	Cariar SE16	WD5000KS	500G	SATA
Westem Digital	Cariar SE16	WD4000KD	400G	SATA
Westem Digital	Cariar SE16	WD3200KS	320G	SATA
Westem Digital	Cariar SE16	WD2500KS	250G	SATA
Westem Digital	WD Caviar SE16	WD2500YS-01SHB0	250G	SATA
Westem Digital	WD Caviar RE16	WD3200YS-01PGB0	320G	SATA
Westem Digital	WD Caviar RE2	WD5000YS-01MPB0	500G	SATA
Westem Digital	WD AV—AVJS	WD2500AVJS-63WDA0	500G	SATA
Westem Digital	WD AV—AVJS	WD3200AVJS-63WDA0	320G	SATA
Westem Digital	WD AV—AVJS	WD5000AVJS-63YJA0	500G	SATA
Westem Digital	WDAV-GP—AVCS	WD5000AVCS-63H1B1	500G	SATA
Westem Digital	WDAV-GP—AVCS	WD7500AVCS-63ZLB0	750G	SATA
Westem Digital	WDAV-GP—AVCS	WD3200AVCS	320G	SATA

Manufacturer	Series	Model	Capacity	Port Mode
Westem Digital	WDAV-GP—AVCS	WD2500AVCS	250G	SATA
Westem Digital	WDAV-GP—EVCS	WD10EVCS-63ZLB0	1T	SATA
Westem Digital	WDAV-GP—EVCS	WD20EVCS-63ZLB0	2T	SATA
Westem Digital	WDAV-GP—AVVS	WD3200AVVS-63L2B0	320G	SATA
Westem Digital	WDAV-GP—AVVS	WD5000AVVS-63ZWB0	500G	SATA
Westem Digital	WDAV-GP—AVVS	WD7500AVVS-63E1B1	750G	SATA
Westem Digital	WDAV-GP—AVVS	WD7500AVVS-63E1B1	750G	SATA
Westem Digital	WDAV-GP—EVVS	WD10EVVS-63E1B1	1T	SATA
Westem Digital	WDAV-GP—EVDS	WD10EVDS-63N5B1	1T	SATA
Westem Digital	WDAV-GP—EVDS	WD15EVDS-63V9B0	1.5T	SATA
Westem Digital	WDAV-GP—EVDS	WD20EVDS-63T3B0	2T	SATA
Westem Digital	WDAV-GP—AVDS	WD5000AVDS-63U7B0	500G	SATA
Westem Digital	WD AV-GP	WD30EURS	3T	SATA
Westem Digital	WD AV-GP	WD25EURS	2.5T	SATA
Westem Digital	WD AV-GP	WD20EURS	2T	SATA
Westem Digital	WD AV-GP	WD15EURS	1.5T	SATA
Westem Digital	WD AV-GP	WD10EURS	1T	SATA
Westem Digital	WD AV-GP	WD10EURX	1T	SATA
Westem Digital	WD AV-GP	WD7500AURS	750G	SATA
Westem Digital	WD AV-GP	WD7500AVDS	500G	SATA
Westem Digital	WD AV-GP	WD500AVDS	500G	SATA
Westem Digital	WD AV-GP	WD10EUCX	1T	SATA
Samsung	Samsung—HA	HA500LJ/CE	500G	SATA
Samsung	Samsung—HA	HA751LJ	750G	SATA
Samsung	Samsung—HA	HA101UJ/CE	1T	SATA
Samsung	Samsung—HD	HD502HI/CEC	500G	SATA
Samsung	Samsung—HD	HD103SI/CEC	1T	SATA
Samsung	Samsung—HD	HD154UI/CE	1.5T	SATA
Hitachi	HitachiCinemaStar™ 5K500	HCP725050GLA380	500G	SATA
Hitachi	HitachiCinemaStar™ 7K1000.B	HCT721050SLA360	500G	SATA
Hitachi	HitachiCinemaStar™ 7K1000.B	HCT721075SLA360	750G	SATA

Manufacturer	Series	Model	Capacity	Port Mode
Hitachi	HitachiCinemaStar™ 7K1000.B	HCT721010SLA360	1T	SATA
Maxtor	DiamondMax 20	STM3320820AS	320G	SATA
Maxtor	DiamondMax 20	STM3250820AS	250G	SATA

APPENDIX C Compatible CD/DVD Device List

NOTE: Please upgrade the DVR firmware to latest version to ensure the accuracy of the table below. And you can use the USB cable with the model recommended to set USB burner.

Manufacturer	Model	Port Type	Type
Sony	DRX-S50U	USB	DVD-RW
Sony	DRX-S70U	USB	DVD-RW
Sony	AW-G170S	SATA	DVD-RW
Samsung	TS-H653A	SATA	DVD-RW
Panasonic	SW-9588-C	SATA	DVD-RW
Sony	DRX-S50U	USB	DVD-RW
BenQ	5232WI	USB	DVD-RW

Appendix D Compatible Displayer List

Please refer to the following sheet for the compatible device information.

Brand	Model	Dimension (Unit: inch)
BENQ（LCD）	ET-0007-TA	19-inch(wide screen)
DELL（LCD）	E178FPc	17-inch
BENQ（LCD）	Q7T4	17-inch
BENQ（LCD）	Q7T3	17-inch
HFNOVO（LCD）	LXB-L17C	17-inch
SANGSUNG（LCD）	225BW	22-inch(wide screen)
HFNOVO(CRT)	LXB-FD17069HB	17-inch
HFNOVO(CRT)	LXB-HF769A	17-inch
HFNOVO(CRT)	LX-GJ556D	17-inch
Samsung（LCD）	2494HS	24-inch
Samsung（LCD）	P2350	23-inch
Samsung（LCD）	P2250	22-inch
Samsung（LCD）	P2370G	23-inch
Samsung（LCD）	2043	20-inch
Samsung（LCD）	2243EW	22-inch
Samsung（LCD）	SMT-1922P	19-inch
Samsung（LCD）	T190	19-inch
Samsung（LCD）	T240	24-inch
LG（LCD）	W1942SP	19-inch
LG（LCD）	W2243S	22-inch
LG（LCD）	W2343T	23-inch
BENQ（LCD）	G900HD	18.5-inch
BENQ（LCD）	G2220HD	22-inch
PHILIPS（LCD）	230E	23-inch
PHILIPS（LCD）	220CW9	23-inch
PHILIPS（LCD）	220BW9	24-inch
PHILIPS（LCD）	220EW9	25-inch

Appendix E Compatible Switcher List

Please refer to the following sheet form compatible switcher list.

Brand	Model	Network Working Mode
D-LinK	DES-1016D	10/100M self-adaptive
D-LinK	DES-1008D	10/100M self-adaptive
Ruijie	RG-S1926S	There are five network modes： 1. AUTO 2. HALF-10M 3. FULL-10M 4. HALF-100M 5. FULL-100M
H3C	H3C-S1024	10/100M self-adaptive
TP-LINK	TL-SF1016	10/100M self-adaptive
TP-LINK	TL-SF1008+	10/100M self-adaptive

Appendix F Compatible Wireless Mouse List

Please refer to the following sheet for compatible SD card brand.

Brand	Model
SUN	V80
Rapoo	3500
Logitech	M215
Shuangfeiyan	Tianyao G7-630

Appendix G Earthing

1. What is the surge?

Surge is a short current or voltage change during a very short time. In the circuit, it lasts for microsecond. In a 220V circuit, the 5KV or 10KV voltage change during a very short time (about microseconds) can be called a surge. The surge comes from two ways: external surge and internal surge.

- The external surge: The external surge mainly comes from the thunder lightning. Or it comes from the voltage change during the on/off operation in the electric power cable.
- The internal surge: The research finds 88% of the surge from the low voltage comes from the internal of the building such as the air conditioning, elevator, electric welding, air compressor, water pump, power button, duplicating machine and other device of inductive load.

The lightning surge is far above the load level the PC or the micro devices can support. In most cases, the surge can result in electric device chip damage, PC error code, accelerating the part aging, data loss and etc. Even when a small 20 horsepower inductive engine boots up or stops, the surge can reach 3000V to 50000V, which can adversely affect the electronic devices that use the same distribution box.

To protect the device, you need to evaluate its environment, the lighting affection degree objectively. Because surge has close relationship with the voltage amplitude, frequency, network structure, device voltage-resistance, protection level, ground and etc. The thunder proof work shall be a systematic project, emphasizing the all-round protection (including building, transmission cable, device, ground and etc.). There shall be comprehensive management and the measures shall be scientific, reliable, practical and economic. Considering the high voltage during the inductive thundering, the International Electrotechnical Committee (IEC) standard on the energy absorbing step by step theory and magnitude classification in the protection zone, you need to prepare multiple precaution levels.

You can use the lightning rod, lightning strap or the lightning net to reduce the damage to the building, personal injury or the property,

- The lightning protection device can be divided into three types:
  Power lightning arrester: There are 220V single-phrase lightning arrester and 380V three-phrase lightening arrester (mainly in parallel connection, sometimes use series connection) You can parallel connect the power lightning arrester in the electric cable to reduce the short-time voltage change and release the surge current. From the BUS to the device, there are usually three levels so that system can reduce the voltage and release the current step by step to remove the thunderstorm energy and guarantee the device safety. You can select the replaceable module type, the terminal connection type and portable socket according to your requirement.
- Signal lightning arrester: This device is mainly used in the PC network, communication system. The connection type is serial connection. Once you connected the signal lightning arrestor with the signal port, it can cut the channel of the thunderstorm to the device, and on the other hand, it can discharge the current to the ground to guarantee the device proper

work. The signal lightning arrester has many specifications, and widely used in many devices such as telephone, network, analog communication, digital communication, cable TV and satellite antenna. For all the input port, especially those from the outdoor, you need to install the signal lightning arrester.

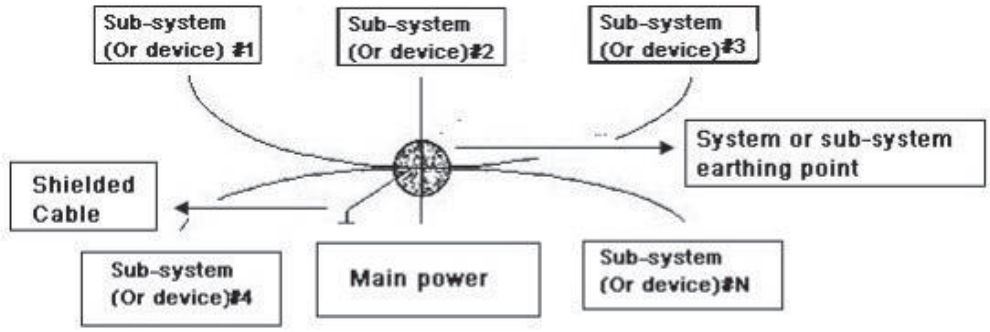
- Antenna feed cable lightning arrester: It is suitable for antenna system of the transmitter or the device system to receive the wireless signal. It uses the serial connection too.

Please note, when you select the lighting arrester, please pay attention to the port type and the earthing reliability. In some important environment, you need to use special shielded cable. Do not parallel connect the thunder proof ground cable with the ground cable of the lightning rod. Please make sure they are far enough and grounded respectively.

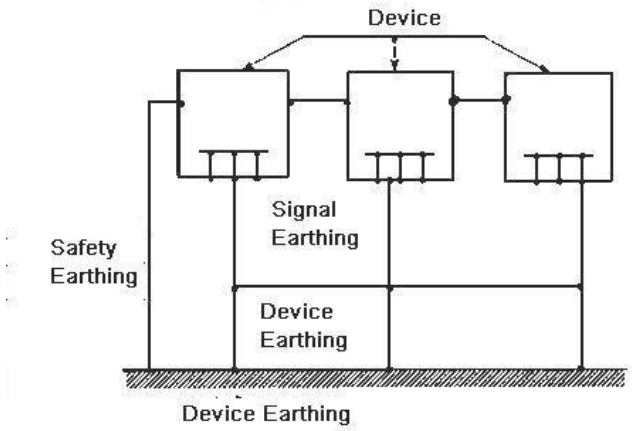
2. The earthing modes

We all know the earthing is the most complicated technology in the electromagnetism compatibility design since there is no systematic theory or module. The earthing has many modes, but the selection depends on the system structure and performance. The following are some successfully experience from our past work.

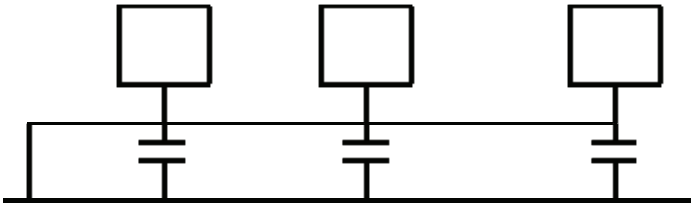
One-point ground: In the following figure you can see there is a one-point ground. This connection provides common port to allow signal to be transmitted in many circuits. If there is no common port, the error signal transmission occurred. In the one-point ground mode, each circuit is just grounded only and they are connected at the same port. Since there is only one common port, there is no circuit and so, there is no interference.



Multiple-point ground: In the following figure, you can see the internal circuit uses the chassis as the common point. While at the same time, all devices chassis use the earthing as the common port. In this connection, the ground structure can provide the lower ground resistance because when there are multiple-point grounds; each ground cable is as short as possible. And the parallel cable connection can reduce the total conductance of the ground conductor. In the high-frequency circuit, you need to use the multiple-point ground mode and each cable needs to connect to the ground. The length shall be less than the 1/20 of the signal wavelength.



Mixed ground: The mix ground consists of the feature of the one-point ground and multiple-point ground. For example, the power in the system needs to use the one-point ground mode while the radio frequency signal requires the multiple-point ground. So, you can use the following figure to earth. For the direct current (DC), the capacitance is open circuit and the circuit is one-point ground. For the radio frequency signal, the capacitance is conducive and the circuit adopts multiple-point ground.



When connecting devices of huge size (the device physical dimension and connection cable is big comparing with the wave path of existed interference), then there are possibility of interference when the current goes through the chassis and cable. In this situation, the interference circuit path usually lies in the system ground circuit.

When considering the earthing, you need to think about two aspects: The first is the system compatibility, and the other is the external interference coupling into the earth circuit, which results in system error. For the external interference is not regular, it is not easy to resolve.

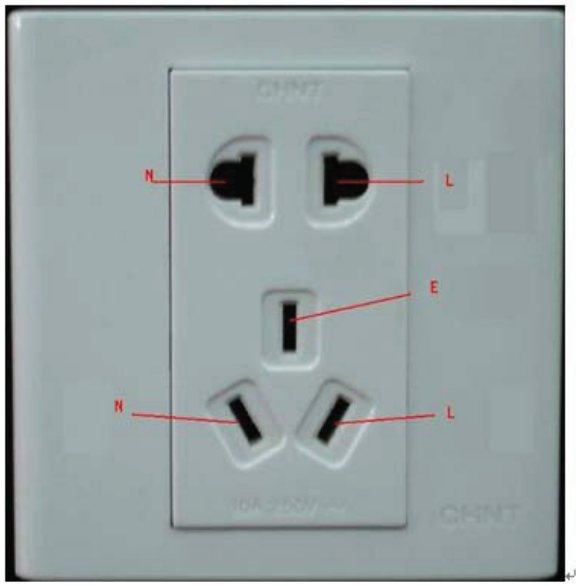
3. Thunder proof ground method in the monitor system

- The monitor system shall have sound thunder proof earthing to guarantee personnel safety and device safety.
- The monitor system working ground resistance shall be less than 1Ω.
- The thunder proof ground shall adopt the special ground cable from the monitor control room to the ground object. The ground cable adopts copper insulation cable or wire and its ground section shall be more than 20mm2.
- The ground cable of the monitor system can not short circuit or mixed connected with the strong alternative current cable.
- For all the ground cables from the control room to the monitor system or ground cable of other monitor devices, please use the copper resistance soft cable and its section shall be more than 4mm2.

- The monitor system usually can adopt the one-point ground.
- Please connect the ground end of 3-pin socket in the monitor system to the ground port of the system (protection ground cable)

4. The shortcut way to check the electric system using the digital multimeter

For 220V AC socket, from the top to the bottom, E (ground cable), N (neutral cable), L(live cable). Please refer to the following figure.



There is a shortcut way to check these thee cables connection are standard or not (not the accurate check).

Importance

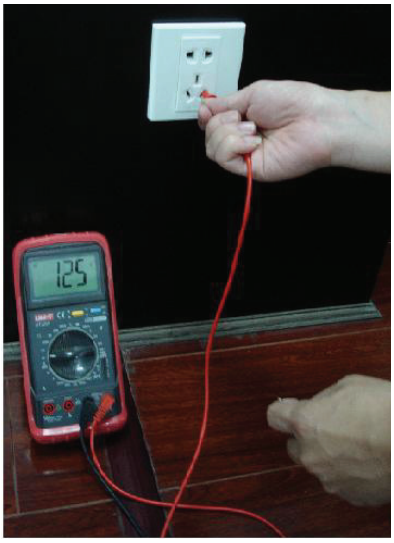
In the following operations, the multimeter range shall be at 750V!

For E (earth cable)

Turn the digital multimeter to 750V AC, use your one hand to hold the metal end, and then the other hand insert the pen to the E port of the socket. See the following figure. If the multimeter shows 0, then you can see current earth cable connection is standard. If the value is more than 10, then you can see there is inductive current and the earth cable connection is not proper.

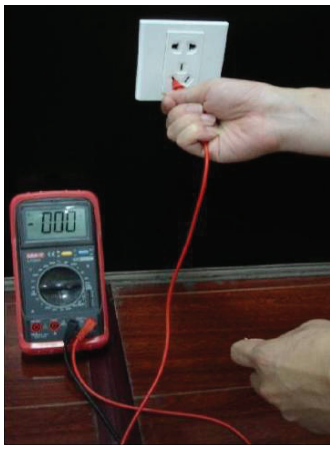
For L (live cable)

Turn the digital multimeter to 750V AC, use your one hand to hold the metal end, and then the other hand insert the pen to the L port of the socket. See the following figure. If the multimeter shows 120, then you can see current live cable connection is standard. If the value is less than 60, then you can see current live cable connection is not proper or it is not the live cable at all.



For N (Neutral cable)

Turn the digital multimeter to 750V AC, use your one hand to hold the metal end, and then the other hand insert the pen to the N port of the socket. See the following figure. If the multimeter shows 0, then you can see current N cable connection is standard. If the value is more than 10, then you can see there is inductive current and the neutral cable connection is not proper. If the value is 120, then you can know misconnected the neutral cable to the live cable.



Appendix H Toxic or Hazardous Materials or Elements

Component Name	Toxic or Hazardous Materials or Elements					
	Pb	Hg	Cd	Cr VI	PBB	PBDE
Sheet Metal(Case)	○	○	○	○	○	○
Plastic Parts （Panel）	○	○	○	○	○	○
Circuit Board	○	○	○	○	○	○
Fastener	○	○	○	○	○	○
Wire and Cable/AC Adapter	○	○	○	○	○	○
Packing Material	○	○	○	○	○	○
Accessories	○	○	○	○	○	○

Note

O: Indicates that the concentration of the hazardous substance in all homogeneous materials in the parts is below the relevant threshold of the SJ/T11363-2006 standard.

X: Indicates that the concentration of the hazardous substance of at least one of all homogeneous materials in the parts is above the relevant threshold of the SJ/T11363-2006 standard. During the environmental-friendly use period (EFUP) period, the toxic or hazardous substance or elements contained in products will not leak or mutate so that the use of these (substances or elements) will not result in any severe environmental pollution, any bodily injury or damage to any assets. The consumer is not authorized to process such kind of substances or elements, please return to the corresponding local authorities to process according to your local government statutes

Note:

- **This manual is for reference only. Slight difference may be found in the user interface.**
- **All the designs and software here are subject to change without prior written notice.**
- **All trademarks and registered trademarks mentioned are the properties of their respective owners.**
- **If there is any uncertainty or controversy, please refer to the final explanation of us.**
- **Please visit our website or contact your local retailer for more information.**

Software
NOT FOR SALE

Eagle / Hawk / CBT
KIT INSTALLATION GUIDE

Thanks for choosing ClearView - the clear choice in video surveillance!

You should have these components in your DVR system package:

1 – ClearView DVR with hard drive pre-installed, and a DVR power supply.

1 or 2 – Camera power supply w/AC cord & 4 port splitter (2 of these with an 8 camera system).

4 or 8 – Clearview weatherproof cameras (8 cameras included with an 8 camera system).

Accessory Box – Camera mounting screws, mount templates, DVR remote control, USB mouse.

Report any missing components to your dealer immediately!

Register Your New DVR Online

Why register? Registering your product confers the following benefits:

- ***FREE DDNS so your DVR will stay connected***
- ***Ensures product warranty – REGISTRATION IS REQUIRED for product repairs***
- ***New Software updates & and feature notification***
- ***Knowledge base and video tutorials***

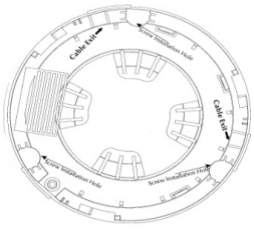
Go to http://register.clearviewcctv.com and enter your information under the **PRODUCT REGISTRATION** column. Filling in the form will create a MyClearView login, and you will be asked to register your DVR.

CAMERA INSTALLATION

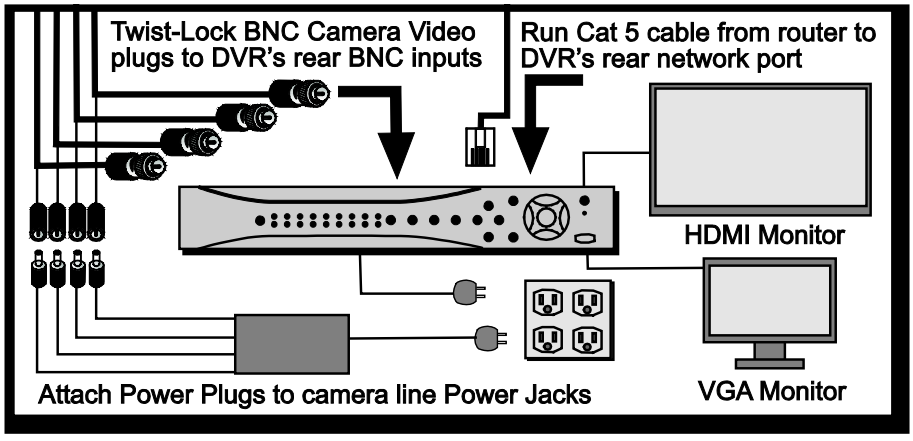
You will need the following tools for installation: An OSHA approved ladder, Phillips screwdriver, power drill & 3/4" and 3/16" bits, rubber self-seal tape or heat shrink tubing, and some caulk or sealant for outdoor cables. A section of stiff wire and some masking tape can help run the camera cables.

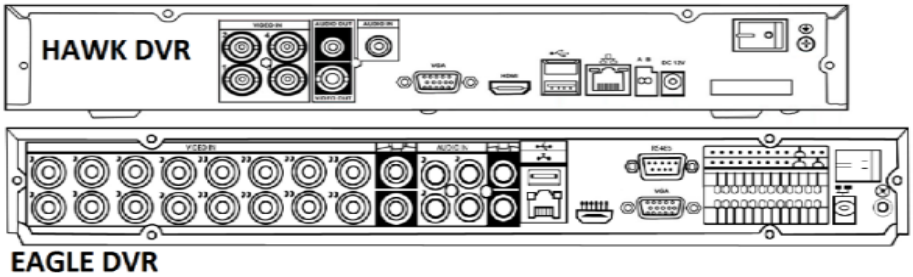
TIP: When you run your camera wires, MAKE SURE that the POWER JACK ***end of the video cable is located at the DVR end to connect to one of the camera power supply plugs*** ***there. It's a good idea to set up the system on a table or workbench before installation, free just the ends of each cable, connect and test & familiarize yourself with connections.***

- Check local laws regarding installation & aiming of outside cameras, stay clear of AC electric wires & fixtures, and be considerate of your neighbor's privacy. Determine your camera locations, and run the cables to each camera. Do not point cameras directly into light sources, or directly into the rising or setting sun which may cause damage to the camera's sensors that will not be covered under warranty. **IMPORTANT**: Make sure that the cable at the **camera** ends with the **power plug** so that it will correctly attach to the camera's power lead. The **BNC plug** will be the same on both cable ends.
- Use the included base mounting templates to mark the mounting screw holes. Pre-drill the screw anchor holes with the 3/16" bit, and drill the cable access holes with the 3/4" bit. Loosely attach each camera in position with one or 2 screws, attach each camera's BNC video and power leads to the cable, and fish the camera wire through to the DVR location. **DO NOT CUT CAMERA WIRES** - this will void warranty. If the connections are exposed to weather, seal with heat shrink tubing or self-adhesive sealing tape, then finish mounting the camera bases and caulk/seal any outside holes.



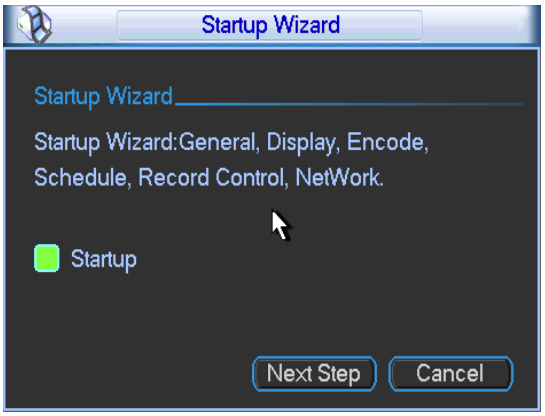
DVR INSTALLATION


Twist-Lock BNC Camera Video plugs to DVR's rear BNC inputs
Run Cat 5 cable from router to DVR's rear network port
HDMI Monitor
Attach Power Plugs to camera line Power Jacks
VGA Monitor



Place the DVR and monitor within reach of the provided 60 foot camera cables and a wall plug AC power source (a battery backup UPS is recommended). If you are attaching a monitor using the HDMI output, remember to locate the unit so that is within reach of the HDMI input on your TV or AV receiver. At the DVR, attach the DVR power supply, your VGA monitor & power supply, and camera power supply to AC power, and each camera cable's **power plug** to one of the 4 **power jacks** on the camera power supply. On the back of the DVR (or on the multi-input cable on the touch screen CBT DVR), push in and twist-lock the **BNC plug** connector for each camera to the chosen channel's BNC input, attach the USB mouse, power on & begin DVR setup.

DVR SET-UP



Once DVR powers up, the system will begin the **Setup Wizard**, and guide you through the unit's initial set up. Using the mouse, click on the pop-up on-screen panel to enter the **Login and Password (both are "admin" as the factory default.)** For your security, you should change the default log-in and password to your own at this time. *Make sure to write down this information in a secure, hidden place somewhere in case you forget it.* ***Note: For security reasons, entering the wrong log-in and/or password 3 times will result in system alarm and 6 login failures will result in account lock. If you are locked out, please call tech support.***

Once you have logged in, you will see your cameras in live view on screen automatically, automatically be recorded to the hard drive, and be ready to review from this screen.

To review recorded video, use the mouse to move your cursor over any live camera video, and the menu below will appear over the selected channel's video screen:

Playback Zoom Record to USB

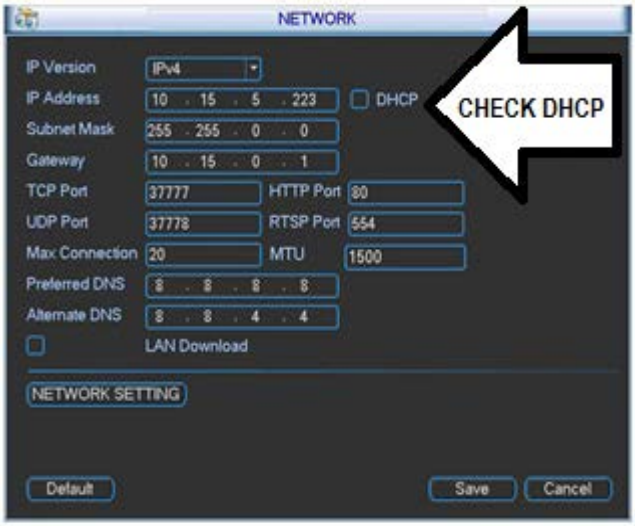
Playback allows you to replay the last 5-60 minutes of video from that channel. ***Zoom*** allows an electronic zoom on the channel's video, by dragging the cursor to select the area to be enlarged. ***Record to USB*** allows up to 60 minutes of the selected channel's recorded video to be copied to a USB device (thumb drive, etc.) The "**X**" at the left end of the bar closes this menu bar.

Congratulations – you have successfully installed your ClearView DVR!

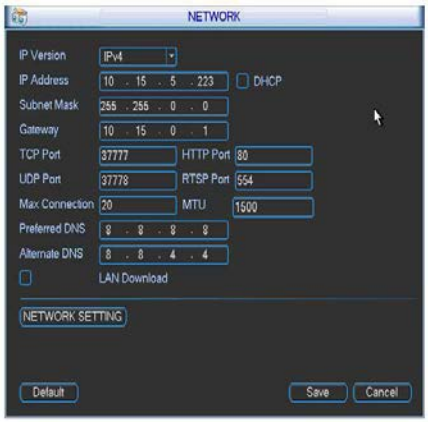
NETWORK & ONLINE SETUP

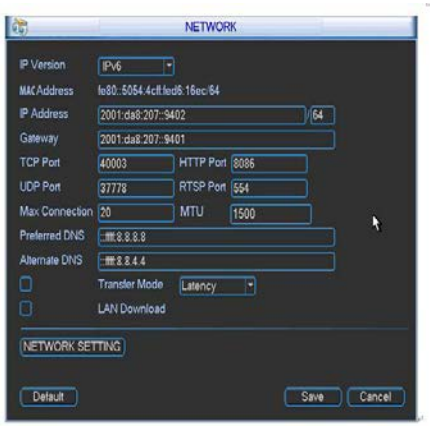
Now that your ClearView video system is up & running, you can connect it to your network to view and work with from a remote PC or Apple Mac computer on your network and online.

To start, plug in a Cat 5 network cable to the RJ-45 network port on the rear of the DVR, and then into an available port on your network's router. Then, using the DVR's mouse and the on-screen menus as you did above, log into the DVR, and from the **Main Menu** choose **SETTING**, then **NETWORK**. To enable your network's router to link to the DVR, **check the DHCP button** on the second line of the Network window, and your router will assign the required information to put your DVR on your network. This process may take a few minutes. Once this process is completed, open an internet browser window using *Internet Explorer*, and type in **http://** followed by the IP address assigned by your router. Your DVR should show up, and is now accessible on your local network. You may also wish to enable your DVR to be viewed on the internet when you are away from your local network – referred to as ***remote viewing.***



Remote viewing on another PC or Mac will use the same method you use on your local network computer, but the DVR's output must be available on the internet so that





Internet Explorer can find it from a remote location, a process known as *"port forwarding."* Your **I**nternet **S**ervice **P**rovider – or **ISP** (such as AT&T or Infinity/Comcast) will often set your DVR up for you once it is available on your local network. Call them first, and they can walk you through the process, or sometimes they can "take over" your router and do the set up for you. You will need your router's brand & model number.

***TIP*: *www.PortForward.com* has instructions for many models of routers.**

> ***Note*: You can also view your cameras on Apple Iphone / Ipad, and Android devices with an optional viewer app, available here:** http://www.clearviewcctv.com/DVRs/Ipad-Iphone-Interface/

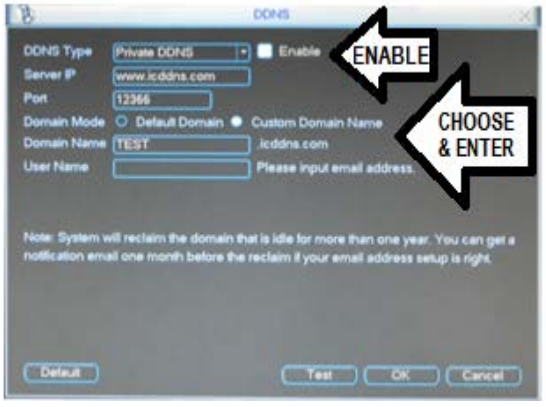
If your ISP cannot assist you, you can enter numbers manually in the **NETWORK** screen. Log in to the DVR with your User Name & Password, go to **SETTINGS** then to **NETWORK SETTINGS** and enter:

- TCP port: Default value is 37777. You can change if necessary.
- UDP port: Default value is 37778. You can change if necessary.
- HTTP port: Default value is 80.
- RTSP port: Default value is 554.

When these values are entered, hit **SAVE** at the bottom of the window. Write down your DVR's IP address (2nd line on the screen above), and then back out through the **SETTINGS** and **MAIN MENU**. Once you hit "**SAVE**", give the changes a few minutes to work through your ISP's system. Check if your DVR is online by entering it in *Internet Explorer* as **"http://***enter your IP address"*

REGISTER & STAY CONNECTED AUTOMATICALLY – *FOR FREE!*

*ClearView gives you a **FREE** **DDNS** service - when you register your new DVR online!* The **DDNS** (***D**ynamic **D**omain **N**ame **S**ystem*) automatically keeps your DVR online, and gives your DVR an easy to remember "host name" rather than a numeric IP address - *mydvr.no-ip.com* for example instead of *198.102.10.55*. DDNS will also **automatically update** your DVR if your IP address changes *(which can happen if you don't pay your ISP extra for a "static IP.")*



To use DDNS, first log into your DVR, navigate from the '**Main Menu**', to '**Settings,**' and then '**Network**'. Under the '**Advanced**' section, double click the DDNS section and highlight the '**enable**' button. Next, you will be given the choice – depending on model - of either ***No-IP, DYDNS, ICRDDNS*** or ***ClearviewDDNS*** - any of these DDNS hosts are **FREE** – choose one.

Now, on your computer, go to **http://register.clearviewcctv.com** and register your DVR, and on that screen select the DDNS host you decided on, and you will be given a host name. Write that name down. Back on your DVR, select the '**custom domain name**' option, click in the '**domain name**' space, and input the host name you were given. Everything else is already in place. Enter in your e-mail address under it to track it at a later time. Test your setup by clicking the '**test**' option. You will get a success prompt if everything goes well. Click '**ok**' to exit and save your information.

TIP*: *Save / Bookmark your new address as a "favorite" for easy access.

For more detailed information, our DVR Quick Start Guide available for download or online viewing *http://www.clearviewcctv.com/Tools/Download-Center*.

You can also contact our Tech Support line at (954) 772-5327 and they will assist you.

ClearView
A Clear Choice

POWERED BY IC REALTIME® Security Solutions

ClearView CCTV products are professional quality equipment, and we stand behind our products with a 7 Year Warranty. ClearView CCTV will replace, or at its sole discretion repair without charge, any DVR (Digital Video Recorder), NVR (Network Video Recorder) Camera or accessory proved defective in material, workmanship or operation for a period of seven (7) years, subject to warranty conditions and exceptions below.

If during the warranty period, we cannot repair your product, we will replace the product with a working product of the same model, or if the same model is not available, with a comparable product.

Seven (7) Year Warranty

Conditions & Exceptions:

1. Dated proof of purchase with covered unit serial numbers is required for warranty service. Please include a copy of your receipt with your return.
2. All goods requiring warranty repair require acquiring an authorized Return Materials Authorization (RMA) number. RMA numbers can only be issued by ClearView CCTV technical representatives via email (support@clearviewcctv.com) or by calling the support line at (786) 454-9372.
3. Service returns must have the issued RMA number displayed on the return shipment carton or label. Returns received without an RMA number visible will be refused and returned to the sender unopened.
4. Service returns must be sent prepaid via a package or freight method that provides a tracking number, to:
   ClearView CCTV Inc.
   RMA# (use your issued RMA number)
   3010 N Andrews Ave EXT
   Pompano Beach, FL 33064
5. ClearView CCTV Inc assumes no risk and shall be subject to no liability for damages or loss resulting from the specific use or application made of the Products. ClearView CCTV's liability for any claim, whether based on breach of contract, negligence, infringement of any rights of any party or product liability, relating to the Products shall not exceed the price paid to ClearView CCTV Inc for such Products or the published MSRP, whichever is less.
6. In no event will ClearView CCTV Inc be liable for any special, incidental or consequential damages (including loss of use, loss of profit and claims of third parties) however caused, whether by the negligence of ClearView CCTV Inc or otherwise.
7. For warranty repaired or replaced products, ClearView CCTV Inc will warrant all replacement parts and repairs for the remainder of the original warranty, or 90 days from the date of ClearView CCTV repair/replacement return shipment, whichever is longer.
8. Service and warranty repairs are prorated from the end user date of purchase. For Three (3) years (36 months) after purchase ClearView covers 100% of replacement or repair costs. After 3 years (36 months), replacement or repair value will prorate for normal wear & tear by 2.04% per month from date of purchase through the end of warranty period. Warranty is non-transferrable.
9. Repairs made necessary by reason of misuse, alteration, or accident, or cosmetic damage such as finish fading or scratches & scuffs are not covered under this warranty.
10. This warranty is void if the product defect is caused by:
    - Cracks and/or leaks caused as a result of abnormal normal wear and/or accident, vandalism or abuse;
    - Use with non-ClearView CCTV Inc hardware products or software not licensed by ClearView CCTV Inc (including but not limited to adaptors and power supply sources) or which are otherwise not compatible;
    - Unauthorized modification or tampering; opening, disassembly, attempted repair, modified, or alteration by other than ClearView CCTV Inc authorized repair centers.
    - Damage by Acts of God, lighting, power surge, misuse, abuse, over exposure to the sun or elements, negligence, accident, wear and tear, mishandling, misapplication, intrusion of or exposure to liquids, or other causes unrelated to defective materials or workmanship;
    - If serial number is defaced, altered, or removed;
    - Malicious software, programs, data, viruses, or files;
    - Use not in accordance with the accompanying documentation and use instructions; or

The above warranty provides the Dealer and consumer with specific legal rights. The Dealer or consumer may also have additional rights, which are subject to variation from state to state.